ClimateSmart Home Service

Recently, the Queensland Government announced the launch of the ClimateSmart Home Service. This service has been developed to assist Queensland residents to save money, energy and the environment. A television commercial has been utilised to raise awareness of the program and features the anti-hero No One, who epitomises energy waste, highlighting the type of behaviour we've all been guilty of: 'leaving the lights on for No One.'

For $50 a licensed electrician will visit a Queensland resident's home and perform an energy efficiency service. This includes installation of a wireless energy monitor for you to keep; up to 15 free energy efficient light globes supplied and installed; where suitable, a free water and energy efficient showerhead supplied and installed; and an energy audit.

As part of the service customers will also receive a customised energy and water efficiency plan and an online customised energy saving resource, called My ClimateSmart Home.

You can participate in the ClimateSmart Home Service by registering online at www.climatesmarthome.com or phone **13 20 40**.

HACC Home Modification Services

Home and Community Care Home Modification Services may provide information, assessment, project management and/or financial assistance for larger home modifications, such as ramps, water-lifts, stairlifts, kitchen modifications and bathroom adaptations.

The range of services provided may include:

- initial home assessment;
- occupational therapy assessment;
- arranging the preparation of building plans and specifications;
- cost estimation;
- project coordination of building modification;
- post modification assessment; and
- referral and information.

As the services are funded by the Home and Community Care Program, eligibility is determined by the Home and Community Care Program National Guidelines. The service is for older and frail persons and younger persons with moderate, severe or profound disabilities, who need support with home modifications to prevent premature or inappropriate long-term residential care in a hostel, nursing home or similar institution, and the carers of those persons. For more information contact 4123 2234 or http://www.public-housing.qld.gov.au/programs/ch/factsheets/mods.htm

Services provided by Home Assist Secure – Hervey Bay

Financial limits applicable to HAS assistance:

The subsidised assistance we provide may include paying for most of the labour costs however there are limitations:

1. Maximum Home Assist Secure labour contribution will be $150.00 for any one service.
2. Clients are required to contribute a minimum of $10 for most jobs,
3. Maximum Home Assist Secure labour contribution for washing machine, refrigerator repairs, gutter cleans, garage doors will be $50.00.
4. If any job is over $1,000 (labour and materials) then that job will be ineligible for Home Assist Secure assistance. We are funded to do minor jobs only. See HACC Home Modification Services for assistance with dearer jobs.

New Installations

Home Assist Secure is a program to assist with the maintenance of existing fixtures and fittings within the home. The maintenance program provides assistance with repairs to light fittings, power points etc, but does not cover any form of new installation. This applies to the removal of light fittings to replace them with ceiling fan/light combinations; this is classed as a new installation and not provided for under the Home Assist guidelines. Should you wish to undertake work not available through Home Assist we can, however, refer you to a suitable contractor but the work would be at your own expense.

Garage Doors

Home Assist Secure is now providing assistance to clients who require maintenance on their garage doors - whether the door is automated or manual lift.

Smoke Alarms

Check your smoke alarm regularly - a working smoke alarm is peace of mind. We can provide a smoke alarm (free of charge) in the homes of clients who do not have a working smoke alarm installed.

Air-Conditioner Filters

Home Assist Secure will clean air conditioner filters for those clients who are unable to undertake this job themselves.

Outside Taps

Home Assist Secure is now maintaining outside taps. Should you have an outside tap that is leaking - our Field Officer will install a new tap or recondition your existing tap.

Community Care Access Point

Community Care Access Point

Linking people to the care they need.

Do you or someone you know need help to live at home?

There are many services available to help people live independently at home and in their community.

One phone call to Community Care Access Point will give you information about services such as help around the home, assistance with showering, support for carers, and much more.

Access Point staff will also find out whether you are eligible for services, discuss your needs and put services in contact with you.

Community Care Access Point is a joint initiative of the Australian and Queensland Governments and provides a single point of contact for community care services, including those funded and provided by the Commonwealth, state and local governments and community organisations.

Community Care Access Point can:

- Make it easier to access care
- Provide information about available services
- Determine eligibility for community care services
- Undertake needs assessments
- Provide referrals to the most suitable service providers

Freecall Community Care Access Point

1800 600 300*

(*calls from mobile phones are charged at applicable rates)