

Street Lighting

FACT SHEET

This fact sheet provides information on the provision, maintenance, and management of street lighting.

What does Street Lighting do?

Public lighting has been supplied, installed, owned, and maintained by Ergon under AS/NZS 3000.

Street lighting is provided to improve the safety for road users and the road environment during low light conditions typically within urban areas. The provision and standard of lighting is dependent upon the function of the road.

Whilst street lighting may have the benefit of providing some security lighting for private property, this is not its primary function. Unsociable or objectionable behaviour incidents should be reported to the Queensland Police Service (QPS) for enforcement.

Street Light Faults

Ergon Energy currently own and maintain the majority of streetlights installed throughout the Fraser Coast.

If it is observed that streetlights or power poles are damaged, not working or require other work, these should be reported directly to Ergon Energy. This can be reported using the on-line form via: <https://epp.ergon.com.au/epp/public/selfservice>

If the pole number (where available) can be provided, this will assist Ergon Energy to locate the issue.

Emergencies such as exposed live wires or downed power lines should be reported immediately to emergency services by phoning Triple Zero (000).

Requests for Additional Street Lights

Council assesses requests for additional street lighting against requirements set out by the relevant Australian Standards. New installations are prioritised based on the road characteristics and a range of other factors. This remains subject to Council's Infrastructure Investment Prioritisation Framework (IIPF) Policy which informs the Long Term Financial Plan and Council's Street Light Assessment Criteria.

In some situations, nearby residents will also be consulted to identify if the additional lighting is desired. Council must also ensure that operating conditions, installation costs, safety, future compatibility, and maintenance are considered to ensure economic, quality lighting outcomes.

Shading of Street Lights

The installation of street lighting shades is not supported by Council. This is due to Ergon Energy requiring Council to be responsible for any public liability insurance impacts from the reduced lighting standard as a result of the shades. Ergon are in the process of rolling out LED lights and this may address spill light from the older style lighting, contact Ergon for further information.

Street Lighting for New Developments

All new streetlights are designed to meet the requirements of the relevant Australian Standards and are installed at the time of the development.

Street Lighting in Older Developments

Lighting standards can vary over the years and can cause some variation between areas however, this does not mean that older street lighting is functioning inadequately. Council is under no obligation to raise the standard of existing street lighting to current standards.