



Wetside Facility Booking Form



Private hire is available Wednesday, Thursday and Friday excluding public holidays and school holidays from 9.00am to 6.00pm.
Minimum hire is 1 hour.

Hiree's Details

Organisation Name:		Contact Name:	
Address:		Suburb:	
Postcode:		Telephone:	
Email Address:		Grade/Age Group:	

Booking Details

Booking Day:	_____	Booking Date:	_____
No. of Participants:	_____	No. of Supervising Adults:	_____
Start Time:	_____	Finish Time:	_____

Area for Hire:

Price Per Hour

Please Tick:

Tipping Bucket Area/Totside	Free*	<input type="checkbox"/>
Slides	\$175.00	<input type="checkbox"/>
Boardrider	\$121.00	<input type="checkbox"/>

****It is free for groups of less than 100 people. If it is for more than 100 people, then lifeguard fees may apply.***

Payment Method

Invoice (PO number if required: _____) Pay on the day

Privacy Statement

The information contained in this document is collected to provide contact information for organisations or individuals, wishing to book Wetside Water Park's facilities. This information may be disclosed to other areas of Aquatics, Council or other third parties should contact be necessary regarding an issue with the booking or use of the facility and in accordance with the Information Privacy Act.

Office Use Only: Booking Processed By: _____ Date: _____
 Added to Links: Yes No Confirmation Issued Yes No
 #3046838

Terms and Conditions

Booking Times: Bookings are available Wednesday, Thursday and Friday excluding public holidays and school holidays from 9.00am to 6.00pm. For a minimum duration of one hour.

Booking Process: Upon completion of this form you will receive a booking confirmation. **Your booking is not guaranteed** until you have received the confirmation.

Supervision: The Hiree is responsible for the supervision and control of all persons who enter the facility for any purpose relating to the booking. Wetside staff provide supervision for all customers in the facility not only the participants in bookings. Hiree representatives need to be situated around the areas in which participants are and must be visible to them at all times. All children under 12 must be supervised by a responsible adult over 16. Bookings for over 100 participants will require additional Lifeguards. Therefore, additional fees will occur to cover this. For safety reasons the maximum number of participants for a group booking is 200 at one time unless previously agreed to by Aquatic Management.

Safety: Upon arrival to the facility a wetside staff member will provide the group with a safety talk outlining the Wetside's conditions of entry and park rules.

Conditions of Entry: All participants must abide by the Wetside conditions of entry at all times whilst in the facility. The Wetside Staff are permitted to refuse entry/ask customers to leave if they are not following the conditions of entry. **No refunds will be given for this reason.**

Playground and Totside Safety: Please follow any rules stated around the playground structure and Totside.

The Totside area is for children aged under 5 and their supervising adults. Children over 5 years old should stay in the main playground area (supervised) to avoid injury to the younger users.

For hygiene reasons, children who are not toilet trained, are required to wear aqua nappies throughout the park including the water fountains. Please make sure nappies are changed within designated facilities. These are available to purchase at the kiosk.

Flipside Boardrider Safety: Participants must be 1.2m or taller to ride. People should only participate if they believe they are medically fit. The Boardrider is not recommended for pregnant women nor people with limiting conditions including neck, back, joint or heart problems. The Lifeguard supervising will instruct participants prior to use of the Boardrider. Stunts are not permitted. A rash vest and helmet must be worn at all times. The Lifeguard has the right to refuse entry to anyone not abiding the rules.

Waterslide Safety: Participants must be 1.2m or taller to ride. People should only participate if they are medically fit. The Slides are not recommended for pregnant women nor people with limiting conditions including neck, back, joint or heart problems.

Participants can only go down the slides one at a time, and they must enter feet first on their back with arms crossed over the chest, keeping arms in at all times during the ride. Appropriate swimwear must be worn at all times with no loose jewellery or sunglasses. The Lifeguard has the right to refuse entry to anyone not abiding the rules as stated which may result in their remaining slide passes being voided.

First Aid: Wetside will provide first aid and emergency care (unless previously agreed by Aquatic Management) to any participants in the event of an incident which may occur during the time of your booking. The staff member administering first aid will complete an incident report to be kept on file and will give the representative a parent guardian form if the person is under 16 years of age. If you would like to also provide your own first aid please let us know prior to the booking.

Medical Conditions: If there are any medical conditions that may impact on a person's participation in the booked activity please provide details alongside this form to assist Wetside staff to provide emergency care. If you do not wish to place the details on this form please call the Wetside Team Leader to discuss.

Cleaning/Damages: The Hiree must ensure the general cleanliness of the booked area is maintained during the booking period, and also prior to leaving the facility. The Hiree must, on demand, of any costs incurred by Management to repair or make good any damage to the facility (including any loss or damage of equipment) arising out of or incidental to the Hire.

Emergency Management Plan: In the event of an evacuation; **Wetside staff are trained to follow an Emergency Management Plan. During this time, Wetside staff will use whistles and alarms will sound to attract attention.** Groups should stay together and follow any direction given by Wetside staff members.

Cancellation: The Hiree may cancel a booking by giving written notice to the Wetside Kiosk at least 24 hours before the commencement of the Booking Period. **Failure to give 24 hours' notice will result in the Hiree being invoiced for the cost of the booking.** Wetside management may, if the facility or any part thereof is unfit for use, cancel a booking. Neither the Facility nor the Facility management will be liable in respect of any costs, loss or damage sustained as a result of the cancellation of the Booking, but the Facility will refund any fee paid for the booking (provided that the Facility or part thereof is not unfit for use due to any act or omission of the Hiree).

Costing: The cost for the booking can be paid either at the time of the booking or a tax invoice can be raised and sent to the Hiree after the booking has taken place. Please advise us of your preferred billing method on the attached form. The final cost of your booking will be provided in a confirmation letter.

Hiree Authorisation

I hereby agree to adhere to the terms and conditions and the facility conditions of entry of Wetside Water Park. I confirm that I have legal capacity, and am physically and mentally competent to do so. The Hiree's Acceptance of Conditions must be emailed/returned to the Wetside kiosk in order to process your booking request. Please keep a copy of these terms and conditions for your records.

If you have any queries regarding the above conditions, please feel free to contact us on (07) 4191 4804.

Hiree Signature: _____

Date: _____

Wetside Team Leader: _____

Date: _____