

## **APPLICATION/CANCELLATION/MODIFICATION OF WASTE SERVICES FORM**

**Please note:** Applications can only be authorised by the signature of the Property Owner (whose name appears on the rates assessment at the time of application unless application is accompanied by the proof of purchase of the property) or the Agent acting on behalf of the Property Owner, ie. Real Estate Agent or Body Corporate, where the request for service exceeds the minimum service, as defined in Council's Waste Policy.

<b>CONTACT PERSON:</b>	
<b>CONTACT NUMBER:</b>	
<b>EMAIL ADDRESS:</b>	
<b>PROPERTY ADDRESS:</b>	
<b>REQUEST TYPE:</b>	<input type="checkbox"/> New Application <input type="checkbox"/> Cancellation <input type="checkbox"/> Modification <input type="checkbox"/> In-home Service
<b>PROPERTY TYPE:</b>	<input type="checkbox"/> Domestic <input type="checkbox"/> Commercial
<b>TYPE OF SERVICE:</b>	<input type="checkbox"/> 240 Litre Bin <input type="checkbox"/> Bulk Bin (please specify size ____m3)
<b>WASTE TYPE:</b>	<input type="checkbox"/> Waste <input type="checkbox"/> Recycling <input type="checkbox"/> Both
<b>REQUEST DETAILS:</b>	(e.g. Please deliver a 240L waste and a 240L recycle bin to 123 Box Avenue.)

I agree to indemnify the Contractor against damage caused to pavements & provide authority for the Contractor to enter the property to service the waste containers.

### **Conditions of use:**

- Any service may be increased or changed by an authorised officer of the Fraser Coast Regional Council as they see necessary for the amount of waste being produced from any property.
- The 240 litre waste and recycle bins should be placed adjacent to the kerb or within 1 metre of the edge of the road, on the night before collection or not later than 6.00 am on collection day. Bins should be facing the correct way, ie. Wheels closest to the house. Lid should be flush with the top of the bin and no extra rubbish next to the bin, extra rubbish will not be collected.
- All perishable and dusty waste is to be wrapped.
- Waste containers are the property of Council and must not be removed from the premises. The resident must take appropriate steps to minimise the risk of theft or damage to the bins.
- All waste containers are to be maintained in a clean condition by the resident.
- The resident is not permitted to deface the bin in an untidy or obscene fashion.

**SIGNATURE:** OWNER/AGENT

**DATE**

**PLEASE RETURN SIGNED WASTE SERVICES FORM VIA EMAIL [wasteservices@frasercoast.qld.gov.au](mailto:wasteservices@frasercoast.qld.gov.au)**

**Privacy Notice:** In using this form you are providing personal information such as name and contact details. This information will be used only for the purpose stated above and will only be accessed by persons who have been authorised to do so. Your personal information is handled in accordance with the Information Privacy Act 2009.

**PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS CONDITIONS FOR THE USE OF WASTE CONTAINERS**

1. A new service or change in current service can only be authorised by the signature of the Property Owner (who's name appears on the rates assessment at the time of application unless application is accompanied by the proof of purchase of the property), the Agent acting on behalf of the Property Owner (i.e Real Estate Agent or Body Corporate) or a Business Proprietor operating a business from the premises.
2. Any service may be increased or changed by an Authorised Officer of the Fraser Coast Regional Council as they see necessary for the amount of waste being produced from any property.
3. All perishable and dusty waste is to be wrapped. Any containers of liquids should be sealed before placing in the bin. All waste containers are to be filled ONLY to the water line (top of bin) with the lid flush with the top of the bin and kept closed. The bin must be accessible by the waste collection truck with no extra rubbish in front of the bin. Extra rubbish will not be collected and it is not the responsibility of the contractor to move obstacles or find someone to move them.
4. The 240 litre waste bin should be placed adjacent to the kerb or within 1 metre of the edge of the road, on the night before collection or not later than 6.00 am on collection day. The bin should be facing the correct way, ie. wheels closest to the building. If the recycling labels/stickers on your bin are difficult to read contact Council and a replacement will be sent to you.
5. Bulk containers are to be located in positions as agreed with Council's Contractor. In the case where the Contractor is required to enter the property to service a waste container, the signing and return of the attached application form indemnifies the Contractor from damage to pavements, etc.
6. If the waste container is not able to be serviced by the waste contractor through being overfull or inaccessible an additional extra service fee may be applicable for the vehicle to return and empty the bin.
7. Waste containers remain the property of Council and must not be removed from the premises. The rate levied provides for the servicing of the container only. The resident is responsible for ensuring that the risk of theft or damage to the container is minimised.
8. All containers are to be maintained in a clean condition by the owner/residents of the property. The containers are not to be defaced in an untidy or obscene fashion.

**PLEASE SEE NEXT PAGE FOR 2023/2024 RATEABLE CHARGES**

**Customers can request a one-off extra service. This request is to be received by Council giving a minimum of 24 hrs notice.** - The charge for this one-off extra service may be included in the next rate notice to be issued.  
Fees applicable for this service for the financial year 2023/2024 are detailed below.

<b>DOMESTIC REFUSE SERVICE RATEABLE CHARGES 2023/2024</b>	<b>RATED CHARGE PER ANNUM</b>	<b>ONE-OFF SERVICE</b>
In-home Service (per bin)	-	\$6.60
In-home Service (waste and recycle)	\$514.80	-
240 ltr waste bin	\$192.60	\$6.60
1 cubic metre waste bin	\$1091.10	\$25.45
1.5 cubic metre waste bin	\$1662.00	\$38.10
2 cubic metre waste bin	\$2236.80	\$50.80
3 cubic metre waste bin	\$3383.40	\$76.10
4.5 cubic metre waste bin	\$5100.60	\$114.30
240 ltr recycle bin (fortnightly service)	\$101.40	\$2.85
1 cubic metre recycle bin (fortnightly service)	\$563.10	\$12.75
1.5 cubic metre recycle bin (fortnightly service)	\$854.40	\$19.10
2 cubic metre recycle bin (fortnightly service)	\$1138.20	\$25.50
3 cubic metre recycle bin (fortnightly service)	\$1713.00	\$38.05
4.5 cubic metre recycle bin (fortnightly service)	\$2578.80	\$57.05

<b>COMMERCIAL REFUSE SERVICE RATEABLE CHARGES 2023/2024</b>	<b>RATED CHARGE PER ANNUM</b>	<b>ONE-OFF SERVICE</b>
240 ltr waste bin	\$268.80	\$15.55
1 cubic metre waste bin	\$1493.10	\$64.90
1.5 cubic metre waste bin	\$2265.60	\$97.30
2 cubic metre waste bin	\$3041.70	\$129.80
3 cubic metre waste bin	\$4590.30	\$194.40
4.5 cubic metre waste bin	\$6910.80	\$291.90
240 ltr recycle bin (fortnightly service)	\$101.40	\$2.85
1 cubic metre recycle bin (fortnightly service)	\$563.10	\$12.75
1.5 cubic metre recycle bin (fortnightly service)	\$854.40	\$19.10
2 cubic metre recycle bin (fortnightly service)	\$1138.20	\$25.50
3 cubic metre recycle bin (fortnightly service)	\$1713.00	\$38.05
4.5 cubic metre recycle bin (fortnightly service)	\$2578.80	\$57.05