Hervey Bay Home Assist Secure/HACC Home Maintenance

JOB PRIORITISING LIST

JOBS HOME ASSIST SECURE CAN DO	JOBS HOME ASSIST SECURE CAN'T DO
Yard & Outside Maintenance	**Yards & Outside maintenance**
Gutter and downpipe repair – ONLY if dependant on tank water OR safety issue – HAS pays max $50 labour	Fence replacing
Clean gutters yearly – HAS pays max $50 labour, (not available for rental properties)	Gutter/Downpipe/Stormwater repairs on town water.
Roof repairs-minor only – HAS pays max $30 labour	Clean or repair gutters on sheds.
Clean/unblock Septic Tanks and Grease traps – HAS pays max $50 labour	Re-roofing or re–pointing.
Water leaks - HAS pays max $40 labour	Weeding, gardening, pruning of trees or shrubs
Yard clean up / Rubbish removal– up to two hours every two years only – HAS pays max $40 labour	Emptying septics
House	**House**
Change all light bulbs and smoke alarm batteries – Client pays $10 contribution for labour.	Sensor lights – no new installations (unless replacing existing light)
Smoke alarms. Install new ones or relocate existing alarms. – Client pays $10 contribution for labour.	No major repairs
House taps – HAS pays max $30 labour Outside taps – HAS pays max $30 labour	Hot water systems – **NO relocation or Anode replacement**
Sensor lights – repair/replace - HAS pays max $50 labour	No white ant damage and dry rot repairs.
Blocked drains - HAS pays max $50 for labour (once a year)	No new installations (e.g. ceiling fans, p/points – unless for medical reason).
Hot Water Systems – Repair, replace or turn temperature down - HAS pays max $40 labour	
Install Safety switches - HAS pays max $60 labour	No picture hooks, furniture removal.
Clean air conditioner filter - Client pays $10 contribution for labour.	Re-grouting tiles - if more one than one tile
Ceiling fans – repair/replace - HAS pays max $50 labour	Repairing cracks in plaster
Toilets – repair/replace - HAS pays max $30 labour	Flyscreens replacements
Clothesline repair - HAS pays max $25 labour	No Whirlybird repairs or installations
Fit hand held showers, silicone bottom of shower tiles – HAS pays max $25 labour.	
Security Work – doors, windows & lock problems - HAS pays max $50 labour	No Fascia repairs
Install Locked Key Boxes - Client pays $10 contribution for labour.	Painting
Garage – Roller Door repairs – HAS pays max $50 labour	No replacing of garage weather seals
Appliances – SERVICE CALL ONLY	**Appliances**
Fridge repair – only main Kitchen fridge includes frig seals - HAS pays max $50 labour.	Microwaves/Clothes Dryers or Dishwashers
Stoves/ovens & range hoods repair - HAS pays max $50 labour.	Hanging appliances on walls
Washing machine repair- HAS pays max $50 labour.	Small appliances, Garbage disposals
Water pumps (Rural properties on tank water only) - HAS pays max $50 labour.	No town water pumps
Grey water/ Aquanova septics- HAS pays max $50 labour.	Rainwater tanks (if on town water)
Electric chairs/Beds repairs - HAS pays max $50 labour.	No Gophers or mobility scooters etc.
Front door bell repair - HAS pays max $30 labour.	**Cleaning –** Walls, windows, light fittings, ceiling fans, taking down curtains for washing, turning mattresses.