

HERVEY BAY AQUATIC CENTRE



202 Boundary Rd, Torquay QLD 4655
P: 07 4197 4703 E: hbaquatic@frasercoast.qld.gov.au

ENROLMENT FORM – LEARN TO SWIM

Purpose of Form: This form will be used to process your enrolment in swimming lessons. Please return completed form to Hervey Bay Aquatic Centre or email to the address above.

PARENT / GUARDIAN			
FIRST NAME	LAST NAME		
ADDRESS			
PHONE (H)	PHONE (M)		
EMAIL			
EMERGENCY CONTACT (MUST BE DIFFERENT TO ABOVE)			
NAME	RELATIONSHIP TO STUDENT		
PHONE (H)	PHONE (M)		
STUDENT – CHILD ONE			
FIRST NAME	LAST NAME		
DATE OF BIRTH			
PREFERRED DAY FOR LESSONS	PREFERRED TIME OF DAY		
☐ Mon ☐ Tue ☐ Wed ☐ Th	iu 🗆 Fri 🗆 Sat AM/PM		
MEDICAL CONDITIONS THAT MAY AFFECT SWIMMING ABILITY (IF ANY)**			
STUDENT – CHILD TWO			
FIRST NAME	LAST NAME		
DATE OF BIRTH			
PREFERRED DAY FOR LESSONS	PREFERRED TIME OF DAY		
☐ Mon ☐ Tue ☐ Wed ☐ Th	nu 🗆 Fri 🗆 Sat AM/PM		
MEDICAL CONDITIONS THAT MAY AFFECT SWIMMING ABILITY (IF ANY)**			

** Some medical conditions can affect a student's ability in the water. So that we can minimise any health and safety risk to your child, please advise any pre-existing medical conditions such as heart disease, epilepsy, autism, diabetes, or any other condition that may affect your child's swimming ability.

Conditions of Enrolment - Learn to Swim

SUPERVISION OF LEARN TO SWIM PARTICIPANTS

Council's Aquatic Centres are 'Watch Around Water' facilities. This means you must keep your children close by, when in or near the pool and abide by the 'Watch Around Water' conditions when not in a lesson. These conditions are available from the Kiosk and are displayed around the Centre.

Your safety is very important to us, so we ask you to follow these safe supervision policies while participating in lessons:

0 – 3 years (Baby and Toddler Program)

During your child's lesson a responsible person (parent or guardian) must be in the water within arms reach of the child.

We are not able to accept students into these lessons without a responsible person in attendance in the water.

4 years and over

During your lesson a responsible person (parent or guardian) must be close by, be prepared and maintain constant visual contact throughout the lesson.

For the comfort of all customers, please do not allow your child to stand or run on seating.

Our Swim Teachers require equipment to run their lessons effectively. Please ensure equipment is not removed from teachers' baskets or the pool edge.

Failure to adhere to supervision policies may result in termination of lessons.

MAKE UP SESSIONS FOR GROUP CLASSES

To be entitled to makeups sessions, you must notify us at least 3 hours before the session time.

You may access two make up sessions per term. If you do not attend a booked makeup session, you will not be entitled to another one. Makeup lessons can be booked only within the term the lesson is missed.

REFUNDS FOR PRIVATE AND SPECIAL NEEDS LESSONS

To be entitled to a refund, you must notify us at least 3 hours before the session time if you cannot attend a lesson, otherwise the full fee will apply.

EQUIPMENT AND HYGIENE

To ensure that our water quality is maintained to the highest standard, ALL children under 3 years of age, regardless of their level of toilet training, and older children who are not fully toilet trained MUST wear an agua nappy.

Learn to Swim Students with long hair must tie it up or wear a swimming cap. This will help to ensure our water quality is maintained to the highest standard and prevent long hair becoming entangled.

Goggles are strongly recommended, especially for children who have trouble putting their eyes under water. For health reasons, we are unable to provide 'loan' goggles or equipment.

PHOTOGRAPHY

We understand that celebrating your child's swim journey is important, and that part of celebrating is sharing photos and videos of these proud moments. To protect your child and to respect the privacy of all our customers, please ensure photography is focussed on your child/children only. No other children should be identifiable in the photograph (including in the background) without the express permission of the guardian of that child.

GENERAL CONDITIONS OF ENTRY

All patrons must abide by the Aquatic Centre General Conditions of Entry, and must read and obey the **Pool Rules** and any other signs around the Centre, and follow any reasonable requests and instructions given by staff.

Management reserves the right to refuse entry, suspend or cancel lessons without a refund, or request any person to leave the Centre if that person does not adhere to the above conditions.

Please speak to a staff member if you require advice, guidance or clarification.

	Date:
Participant Signature	
(If under 18 years, parent or guardian signature)	