The benefits of Home Assist Secure

Home Assist Secure will help you to:

- make more informed decisions about home maintenance, repairs, modifications and security;
- feel safer living at home;
- have easier access to and within your home;
- increase your confidence about employing tradespeople; and
- incorporate home maintenance routines into your daily activities.

Home Assist Secure
Hervey Bay

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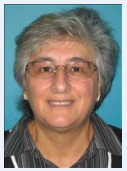

Ian
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www.frasercoast.qld.gov.au
go to Community, Seniors and click on the
Home Assist Secure link

Queensland Government

hacc home and community care

Fraser Coast Regional Council

Home Assist Secure
Hervey Bay

A service for Queenslanders aged 60 years and over, or people of any age with a disability who wish to remain living independently in their own homes or rental accommodation.

client information

Home Assist Secure aims to remove some of the practical housing related difficulties experienced by older people and people with a disability who wish to remain living in their home, by providing:

- Information and Referral - about home maintenance, repairs, minor modifications and home security. Service staff can also provide information and assist, if necessary, with employing tradespeople, contracting experts, or planning future work.
- Subsidised Assistance - Assists people who are unable to obtain alternative assistance with minor home maintenance, repairs, modifications and security which relate to their health, safety, and security.
- Home Security - Staff trained by the Queensland Police Service can inspect your home to help you decide on security related repairs and installations. Staff can also provide information regarding personal security. This is an independent and unbiased service.

The Hervey Bay **Home Assist Secure** program is funded by the Queensland Government's Department of Communities and the Australian Government's Home and Community Care Program (HACC).

The service is delivered in Hervey Bay through the Fraser Coast Regional Council.

The subsidised assistance provided by **Home Assist Secure** may include paying for most of the labour costs* to:

- change smoke alarm batteries, tap washers and light globes; and
- repair toilets, lights, power points, ceiling fans, hot water services, locks, refrigerators, stoves, washing machines, etc.

Clients pay for all materials and in most cases will be required to make a small contribution to labour costs. (If you have any financial difficulties please contact **Home Assist Secure** before work commences to discuss options.)

If you need assistance contact **Home Assist Secure** and we will organise a **Home Assist Secure** registered contractor to undertake the work.

* Subject to Government program guidelines and funding availability. Government guidelines place limits on the amount, type and range of service we can provide to you in a financial year.

Home Assist Secure is not able to financially assist with painting, gardening, cleaning, new installations, maintenance of TVs, videos, computers, air conditioning or pest control.

We do encourage you always to ring **Home Assist Secure** for any problem you have with your home as we may be able to offer information to assist you in the process of choosing and employing a reputable contractor.

For people who live in rental housing **Home Assist Secure** is not able to undertake maintenance or repairs that are considered to be the responsibility of the landlord.

Are you eligible?

To be eligible for free information and referrals, you must be living in your own home or in rental housing and be:

- 60 years of age and over OR any age with a disability

To be eligible for subsidised assistance, you must also:

- Receive an Australian Government allowance or payment

AND

- be unable to make use of alternative forms of assistance, such as through Home and Community Care, Department of Communities, Department of Veterans' Affairs, family and/or friends.