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# **SOCIAL INFRASTRUCTURE NEEDS ASSESSMENT**

**FINAL REPORT**

**A planning study supporting the  
Fraser Coast 2031:  
Sustainable Growth Strategy Project**

Prepared for

**GHD**

on behalf of

**Fraser Coast Regional Council**

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## **PREFACE**

This individual planning study report was commissioned by the Fraser Coast Regional Council (Council) as part its Sustainable Growth Strategy project to assist and inform in the development of a new planning scheme for the entire local government area. It is important to understand that while the study report and its recommendations are a significant input, it does not necessarily represent the final integrated policy position of Council. Rather, the information will be used to assist the drafting of elements of the new planning scheme. The integration and balancing of a range of project inputs, community and State government engagement and other information which becomes available to Council will also influence the final policy content of the new planning scheme. Following an initial review by the State, a statutory public consultation process will occur where formal submissions are considered by Council and the State government before the planning scheme is finally adopted.



## Executive Summary

Briggs & Mortar Pty Ltd was commissioned by the Fraser Coast Regional Council to undertake a Social Infrastructure Needs Assessment as part of its broader Fraser Coast Region Sustainable Growth Strategy. The purpose of the Social Infrastructure Needs Assessment is to identify what facilities are needed now and in the next 20 years, and in turn inform Council's planning processes.

### *Literature Review*

A detailed literature review was undertaken. An holistic assessment of social infrastructure needs has not previously been undertaken for the Fraser Coast Region. Rather, needs have predominantly been assessed through a variety of regional studies and studies at a pre-reformed LGA level.

Key challenges for social infrastructure delivery in the region, as identified through the literature review, include:

- A high proportion of older people and an ageing population;
- A high proportion of low income households;
- A very dispersed settlement pattern with small, isolated communities;
- A poor and declining provision of services to outlying communities (including Tiaro and Woocoo);
- Poor public transport provision from outlying communities to the urban centres of Hervey Bay and Maryborough; and
- Limited resources to address current and future social infrastructure needs.

### *Community Profile*

A community profile was also prepared as part of the Sustainable Growth Strategy. Key factors influencing the provision of social infrastructure were identified, including an analysis of the current settlement pattern and demographic indicators.

The most significant characteristic of the settlement pattern in relation to the provision of social infrastructure is the existence of dual large urban centres within the FCRC area. There are currently two urban centres within the FCRC area:

- Hervey Bay is the larger centre with 59,491 residents in 2009; and
- Maryborough with 22,984 residents.

Approximately 73% of the population of the region live in these two large urbanised areas and this proportion is increasing over time. There are no other urban centres of any significant size within Fraser Coast LGA. Booral, Toogoom, River Heads, Howard, Glenwood and Burrum Heads are the next largest centres ranging from only approximately 1,000 to 1,600 people.



Important demographic characteristics of the Fraser Coast LGA include:

- Compared to Queensland, the Fraser Coast has a high proportion of people aged 55 years and over, and a lower proportion of people of working age, particularly in the 25-34 year age group.
- There is a higher proportion of two-person (couple only) families and slightly smaller average household sizes in the Fraser Coast area compared to Queensland.
- The Fraser Coast has a slightly lower proportion of Aboriginal and Torres Strait Islander people.
- There is a lower proportion of people born in non-English speaking countries compared to the whole of Queensland.
- The Fraser Coast had a higher unemployment rate in 2006 than the Wide Bay Burnett region and Queensland as well as a lower labour force participation rate.
- Average individual and household incomes are significantly lower than the State average which may reflect:
  - the high representation of older people;
  - the high proportions of unemployed people; and
  - a slightly higher proportion of people employed on a part-time basis compared to Queensland.
- Housing costs are relatively low in the Fraser Coast compared with Queensland.

Population and demographic characteristics were also reviewed between different catchments in the LGA. The implications of this review are that there are currently no significant population thresholds in other urban centres with the exception of Hervey Bay and Maryborough to warrant significant provision of social infrastructure, although there are areas of higher need in some areas outside these centres.

#### *Methodology for Needs Assessment*

The process adopted for undertaking a needs assessment for social or community infrastructure was that outlined in the 'South East Queensland (SEQ) Regional Plan Implementation Guideline No 5 Social Infrastructure Planning' (or "Social Infrastructure Guidelines") produced by the Office of Urban Management (OUM) in 2007. This outlines an overall process that should be followed, as well as being considered the authoritative document in relation to the methodology to be used for comparing rates of facility provision (or more generically known as 'benchmarking') of social infrastructure.

Benchmarking is a process used to determine the infrastructure needs of a community by comparing the current and projected population to commonly used standards or benchmarks. However benchmarking has been used as only one factor in determining the need for new social infrastructure facilities. The recommendations and conclusions contained in this report were developed after detailed analysis of various sources of information, including:

- The audit of social infrastructure, including the number of facilities as well as the size and characteristics of each facility;
- Review of the demographic profile of the area;



- The implications of the settlement pattern;
- The findings of previous studies;
- Consideration of available consultation outcomes; and
- The outcomes of the benchmarking analysis.

### *Overview of Findings*

#### **Community Meeting Facilities**

- The current provision of meeting rooms or spaces across the region is adequate according to benchmarks. The current number of meeting spaces will need to nearly double by 2031, particularly in Hervey Bay Urban catchment;
- While there is a high level of provision of local community halls for the Fraser Coast region overall, up to 8 new community halls may be needed to meet growth in the Hervey Bay area (Hervey Bay Urban and Hervey Bay Urban Surrounds);
- The existing supply of multipurpose community/neighbourhood centres is not adequately meeting current need, and will fall far short of meeting future needs. In particular the following will be required:
  - The development of a subregional community/neighbourhood centre on the civic precinct site in Pialba;
  - Conversion of the Telstra building into a local level Community Centre in Point Vernon;
  - Support for the development of a purpose-built community centre for Torquay/Scarness through redevelopment of Dan Dinna House;
  - Development of a district community centre to serve the western areas of Urraween/Kawungan/Wondunna/Nikenbah;
  - Expansion of the Burrum and District Community Centre;
  - Expansion of Urangan Community Centre; and
  - Ongoing maintenance and refurbishment of existing community centres.

#### **Educational Facilities**

- Growth in the Hervey Bay Urban catchment may require further provision of primary schools, however detailed analysis will need to be undertaken by the Department of Education and Training (DET);
- There may be possible capacity in primary schools in the Maryborough Urban catchment;
- There is currently an appropriate level of provision of high schools, complemented by a good level of provision of private schools. Expansion areas to the west of Hervey Bay, in particular, will need to be examined for adequate capacity;
- Consideration might be given to the long distances both to the north and south travelled by high school students in the Hinterland Hervey Bay area;
- A possible second TAFE campus/vocational training centre or expansion of the existing campus in Hervey Bay urban area is likely to be required by 2031;



- Expansion of available courses and facilities at the University of Southern Queensland campus could be anticipated.

### **Health Facilities**

- There is adequate provision of hospitals to serve the Fraser Coast region to 2031, although increases in facilities and services will be required. Initiatives to recruit further medical specialists will also be desirable;
- The current provision of community health centres appears generally in line with current benchmarks;
- To 2031, consideration should be given to the potential for up to two hinterland district level centres in the future, possibly by public/private partnerships; and
- There could be anticipated to be a need for a possible community health precinct on the Fraser Coast by 2031.

### **Cultural Facilities**

- No new art galleries are required by 2031; but redevelopment of a larger regional art gallery in a civic precinct in Pialba is supported;
- Further consideration might be given to an Indigenous Cultural/Arts Centre in Maryborough;
- There appears no current or future need for further museums, although ongoing development of the existing museums will occur;
- Significant expansion of library floorspace in the future is required, potentially including up to 3 new branch libraries, expansion of the Hervey Bay library; and possible expansion of other libraries dependent on growth patterns and projections;
- The provision of performing arts spaces appears adequate currently and to 2031. The greatest need appears to be for a large stadium/events centre and civic spaces suitable for community celebrations and events.

### **Facilities for Children**

- There is a slight shortfall in the current provision of pre-school/kindergarten facilities across the region, with the exceptions of Hervey Bay Urban and Maryborough Urban catchment areas where there is a large concentration of these facilities;
- There is a slight over provision of long day child care centres on the Fraser Coast with Maryborough Urban and Hervey Bay Urban catchments both currently having an excess compared to the benchmarks;
- Up to 10 new preschool/kindergarten facilities and up to 14 new long day care centres will be required by 2031, with the majority of new demand being generated in the Hervey Bay Urban catchment;
- Additional facilities may also be appropriate in Hervey Bay Urban Surrounds, Coastal Hervey Bay, Maryborough Urban Surrounds, Rural South and Rural South West to 2031.



### **Facilities for Young People**

- Only 1 youth centre currently exists, located in Pialba, within the Hervey Bay Urban catchment area. According to the benchmarks, the Fraser Coast has a shortfall of 2 youth centres and benchmarks will trigger up to 5 new youth centres for the whole region by 2031. Some facilities may be able to be substituted by funded services e.g.:
  - Either 2 new youth centres in Hervey Bay Urban catchment or youth services managed from suitable existing community centres or other venues;
  - 1 new dedicated youth centre with funded programs in the Maryborough Urban catchment (needed based on current population); and
  - Funded youth services in district centres in the south and north of the LGA.

### **Facilities for Aged People**

- There appears no current or future need for an aged care centre in the Fraser Coast region based on benchmarks alone; however given the high level of older people in the community above those anticipated by benchmarks, further facilities may be required to meet future needs;
- Consideration might be given to the need for a southern district level day care centre; and
- Day care facilities located in private/charitable retirement villages/developments which can be used by a wider community should be encouraged where possible.

### **Emergency and justice services**

- There appears an adequate current provision of police stations, but the current level of provision may require additional resources to meet future demand to 2031;
- Existing supply of ambulance stations appears adequate for the current population however another 2-3 stations may be required to 2031, potentially in the southern part of the LGA, in Hervey Bay Urban and Coastal Hervey Bay catchments;
- The existing provision of fire stations appears relatively adequate based on current benchmarks; however with two stations in Hervey Bay Urban area, there are gaps in the remaining coverage of the LGA. In particular it could be anticipated that there may be a station required in the north and south of the region, as well as potentially a further station to serve the Coastal or Hinterland Hervey Bay catchments;
- A jointly colocated specialist services complex in a centrally located area could be considered to meet the needs of the anticipated future population; and
- Current provision of court houses appears sufficient. By 2031, a new court house or expansion of the existing facility may be required in the Hervey Bay Urban catchment.



### *Recommendations for the Sustainable Growth Strategy*

The following recommendations for the Sustainable Growth Strategy were made:

- Development of regional social infrastructure should be located in Hervey Bay or Maryborough. It is appropriate that both these centres continue to develop regional level facilities if effective public transport between the two centres is available.
- The highest order civic facilities and services in Hervey Bay should be focused in Pialba, reinforcing the potential role of Pialba as a CBD for Hervey Bay.
- A sense of place and belonging should be enhanced by the creation of villages which are differentiated from one another through urban design and streetscaping, community development initiatives, and neighbourhood/local level community facilities where appropriate, such as community meeting spaces or civic squares.
- The hierarchy of local and district centres in urban areas should be reinforced so that community facilities and services are focussed in urban activity centres rather than scattered across the city.
- Increased utilisation of the current social infrastructure capacity of Maryborough should be made.
- Howard-Torbanlea and Tiaro should be reinforced as hinterland district centres as much as is possible within infrastructure constraints, to serve the northern and southern hinterland areas. Smaller villages distant from these centres should be retained at village / local level with only neighbourhood / local level infrastructure.
- Development of new service models for rural residential /village areas needs to be considered, particularly the development of a multi-purpose community hall model with a meeting/interview room attached.
- Increased regional cooperation should occur to foster the individuality of separate towns and villages while developing integrated tourism infrastructure and promotion.
- A concentration of Hervey Bay shopping facilities in larger centres is recommended from a community health and well-being point of view, with encouragement of at least one regional scale mall.
- Creation of 'Age-Friendly Neighbourhoods' should be considered to help house the future aged population. In Hervey Bay, these neighbourhoods could develop around the mobility corridor, allowing older people to stay in their existing communities and be better connected to social infrastructure.



## 1. Introduction

Briggs & Mortar Pty Ltd was commissioned by the Fraser Coast Regional Council to undertake a Social Infrastructure Needs Assessment as part of its broader Fraser Coast Region Sustainable Growth Strategy. The Fraser Coast region has been defined as the Fraser Coast Regional Council Area, which includes the former Hervey Bay and Maryborough Local Government Areas (LGAs), and part of the former Tiaro and Woocoo LGAs.

The purpose of the Social Infrastructure Needs Assessment is to identify what facilities are needed now and in the next 20 years, and in turn inform Council's planning processes. The planning horizon of 2031 has been used by this Needs Assessment.

## 2. Summary of Literature Review

A detailed literature review has previously been provided to Council. This section summarises the key findings and implications for the Social Infrastructure Needs Assessment.

### 2.1 Summary of Previously Identified Social Infrastructure Needs

A holistic assessment of social infrastructure needs has not previously been undertaken for the Fraser Coast Region. Needs have predominantly been assessed through previous studies as follows:

**Table 1: Summary of Previous Studies**

Area	Source and comment
Wide Bay Burnett Region	<p><b>Wide Bay Burnett Regional Plan 2005-2026</b> This document identifies actions to address some key social infrastructure gaps across the region</p> <p><b>Regional Infrastructure Profile 2009: Wide Bay Burnett Region</b> This document primarily seeks to capture State infrastructure assets and interests and it focuses on key regional social infrastructure required to support an urban footprint. The document is not intended as a needs assessment.</p> <p><b>Draft Wide Bay Burnett Strategy on Ageing and Workshop Report</b> These documents identify key issues, but very few specific facilities needs are identified.</p>
Fraser Coast Region	In addition to the following documents, the Wide Bay Burnett documents to some extent identify needs specific to the Fraser Coast Region.



	<p><b>Fraser Coast Social Profile</b> This document contains an assessment of service provision across the new council area. It also identifies facilities development included in the previous councils' budgets.</p> <p><b>Sport and Recreation Profile of the New Fraser Coast Regional Council</b> Whilst a focus on sport and recreation facilities, this document also contains information on planned entertainment facilities across the region.</p>
Hervey Bay (former LGA)	<p><b>Draft Hervey Bay Sport, Recreation and Community Facilities Plan</b> This document contains a policy framework and action plan for facilities to be provided by council by 2026. It does not address non-council facilities needs, including health, education and childcare.</p> <p>Level of provision and needs are also indicated in the Fraser Coast Social Profile.</p>
Maryborough (former LGA)	<p><b>Maryborough Social Plan</b> This document is focussed on community development, but some key social infrastructure needs are addressed (only council provided facilities).</p> <p>Level of provision and needs are also indicated in the Fraser Coast Social Profile.</p>
Tiaro (former LGA)	<p><b>Tiaro Shire Sport and Recreation Facilities Plan and Social Development Plan</b> This document assesses community facilities and services needs based upon community consultation and a policy framework for provision. Health and educational needs are addressed.</p> <p>Level of provision and needs are also indicated in the Fraser Coast Social Profile.</p>
Woocoo (former LGA)	<p><b>No documents available</b></p> <p>Level of provision and needs are indicated in the Fraser Coast Social Profile.</p>

Source: Literature Review

Other studies, as outlined in the literature review, have also assisted in indicating social infrastructure issues and needs. Whilst these documents combined identify a number of key service and facilities needs within the region, there are a number of gaps; geographically as well as in regard to facilities and services needs. Particularly, in regard to geographical gaps, no complete community facilities plan was prepared by the former Maryborough or Woocoo



Councils. In regard to facilities and services coverage gaps, whilst a broad assessment of key services (particularly aged care and health) has been made for the Fraser Coast Region, there are no indications of childcare and primary and secondary school needs.

Key challenges for social infrastructure delivery in the region, as identified through the literature review, include:

- A high proportion of older people and an ageing population;
- A high proportion of low income households;
- A very dispersed settlement pattern with small, isolated communities;
- A poor and declining provision of services to outlying communities (including Tiaro and Woocoo);
- Poor public transport provision from outlying communities to the urban centres of Hervey Bay and Maryborough; and
- Limited resources to address current and future social infrastructure needs.

The response to these issues has been a social infrastructure planning and delivery framework summarised as follows:

- Cooperation between all levels of government and the community sector to ensure social infrastructure that is accessible, cost effective and responsive to local needs (this has been identified as a key strength within the Fraser Coast Region);
- Co-location and consolidation of activities to avoid facility duplication and encourage sharing of resources;
- Maximum utilisation of existing infrastructure; and
- Planning and provision to address current and future needs, with a focus on access for the whole community including outlying communities and people with limited mobility and limited finances.

In regard to health and ageing, the trend identified in the draft Wide Bay Burnett Strategy on Ageing is a shift from a health service model to a wellbeing model, with a focus on health promotion and self-responsibility and less reliance on health services.

The Hervey Bay Social Plan identified a good provision of services and facilities, including activities for older people, as a key strength of the community. The draft Hervey Bay Sport, Recreation and Community Facilities Plan adopted a social infrastructure planning and provision framework of co-location and sharing of resources, as follows:

- Focus future community facility planning and expenditure on the provision of community meeting spaces;
- Consolidate and co-locate sport, recreation and community organisations to avoid facility duplication and encourage sharing of resources; and
- Place greater emphasis on the provision of unstructured and flexible recreation opportunities for the whole community but in particular older adults, financially disadvantaged and youth.



## 2.2 Specifically Identified Needs

The specific needs identified through existing literature are summarised as follows:

**Table 2: Previous Identification of Needs**

Facility type	Need and source*	Location of need
<b>General community facilities</b>		
	Community Centre/ Civic Centre (draft HBSRCFP)	Hervey Bay (former LGA); Pialba
	Community Centre (draft HBSRCFP)	Hervey Bay (former LGA); Western areas
	Community centre (draft HBSRCFP)	Hervey Bay (former LGA); Point Vernon
	General community facilities (draft HBSRCFP)	Hervey Bay (former LGA); Eli Waters/ Point Vernon
	Storage facilities/ shared amenities and meeting space for service clubs and community radio (draft HBSRCFP)	Hervey Bay (former LGA); Urangan and 'other suitable locations'
	Relocation of Memorial Hall (draft HBSRCFP)	Hervey Bay (former LGA)
	Upgrade of Community Recreation Centre (MSP)	Maryborough (former LGA)
<b>Educational facilities/ services</b>		
	Training programs to assist the unemployed (TSP)	Tiaro (former LGA)
	There is room for expansion at University Southern Queensland, if required – no need currently. (WBBRIP)	Wide Bay Burnett Region
<b>Health facilities/ services- general</b>		
	Access to key specialist health services (WWBRIP)	Fraser Coast; rural areas
	Enhanced human service provision in both Tiaro (currently limited outreach) and Woocoo (currently no outreach). (FCSP, TSP)	Tiaro and Woocoo
	Alcohol and drug rehabilitation and support services  Mental health services  Preventative services	Hervey Bay and Maryborough



	Co-ordination of service provision and referral services (FCSP)	
	Further research into Community Health needs  Implementation of planned hospital upgrades (WBBRP)	Wide Bay Burnett Region
<b>Health facilities/ services – older people/ people with disabilities</b>		
	Low care and extended aged care packages (WBBRIP)	Fraser Coast Region
	Indigenous community aged care packages and residential aged care (WBBRIP)	Fraser Coast Region
	More aged care facilities and staff for Hervey Bay  More geriatric nurses in the region (particularly Hervey Bay)  More palliative care for Hervey Bay (and the region)  (WBBSA Workshop)  More investment in Preventative and Early Intervention services  Focus on enhanced in-home care services. (WBBSA)	WBB Region/ Hervey Bay
	Enhancement of community care and home support services to support in-home ageing  Further research into Aged Care needs Provision of specialist disability services (WBBRP)	Wide Bay Burnett Region
	Enhancement of community care and home support services to support in-home ageing  Further research into Aged Care needs Provision of specialist disability services (WBBRP)	Wide Bay Burnett Region
	Specialist disability services (WBBRP)	Wide Bay Burnett Region



<b>Health facilities/ services- Indigenous</b>		
	Indigenous community aged care packages and residential aged care (WBBRIP)	Fraser Coast Region
	Indigenous health services (WWBRIP, WBBRP and WBBSA Workshop)	Wide Bay Burnett Region
	Provision of Aboriginal and Torres Strait Islander health services that are culturally and geographically appropriate (WBBRP)	Wide Bay Burnett Region
<b>Health facilities/ services – children and young people</b>		
	Youth services (FCSP)	Hervey Bay and Maryborough
	Provision of child protection services that are culturally and geographically appropriate (WBBRP)	Wide Bay Burnett Region
<b>Cultural facilities</b>		
	Museum (civic precinct)  Multi-purpose performing arts/ exhibition/ conference centre  Music/ theatre rehearsal space (outdoor)  Upgrade Art Gallery  Upgrade Central Library (draft HBSRCFP)	Hervey Bay (former LGA)
	Indigenous cultural centre (MSP)	Maryborough (former LGA)
	Investigate opportunities to supplement existing branch libraries (draft HBSRCFP)	Hervey Bay (former LGA); Howard/ and Burrum Heads
	Investigate feasibility of providing a mobile library service (draft HBSRCFP)	Urangan and outlying communities
	Upgrade library (TSP)	Tiaro (former LGA)
<b>Targeted facilities/ services (excluding health)</b>		
Children		
Young people		
	Youth centre (MSP)	Maryborough (former LGA)



	Providing a range of services and information for young people within the new neighbourhood centre (TSP)	Tiaro (former LGA)
	Investigate and develop opportunities, projects and facilities for young people a common theme for the former social plans (FCSPR)	Maryborough, Hervey Bay, Tiaro (former LGAs)
	Provision of Youth Services (FCSP)	Fraser Coast
	Provision / retention of activities for youth in rural communities (Good Things Small Places)	Rural communities, including Burrum Town, Glenwood
Older people/ People with Disabilities		
	Investigate and develop opportunities, projects and facilities for older people a common theme for the former social plans (FCSPR)	Maryborough, Hervey Bay, Tiaro (former LGAs)
Rural communities		
	Lack of information and feelings of increasing isolation since amalgamation (FCSPR)	Fraser Coast
	Issue of service provision pulled from smaller communities due to lack of resources	Fraser Coast
	Few formal opportunities for community participation and development compared with larger centres	Woocoo and Tiaro
	Accessibility an issue for outlying communities (HBSP)	Hervey Bay
	Lack of public transport compounds the issue of access to specialist services from smaller communities (located in regional centres) (RIP)	Fraser Coast
	Public transport from Woocoo communities to Maryborough (FCSP)	Woocoo
<b>Emergency facilities</b>		
	Relocation of Rural Fire Brigade to the Toogoom Community Hall Site (draft HBSRCFP)	Hervey Bay (former LGA); Toogoom



Justice facilities		
	No current provision of youth detention centre or female correctional facility in WBB (Maryborough Prison operating at 95%) (WBBRIP)	Wide Bay Burnett Region

Source: Literature Review

\*Draft HBSRCFP= draft Hervey Bay Sport, Recreation and Community Facilities Plan

\*MSP= Maryborough Social Profile

\*Tiaro Shire Sport and Recreation Facilities Plan and Social Development Plan

\*WBBRIP= Wide Bay Burnett Regional Infrastructure Profile

\*WBBRP= Wide Bay Burnett Regional Plan 2005-2026

\*WBBSA= Wide Bay Burnett Strategy on Ageing

\*FCSP= Fraser Coast Social Profile



### 3. Community Profile

The following is an extract from the report *Fraser Coast Regional Council Demographic Profile and Dwelling Capacity Analysis Study: Demographic Characteristics*, prepared by Buckley Vann Town Planning Consultants (April 2010). Refer to this report (“Demographic Profile”) for further detail on demographic characteristics for the Fraser Coast Region and its catchments.

#### 3.1 Population Projections

Projections prepared by the Planning and Information Forecasting Unit (PIFU) of the Department of Infrastructure and Planning (DIP) indicate that the total resident population of the Fraser Coast Regional Council area is expected to reach between 113,500 and 122,230 (low and high series) by 2016. It is projected that by 2031 the population will be between 139,290 and 168,160 people (low and high series) (PIFU 2009).

**Table 3: Fraser Coast Regional Council Population Projections**

	Projected population			Five years to 30-Jun	Average annual change (medium series)
	Low	Medium	High		
2011	102,825	104,605	106,368	2011	3.2%
2016	113,502	117,241	122,228	2016	2.3%
2021	122,492	128,601	137,313	2021	1.9%
2026	131,293	139,960	152,699	2026	1.7%
2031	139,295	151,300	168,160	2031	1.6%

Source: Demographic Profile, 2010

The former Hervey Bay LGA has a projected population increase of approximately 50,000 people between 2006 and 2031. This is a substantially larger increase than the former LGAs of Maryborough, Tiaro and Woocoo. The former Maryborough LGA has a projected population increase of approximately 6,000 people, the former Tiaro LGA approximately 4,000 people and the former Woocoo LGA approximately 2,000 people over the same time period.

The growth rate is anticipated to be higher for the Fraser Coast region than for Queensland. The Fraser Coast region is expected to grow at an average rate of 2.1% per annum while Queensland is expected to grow at 1.7% per annum. Population growth in the Fraser Coast Region is estimated to account for almost half (47.2%) of the total population growth in the Wide Bay Burnett region.



### 3.2 Age projections

The Fraser Coast has a higher median age compared with Queensland. The median age in the Fraser Coast Regional Council area is 43 compared to 36 for Queensland. This reflects the high proportion of older people residing in the region. The region has a significantly higher proportion of persons aged 65 years and over (19.4%) than both the Wide Bay Burnett region (17.4%) and Queensland (12.4%).

Based on PIFU data (2008), the population of the Fraser Coast region is projected to further age; with the median age increasing from 43 in 2006 to 45 in 2031. This will change the region's age structure whereby the proportion of people aged 65 years and over will increase by 5.7% points (from 18.9% to 24.6%) during this time. The only other age group to increase in proportion is the 25-44 year age group which will increase by 0.2% points (from 22.5% to 22.7%).

**Table 4: Age Distribution and Median Age, Fraser Coast Region, 2006 and 2031**

	Age group					Median age
	0-14	15-24	25-44	45-64	65+	
<b>2006</b>	17,323 19.4%	9,660 10.8%	20,138 22.5%	25,391 28.4%	16,879 18.9%	43
<b>2031</b>	26,416 17.5%	14,030 9.3%	34,412 22.7%	39,211 25.9%	37,230 24.6%	45

\* Medium series

Source: Demographic Profile, 2010

### 3.3 Summary Community Characteristics

The following table provides key demographic characteristics for the Fraser Coast Region by catchment area, based on ABS Census data 2006.



**Table 5: Key Socio-demographic Indicators, Fraser Coast Region, 2006**

Indicator	TOTAL FCRC	TOTAL QLD
<b>Population Summary</b>		
Total Persons 2006 (excl visitors)	<b>84,500</b>	<b>3,904,534</b>
<b>Age Summary</b>		
0-4 years	<b>4,699</b>	<b>257,080</b>
0-4 years %	<b>5.56%</b>	<b>6.58%</b>
5-14 years	<b>11,716</b>	<b>549,456</b>
5-14 years %	<b>13.87%</b>	<b>14.07%</b>
15-24 years	<b>8,885</b>	<b>539,201</b>
15-24 years %	<b>10.51%</b>	<b>13.81%</b>
25-34 years	<b>7,903</b>	<b>523,597</b>
25-34 years %	<b>9.35%</b>	<b>13.41%</b>
35-44 years	<b>10,682</b>	<b>575,568</b>
35-44 years %	<b>12.64%</b>	<b>14.74%</b>
45-54 years	<b>11,807</b>	<b>539,184</b>
45-54 years %	<b>13.97%</b>	<b>13.81%</b>
55-64 years	<b>12,451</b>	<b>437,553</b>
55-64 years %	<b>14.73%</b>	<b>11.21%</b>
65+ years	<b>16,354</b>	<b>482,892</b>
65+ years %	<b>19.35%</b>	<b>12.37%</b>
<b>Total of Percentages</b>	<b>100.00%</b>	<b>100.00%</b>
<b>Ethnicity Summary</b>		
Aboriginal and TS Islanders	<b>2,334</b>	<b>127,580</b>
Aboriginal and TS Islanders (%)	<b>2.76%</b>	<b>3.27%</b>
Overseas Born: NESB (a)	<b>3,596</b>	<b>307,637</b>
NESB (%) (a)	<b>4.26%</b>	<b>7.88%</b>
<b>New residents</b>		
Other address 5 years ago (%) (b) (c) (d)	<b>32.54%</b>	<b>11.50%</b>
<b>Labour Force Summary</b>		
Employed Persons	<b>29,619</b>	<b>1,824,997</b>
Unemployment Rate (%)	<b>8.44%</b>	<b>4.75%</b>
Participation Rate (%)	<b>47.52%</b>	<b>61.84%</b>
<b>Income Summary</b>		
Household Income < \$500/wk (%) (e)	<b>32.91%</b>	<b>20.58%</b>
Household Income >= \$1000/wk (%) (e)	<b>33.96%</b>	<b>52.18%</b>
<b>Household Summary</b>		
<b>Total private occupied dwellings</b>	<b>32,177</b>	<b>1,391,634</b>
Couple families with children (%) (f) (g)	<b>26.05%</b>	<b>32.10%</b>
Couple families without children (%) (f) (g)	<b>35.75%</b>	<b>29.02%</b>
One Parent Families (%) (f) (g)	<b>11.70%</b>	<b>11.80%</b>
Lone Person Households (%) (g)	<b>23.95%</b>	<b>22.76%</b>



Indicator	TOTAL FCRC	TOTAL QLD
<b>Tenure</b>		
<b>Total private occupied dwellings</b>	<b>32,178</b>	<b>1,391,632</b>
Households Owned (%) (g) (h)	41.90%	31.59%
Households Being Purchased (%) (g) (h) (i)	27.38%	33.78%
Households Renting (%) (g) (h)	26.34%	31.06%
Other tenure type (%) (g) (h)	1.20%	0.84%
<b>Dwelling Summary</b>		
<b>Total private occupied dwellings</b>	<b>32,182</b>	<b>1,391,632</b>
Separate House (%) (i)	87.60%	79.54%
Semi-detached Dwelling (%) (i)	3.21%	7.61%
Flats, units & apartments (%) (i)	6.08%	11.23%
Other Dwellings (%) (i)	3.04%	1.55%
<b>Occupancy Ratio</b>		
Private Dwelling Occupancy Ratio (j)	2.46	2.60
<b>Vehicle Availability (k)</b>		
No vehicles (%) (l)	8.64%	7.89%
2 or more vehicles (%) (l)	47.33%	53.99%

Source: Demographic Profile, 2010

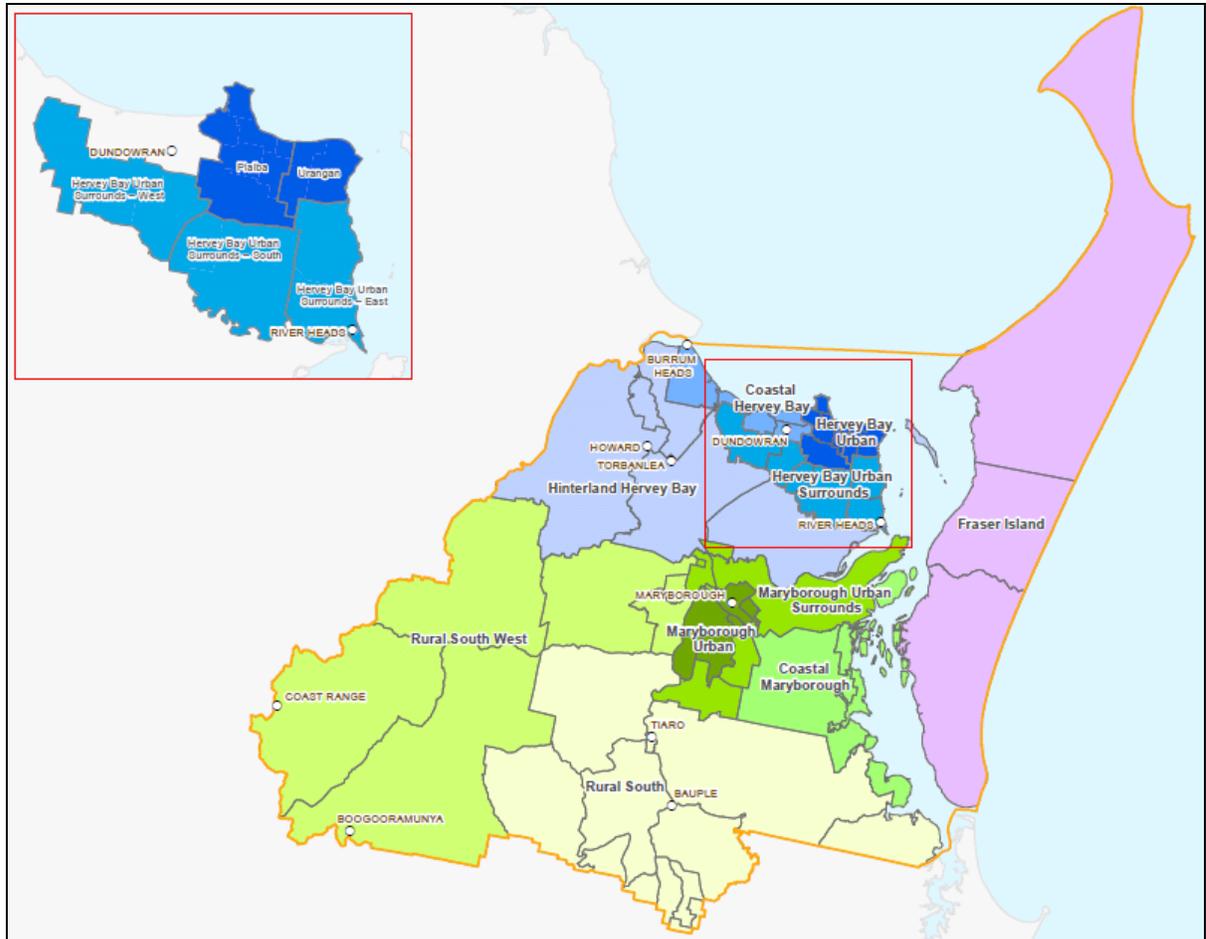
The demographic profile of the Fraser Coast Regional Council indicates that:

- Compared to Queensland, the Fraser Coast has a high proportion of people aged 55 years and over, and a lower proportion of people of working age, particularly in the 25-34 year age group.
- There is a higher proportion of two-person (couple only) families and slightly smaller average household sizes in the Fraser Coast area compared to Queensland.
- The Fraser Coast has a slightly lower proportion of Aboriginal and Torres Strait Islander people and a lower proportion of people born in non-English speaking countries compared to the whole of Queensland.
- The Fraser Coast had a higher unemployment rate in 2006 than the Wide Bay Burnett region and Queensland as well as a lower labour force participation rate.
- Average individual and household incomes are significantly lower than the State average which may reflect:
  - the high representation of older people;
  - the high proportions of unemployed people; and
  - a slightly higher proportion of people employed on a part-time basis compared to Queensland.
- Housing costs are relatively low in the Fraser Coast compared with Queensland.

### 3.4 Community Characteristics by Key Catchment Area

Characteristics were also disaggregated by catchment area. A map of the catchments adopted by the Demographic Profile in discussion with Council is contained in Figure 1.

**Figure 1: Fraser Coast Regional Council Catchments**



Source: Demographic Profile, 2010



The key characteristics by catchment area are summarised in the following table.

**Table 6: Summary of Characteristics by Catchment Area**

Catchments	Population Summary 2006	Key Demographic Characteristics (compared to the Fraser Coast region)
Hervey Bay Urban	38,326 (45.4% of FCRC pop)	<ul style="list-style-type: none"> <li>▪ Slightly higher proportion of people over 65 years of age.</li> <li>▪ Slightly higher unemployment rate.</li> <li>▪ Higher proportion of households renting.</li> <li>▪ Slightly lower proportion of separate houses and slightly higher proportion of semi-detached dwellings.</li> <li>▪ Fewer vehicles per household.</li> <li>▪ The catchment is similar to the Fraser Coast region as a whole.</li> </ul>
Hervey Bay Urban Surrounds	3,925 (4.6% of FCRC pop)	<ul style="list-style-type: none"> <li>▪ Significantly lower proportion of people over 65 years of age.</li> <li>▪ Higher proportion of people in the 5-14 year age group, the 35-44 year age group and the 45-54 year age group.</li> <li>▪ Slightly fewer Indigenous people.</li> <li>▪ Higher labour force participation rate.</li> <li>▪ Lower proportion of households earning under \$500 per week, and higher proportion earning over \$1,000 per week.</li> <li>▪ Significantly higher proportion of couple families with children and a significantly lower proportion of lone person households.</li> <li>▪ Significantly higher proportion in the process of purchasing their home and significantly lower proportion renting.</li> <li>▪ Higher proportion of separate houses.</li> <li>▪ Higher occupancy ratio, actually the highest of any catchment.</li> <li>▪ Higher proportion of households with 2 or more vehicles, significantly lower proportion of households with no vehicle.</li> </ul>
Coastal Hervey Bay	5,916 (7.0% of FCRC pop)	<ul style="list-style-type: none"> <li>▪ Higher proportion of people aged 55-64 years.</li> <li>▪ Slightly fewer Indigenous people.</li> <li>▪ Significantly higher proportion of new residents.</li> <li>▪ Slightly higher unemployment rate.</li> <li>▪ Significantly higher proportion of households earning over \$1,000 per week.</li> <li>▪ Significantly higher proportion of couple families without children and a lower proportion of lone person households.</li> </ul>



		<ul style="list-style-type: none"> <li>▪ Higher number of households who owned their home or were in the process of purchasing. Significantly lower proportion of people renting.</li> <li>▪ Higher proportion of separate houses, slightly lower proportion of flats, units and apartments and semi-detached dwellings.</li> <li>▪ Higher level of vehicle ownership.</li> </ul>
Hinterland Hervey Bay	3,434  (4.1% of FCRC pop)	<ul style="list-style-type: none"> <li>▪ Lower proportion of people in the 15-24 year age group and higher proportion of people in the 55-64 year age group.</li> <li>▪ Significantly higher proportion of new residents.</li> <li>▪ Higher unemployment rate and significantly lower labour force participation rate.</li> <li>▪ Significantly higher proportion of households earning under \$500 per week.</li> <li>▪ Slightly higher proportion of couple families without children, and slightly lower proportion of couple families with children.</li> <li>▪ Higher proportion of households that owned their home and lower proportion of households renting.</li> <li>▪ Slightly higher level of vehicle ownership.</li> </ul>
Maryborough Urban	23,759  (28.1% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Comparable age spread to the region however slightly lower proportion of people in the 55-64 year age group.</li> <li>▪ Slightly higher proportion of Indigenous people and lower proportion of residents from Non-English Speaking Backgrounds.</li> <li>▪ Significantly lower proportion of new residents.</li> <li>▪ Slightly higher labour force participation rate, and comparable unemployment rate.</li> <li>▪ Slightly lower proportion earning lower incomes and a higher proportion earning higher incomes.</li> <li>▪ Higher proportion of lone person households.</li> <li>▪ Lower level of vehicle ownership.</li> </ul>
Maryborough Urban Surrounds	2,960  (3.5% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Significantly lower proportion of people aged 65 years and over and slightly higher proportions of people in the age groups between 5-54 years of age.</li> <li>▪ Slightly higher proportion of Indigenous people and slightly lower proportion of people from non-English backgrounds.</li> <li>▪ Slightly lower proportion of new residents.</li> <li>▪ Significantly higher proportion of households earning over \$1,000 per week.</li> <li>▪ Significantly higher proportion of couple families with children and significantly lower proportion of lone person households.</li> <li>▪ Significantly higher proportion of households in the process of purchasing their home and significantly</li> </ul>



		<p>lower proportion renting.</p> <ul style="list-style-type: none"> <li>▪ Higher proportion of separate houses.</li> <li>▪ Slightly higher occupancy ratio.</li> <li>▪ Significantly higher proportion of households with 2 or more vehicles.</li> </ul>
Coastal Maryborough	898 (1.1% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Lower proportion of younger people (under 45 years of age) and higher proportion of older people especially in the 55-64 year age group – significantly higher proportion of people in this age group.</li> <li>▪ Slightly lower proportion of Indigenous people and residents from non-English speaking backgrounds.</li> <li>▪ Slightly higher proportion of new residents.</li> <li>▪ Higher unemployment rate and significantly lower labour force participation rate.</li> <li>▪ Significantly higher proportion of households earning under \$500 per week and a lower proportion earning higher incomes.</li> <li>▪ Significantly higher proportion of couple families without children, lower proportions of couple families with children and one parent families, and comparable proportion of lone person households.</li> <li>▪ Significantly higher proportion of households owned their home.</li> <li>▪ Higher proportion of dwellings that fit in the 'other dwelling' category, and no flats, units and apartments and semi-detached dwellings.</li> <li>▪ Slightly lower occupancy ratio.</li> <li>▪ Slightly higher vehicle ownership rates.</li> </ul>
Rural South	3,016 (3.6% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Slightly lower proportion of younger people (under 35 years of age) and slightly higher proportion of older people (35-64 years of age).</li> <li>▪ Significantly higher proportion of new residents.</li> <li>▪ Higher unemployment rate (the highest of any catchment) and slightly lower labour force participation rate.</li> <li>▪ Significantly higher proportion of households earning less than \$500 per week and significantly less earning more than \$1,000 per week (the lowest of any catchment).</li> <li>▪ Comparable household structure, however a slightly lower proportion of couple families with children.</li> <li>▪ Significantly lower proportion of households renting, a significantly higher proportion in the process of purchasing their home, and a slightly higher proportion that owned their home.</li> <li>▪ Higher level of vehicle ownership.</li> </ul>



Rural South West	1,821  (2% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Significantly lower proportion of people aged over 65 years. Higher proportion of people aged 5-14 years and lower proportion of people in the 0-4, 15-24 and 25-34 year age groups.</li> <li>▪ Lower proportion of Indigenous people as well as people from non-English speaking backgrounds.</li> <li>▪ Slightly higher proportion of new residents.</li> <li>▪ Slightly lower unemployment rate and higher labour force participation rate.</li> <li>▪ Lower proportion of households earning lower incomes and higher proportion earning higher incomes.</li> <li>▪ Significantly higher proportion of couple families with children and lower proportion of lone person households.</li> <li>▪ Higher proportion of households in the process of buying their home and significantly lower proportion of people renting.</li> <li>▪ Slightly higher occupancy ration.</li> <li>▪ Higher level of vehicle ownership.</li> </ul>
Fraser Island	361  (0.4% of the FCRC pop)	<ul style="list-style-type: none"> <li>▪ Significantly higher proportions of people in the age groups between 15-44 years.</li> <li>▪ Slightly lower proportion of Indigenous people and significantly higher proportion of people from non-English speaking backgrounds.</li> <li>▪ Significantly lower unemployment rate (full employment).</li> <li>▪ Significantly lower proportion of households earning less than \$500 per week and higher proportion earning over \$1,000 per week.</li> <li>▪ Significantly higher proportion of lone person households (the highest of any catchment). Significantly lower proportions of couples families with children, couple families without children, and one parent families.</li> <li>▪ Significantly higher proportion of people renting their home, and significantly lower proportion of households who owned their home or were renting.</li> <li>▪ Significantly lower proportion of separate houses. Dwellings in the 'other dwelling' category were significantly higher.</li> <li>▪ Higher level of vehicle ownership.</li> </ul>

Source: Demographic Profile, 2010



## 3.5 Settlement Pattern

### 3.5.1 Existing urban hierarchy

Urban Localities as defined by ABS can provide an indication of the size and hierarchy of urban centres. The most significant characteristic of the settlement pattern in relation to the provision of social infrastructure is the existence of dual large urban centres within the FCRC area. The largest urban centre/locality within the Fraser Coast Region is Hervey Bay, which was estimated in 2009 to have a resident population of 49,491 people (see Table 7 below). Hervey Bay is located east of Maryborough and unlike Maryborough, is a coastal city.

**Table 7: Estimated Resident Population by Urban Centres/Locality, Fraser Coast Region, 2009**

Urban centre/locality	Estimated resident population	Population density (pop/sq km)
Hervey Bay	49,491	692.2
Maryborough	22,984	711.6
Booral	1,697	60.6
Toogoom	1,392	145.0
River Heads	1,335	55.6
Howard	1,240	144.2
Glenwood	1,178	22.7
Burrum Heads	1,110	346.9
Sunshine Acres	907	63.0
Oakhurst	758	61.1
Pacific Haven	701	27.6
Aldershot	625	73.5
Tiaro	501	147.4
Torbanlea	415	129.7
Boonooroo-Tuan	403	24.3
Poona	377	94.3
Maaroom	273	5.1
<b>Total Fraser Coast Regional Council</b>	<b>99,695</b>	<b>14.0</b>

Source: Demographic Profile, 2010 (Office of Economic and Statistical Research (OESR))

The city of Maryborough is located inland approximately 36 kilometres to the south west of Hervey Bay, and in 2009 was estimated to contain 22,984 people. Although it has a lesser population than Hervey Bay, it has a greater density.

The region's population is largely concentrated in these two large urbanised areas, with approximately 73 % of the population residing in these two centres. This proportion is increasing over time. These two centres could therefore be expected to continue to provide the highest order facilities within the Fraser Coast Regional Council area and any regional facilities which might be located on the Fraser Coast.



Apart from Hervey Bay and Maryborough, there are no urban centres of any significant size within Fraser Coast LGA. The table identifies six centres at the next level of the hierarchy - Booral, Toogoom, River Heads, Howard, Glenwood and Burrum Heads. Centres of this size range from only approximately 1,000 to 1,600 people, and consideration of density indicates that there are also a significant number of settlements identified as urban localities that are rural residential settlements and that do not have centres. These include Booral, Glenwood, Sunshine Acres, Oakhurst, Pacific Haven, and Aldershot.

Below this level of the hierarchy, there is a collection of smaller townships or villages ranging from approximately 300 to 700 people, including Torbanlea, Aldershot, Sunshine Acres and Burrum Town in the study area. These have limited development and potential in terms of social infrastructure provision. The urban localities with the lowest population and density are the eastern coastal townships of Maaroom, Poona, Boonooroo and Tuan.

It is noted that the villages/settlements of Antigua, Aramara, Bauple, Brooweena, Gundiah, Mungar, Owanyilla, Teebar, Tinnanbar and Yengarie have not been identified by OESR as urban localities.

### **3.5.2 Implications for social infrastructure**

The implications of this pattern are that there are currently no significant population thresholds in other urban centres with the exception of Hervey Bay and Maryborough to warrant significant provision of social infrastructure. Hervey Bay, at double the size of Maryborough, could be expected to perform a higher level role for the Fraser Coast Region as a whole. However both Maryborough and Hervey Bay could be expected to perform roles associated with their being previous seats of Local Governments. This could now be termed 'sub-regional' roles (being part of the Fraser Coast Region).

The catchment boundary between Maryborough and Hervey Bay varies for different purposes. Discussion during consultations suggests that the pattern of travel to higher-order centres is often determined by location of employment, with many people travelling to Hervey Bay to work. There would also appear a traditional element involved in travel to Maryborough, with many rural people and long-time residents considering Maryborough as their higher-order centre, compared to many younger people who seek the variety of shops and choice of homemaker goods available in Hervey Bay. On the other hand, there is considerable use of Gympie as a higher-order centre by people living in the southern districts of the LGA.

The 'second tier' of centres is comprised of a mixed group of centres which both because of their size, density and also in some cases location, appear to provide little opportunity to function as district centres. This is the case with Booral, River Heads and Glenwood. While Toogoom and Burrum Heads are more dense urban centres, their isolated locations also make the prospect of them performing district functions less than desirable.

The most appropriately located second tier centre for district level functions is Howard, however it is noted that Howard's growth will be constrained by infrastructure issues.



Of the other 'third tier' urban centres, only Tiaro and Torbanlea have potential to perform a district role – and Torbanlea lies adjacent to and could be considered jointly with Howard as a district centre.

The remainder of the centres offer little scope for other than neighbourhood/village level facilities.

Consideration should also be given to the functional hierarchies within both Hervey Bay and Maryborough. The Draft Hervey Bay Sport, Recreation and Community Facilities Plan identified two district centres in Hervey Bay urban area, Pialba and Urangan, and nine local service centres - Eli Waters, Kawungan, Pialba (local), Point Vernon, Scarness, Torquay, Urangan, Urraween and Wondunna. This appears an appropriate hierarchy. However consideration will need to be given in developing a strategy to the potential emergence of Pialba as a regional centre, and the effect this will have on the hierarchy within Hervey Bay.

Maryborough, as a smaller city, appears to have less internal definition. There could be considered to be three districts, Maryborough, Tinana and Granville.

In general, the flat structure of the LGA settlement pattern creates some difficulties in providing adequate access to services without an effective public transport system. This will need to be further considered in the development of population scenarios.

## **3.6 Audit of Existing Social Infrastructure**

### **3.6.1 Social Infrastructure Audit**

An audit of social infrastructure was undertaken and submitted to Council for review and subsequent finalisation. A number of sources were used, including documents used in the literature review, information from the Wide Bay Burnett Regional Infrastructure Profile, the Fraser Coast Community Services Directory and Information Guide, Internet searches, council officers' knowledge and consultant fieldwork.

The final audit is contained in Appendix 2. It has subsequently formed the basis of information for the benchmarking analysis and needs assessment.

### **3.6.2 Spatial Implications of the Audit**

The major community facilities identified in the audit which might influence or direct settlement patterns have been mapped by category on the figure in Appendix 3. The audit and mapping confirms observations arising from review of the settlement pattern and identifies a number of patterns that are integral in reviewing the social and infrastructure framework for the Fraser Coast:

- There is a significant dual provision of social infrastructure between Hervey Bay and Maryborough at the sub regional level. This is a factor of historical circumstances, and it could not be said that facilities are unnecessarily duplicated. It is simply the servicing



pattern that has developed. It does however mean that there is a substantial divide between the two centres in terms of integration of services and service delivery;

- Neither Hervey Bay nor Maryborough has developed as a pre-eminent regional centre. Both have various regional roles e.g. Hervey Bay provides the regional library while Maryborough provides the regional Performing Arts Centre. There is no reason the two centres should not work in a complementary fashion; however this requires effective public transport between the two centres;
- There are relatively few district level facilities developed across the LGA. This places increased emphasis on access to Hervey Bay and Maryborough as the subregional centres. Of the existing urban centres, Howard tends to focus as a 'district' service centre for the northern parts of the region (locally known as Burrum District) and to some extent Tiaro-Glenwood plays a similar role in the south. Howard, in particular, has been nominated as a district centre for social infrastructure in previous studies. However both could be further developed in terms of their district role;
- At the present time there has been little differentiation of district and local centres within Hervey Bay Urban area and Maryborough Urban area. This also makes the effective decentralisation of social infrastructure throughout the urban catchments difficult;
- Very limited social infrastructure (e.g. traditional halls) exists in other villages and smaller settlements in the LGA. Burrum Heads has a slightly higher level of infrastructure (e.g. library) due to the larger population in this isolated area; however Toogoom, in similar circumstances, has very little.

These factors will need to be taken into account in considering settlement patterns, and whether some of the more traditional potentially less effective servicing patterns can be changed through new development.



## 4. Methodology for Needs Assessment

### 4.1 Overview of Best Practice

The preferred process for undertaking a needs assessment for social or community infrastructure is outlined in the 'South East Queensland (SEQ) Regional Plan Implementation Guideline No 5 Social Infrastructure Planning' (or "Social Infrastructure Guidelines") produced by the Office of Urban Management (OUM) in 2007. This outlines an overall process that should be followed, as well as being considered the authoritative document in relation to the methodology to be used for comparing rates of facility provision (or more generically known as 'benchmarking') of social infrastructure.

Benchmarking is a process used to determine what infrastructure needs may be present in a community by comparison with commonly used standards or benchmarks. Benchmarks are expressed as a ratio of facility: population (e.g. 1 facility to 5,000 people).

There is no universally agreed set of comparative rates of provision for community facilities and services, and the basis for most currently utilised rates is virtually unknown. However as stated in the Guideline, "appropriately considered comparative rates of provision are often the best indicator for assessing comparative needs, particularly across a Local Government Area, and ... are even more effective where adapted to local circumstances..." (2007, page 42). The Social Infrastructure Guidelines have been used in this study as the basis for determining locally appropriate benchmarks or "Desired Standards of Service" (DSS) (see below).

The Guidelines also identify that comparative rates of provision should be only one factor in determining the need for new facilities. They should also be subject to local consultation to confirm and validate detailed needs. In short, benchmarking is a quantitative measure, relying on theoretical population thresholds, and is only one of many measures used to estimate community needs. Other factors that need to be considered include demography, capacity of existing facilities, social and economic disadvantage and other local issues.

It is also noted in the Social Infrastructure Guidelines that comparative rates of provision should not be considered a minimum standard of provision to be provided by any agency, nor should they be considered binding or lead to the expectation that a level of provision of such facilities will be provided. They are simply used as a starting point for determining what need might be present in a community.

This approach is taken as far as is possible in this preliminary assessment of social infrastructure needs, recognising the relatively broad purpose of the preliminary needs assessment to inform the development of a Sustainable Growth Strategy and specifically future settlement patterns.



The methodology used in this section therefore synthesises all other factors arising from earlier sections of the report including:

- The audit of social infrastructure;
- Review of the demographic profile of the area;
- The implications of the settlement pattern;
- The findings of previous studies;
- Consideration of available consultation outcomes; and
- The outcomes of the benchmarking analysis.

## **4.2 Scope of the Assessment**

In accordance with general benchmarking practice and the purpose of the assessment to inform settlement patterns, the needs assessment focuses on built facilities rather than services. The following categories of facilities were considered:

### **General Community Spaces**

- Meeting room
- Community hall
- Community/neighbourhood centre

### **Educational Facilities**

- Primary school
- High school
- TAFE college
- University

### **Health Facilities:**

- Hospital
- Community health centre

### **Cultural Facilities**

- Art gallery
- Museum
- Library
- Performing arts facility



### **Targeted Facilities**

#### *Facilities for Children*

- Preschool Kindergarten
- Child care centre

#### *Facilities for Young People*

- Youth centre

#### *Facilities for Aged People*

- Senior citizens' centre
- Respite centre

### **Emergency and justice services**

- Police station
- Ambulance station
- Fire and Rescue station
- Courthouse.

It should be noted that in accordance with practice recommended by the Department of Education and Training (DET), primary and high schools have not been benchmarked. Only general observations have been made in this assessment. Detailed planning of schools will be undertaken by DET.

## **4.3 Establishing a Hierarchy of Provision**

A hierarchy of social infrastructure provision was initially developed for the purposes of assisting in analysing the spatial provision of social infrastructure.

The hierarchy of provision identified in the Fraser Coast region was different in urban and rural areas because of the effect of isolation and travel distance. The concept of varying rates of provision in urban and rural areas was introduced in a subsequent study undertaken by OUM in 2007, applying the Social Infrastructure Guidelines to a rural area in the Lockyer and Brisbane Valleys. Based on the experience in this and other studies, and adapting it to the particular settlement characteristics of the Fraser Coast region, the following hierarchy was identified:

- Neighbourhood or Village Level Facilities (facilities intended to serve a small urban neighbourhood of generally 2,500-3,000 people; or a rural or coastal village of as small as 300 people and up to 1,000 people);
- Local Level Facilities (facilities generally intended to serve an urban local area catchment of between 5-15,000; or a rural or coastal town of 1,500-5,000);



- District Level Facilities (facilities that cater for an urban catchment area of 25-45,000; or a rural/coastal catchment as small as approximately 10,000 people);
- Sub-regional Level Facilities (facilities that cater for each of the former Fraser Coast LGAs); and
- Regional Level Facilities (high level facilities that cater for the entire Fraser Coast Region (or other region as defined by individual service providers).

This hierarchy is provided as an indicative guide only to the levels of provision that might be considered in individual settlements - they are not necessarily prescriptive of the need for facilities or services. It should also be noted that the boundary of regions and catchments are often difficult to define, as well as their function, and that flexibility needs to be practiced in interpreting catchments.

#### 4.4 Establishing Desired Standards of Service

Comparative rates of provision (or benchmarks) were initially drawn from the Social Planning Guidelines and those tested for the rural areas of the Lockyer and Brisbane Valleys and subsequent studies undertaken by the consultant. The Guidelines provide indicative rates of provision for a range of community facilities applicable to the SEQ context. These rates of provision are shown in the table below.

To establish appropriate rates of provision for the Fraser Coast regional context, the hierarchy established above and the comparative rates of provision were analysed and checked against local (expressed) need, resulting in the recommended Desired Standards of Service (DSS) for the Fraser Coast region. As outlined above, separate DSS for urban and rural/ coastal areas were developed to take into account the differing demands, and access and isolation issues associated with the region's population.

**Table 8: Comparative Rates of Provision and Desired Standards of Service**

Level	Facility	SIP Guidelines		Desired Standard of Service	
		Comparative Rates of Provision		Urban Areas	Rural /Coastal Areas
Neighbourhood or Village	Meeting place, meeting room or clubhouse	1:2,500-3,000	1:2,500	1:300	
Local	Local Community Centre/Multi-purpose Community Hall	1:6,000-10,000	1:5,000	1:1,000	
Local	Pre-school kindergarten	1:7,500-10,000	1:7,500	1:1,500	
Local	Long day child care centre	1:4-8,000	1:4,000	1:2,500	
District	Youth centre or activity space	1:20,000-50,000	1:25,000	N/A	
District	Multipurpose District Level Community /Neighbourhood Centre	1:20,000-50,000	1:25,000	1:10,000	
District	Performing Arts Space/Facility	1:30-50,000	1:45,000	N/A	
District	Community Health Centre	1:20-30,000	1:25,000	N/A	
District	Branch Library/library agency or mobile service	1:15-30,000	1:25,000	1:1,500	
District	Aged Care /Respite Centre/Senior Citizens Centre	1:20-100,000	1:25,000	N/A	
District	Police	1:20-30,000	1:25,000	1:1,500	
District	Ambulance	1:25,000+	1:25,000	1:1,500	
District	Fire and Rescue	1:25,000+	1:25,000	1:1,500	
Sub-regional	TAFE Campus/Vocational Training Centre	1:30-50,000	1:45,000	N/A	
Sub-regional	Art Gallery	1:30-150,000	1:50,000	N/A	
Sub-regional	Museum	1:30-120,000	1:50,000	N/A	
Sub-regional	Central Library	1:30,000-120,000	1:50,000	N/A	
Sub-regional	Courthouse	1:75,000	1:50,000	N/A	
Regional	Performing Arts/Exhibition/Convention Centre	1:120,000	1:100,000	N/A	
Regional	Community Health Precinct	1:100,000-300,000	1:100,000	N/A	
Regional	Public Hospital	1:100,000+	1:100,000	N/A	
Regional	TAFE ('District Campus')	1:50-150,000	1:100,000	N/A	
Regional	University	1:150,000-200,000	1:150,000	N/A	

Source: Office of Urban Management, 2007 and Briggs & Mortar, 2010



## 4.5 Applying Benchmarks to Population Projections

The DSS were then applied to the current populations and projected populations of each catchment and sub catchment. The planning horizon was from 2006 to 2031. Population projections for catchments and sub catchments, developed by Council as part of the Fraser Coast Region Sustainable Growth Strategy, were used to benchmark required facilities to 2031. These were similar to the Planning Information and Forecasting Unit's (PIFU) 2008 population projections (medium series) for FCRC and those used by the Draft Wide Bay Regional Plan 2010, other than less growth was attributed to Maryborough.

It should be noted that the existing population by catchment is based on 2006 census data, as this was the only available current source of information by catchment area.

An 'actual' count of existing community facilities from the community facilities audit of each of the types identified above, was distributed by catchment or sub catchment area<sup>1</sup>. Each catchment area was allocated a type: urban or rural/coastal, depending on their settlement pattern, for the purposes of benchmarking. This designation of catchment areas, including their alignment with the former LGA boundaries, is presented in Table 9. Only Hervey Bay Urban and Maryborough Urban catchments were benchmarked on urban criteria.

The population projections for catchments and sub catchments and the Fraser Coast Regional Council Area are shown in Table 10.

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<sup>1</sup> Note that this will underestimate a deficiency, as population will have increased since 2006.



**Table 9: Summary of Catchment Areas, Total Population and Type**

Key Catchment	Catchment	Current Population	Urban/ coastal catchment
<b>Hervey Bay Urban</b>	Pialba	3,166	Urban
	Scarness	3,321	Urban
	Point Vernon	5,053	Urban
	Eli Waters	1,910	Urban
	Urraween	4,664	Urban
	Kawungan	4,797	Urban
	Nikenbah	199	Urban
	<b>Pialba total</b>	<b>23,110</b>	<b>Urban</b>
	Urangan	8,009	Urban
	Torquay	5,693	Urban
	Wondunna	1,511	Urban
	<b>Urangan total</b>	<b>15,213</b>	<b>Urban</b>
<b>Hervey Bay Urban total</b>	<b>38,323</b>	<b>Urban</b>	
<b>Hervey Bay Urban Surrounds</b>	Sunshine Acres	794	Rural/ Coastal
	Bunya Creek	80	Rural/ Coastal
	<b>Hervey Bay Urban Surrounds South</b>	<b>874</b>	<b>Rural/ Coastal</b>
	Booral	1,365	Rural/ Coastal
	River Heads	930	Rural/ Coastal
	<b>Hervey Bay Urban Surrounds East</b>	<b>2295</b>	<b>Rural/ Coastal</b>
	Takura	442	Rural/ Coastal
	Walligan	312	Rural/ Coastal
	<b>Hervey Bay Urban Surrounds West</b>	<b>754</b>	<b>Rural/ Coastal</b>
	<b>Hervey Bay Urban Surrounds total</b>	<b>3923</b>	<b>Rural/ Coastal</b>
<b>Coastal Hervey Bay</b>	Dundowran	695	Rural/ Coastal
	Dundowran Beach	1,563	Rural/ Coastal
	Craignish	1,439	Rural/ Coastal
	Toogoom	992	Rural/ Coastal
	Burrum Heads	1,225	Rural/ Coastal
	<b>Coastal Hervey Bay total</b>	<b>5,914</b>	<b>Rural/ Coastal</b>
<b>Hinterland Hervey Bay</b>	Howard	1,304	Rural/ Coastal
	Torbanlea	806	Rural/ Coastal
	Burrum Town	406	Rural/ Coastal
	Dundathu	355	Rural/ Coastal
	Great Sandy Strait	0	Rural/ Coastal
	Pacific Haven	569	Rural/ Coastal
	<b>Hinterland Hervey Bay total</b>	<b>3440</b>	<b>Rural/ Coastal</b>
<b>Maryborough Urban</b>	Maryborough	15,957	Urban



Key Catchment	Catchment	Current Population	Urban/ coastal catchment
	Tinana	4,413	Urban
	Tinana South	781	Urban
	Granville	2,610	Urban
	<b>Maryborough Urban total</b>	<b>23,761</b>	Urban
<b>Maryborough Urban Surrounds</b>	Maryborough West	389	Rural/ Coastal
	Aldershot	405	Rural/ Coastal
	Aldershot	515	Rural/ Coastal
	St Helens	511	Rural/ Coastal
	Oakhurst	299	Rural/ Coastal
	Owanyilla	346	Rural/ Coastal
	Bidwill	495	Rural/ Coastal
<b>Maryborough Urban Surrounds total</b>	<b>2960</b>	Rural/ Coastal	
<b>Coastal Maryborough</b>	Boonooroo (includes Tuan)	346	Rural/ Coastal
	Boonooroo Plains	0	Rural/ Coastal
	Poona	291	Rural/ Coastal
	Tinnanbar	28	Rural/ Coastal
	<b>Coastal Maryborough total</b>	<b>665</b>	Rural/ Coastal
<b>Rural South</b>	Tiaro	769	Rural/ Coastal
	Glenwood	904	Rural/ Coastal
	Bauple	279	Rural/ Coastal
	Gundiah	384	Rural/ Coastal
	St Mary	393	Rural/ Coastal
	Miva	80	Rural/ Coastal
	Gunalda	184	Rural/ Coastal
	Tin Can Bay (rural)	0	Rural/ Coastal
	Anderleigh	23	Rural/ Coastal
	<b>Rural South total</b>	<b>3016</b>	Rural/ Coastal
<b>Rural South West</b>	Oakhurst	542	Rural/ Coastal
	Mungar	545	Rural/ Coastal
	Doongul	119	Rural/ Coastal
	Boompa	178	Rural/ Coastal
	Calgoa	183	Rural/ Coastal
	Dunmora	254	Rural/ Coastal
	<b>Rural South West total</b>	<b>1821</b>	Rural/ Coastal



Key Catchment	Catchment	Current Population	Urban/ coastal catchment
<b>Fraser Island</b>	Fraser Island (Hervey Bay City)	116	Rural/Coastal
	Fraser Island (Maryborough City)	165	Rural/ Coastal
	Eurong (Maryborough City)	77	Rural/ Coastal
	<b>Fraser Island total</b>	<b>358</b>	Rural/ Coastal
<b>Fraser Coast Region</b>	<b>Fraser Coast Region</b>	<b>84,181</b>	-

Source: Demographic Profile, 2010 and Briggs & Mortar, 2010



**Table 10: Total Population by catchment and Fraser Coast Region, 2006-2031**

Catchment	Current Population (2006)	Population 2031
<b>Pialba total</b>	<b>23,110</b>	60,822
<b>Urangan total</b>	<b>15,213</b>	24,962
<b>Hervey Bay Urban total</b>	<b>38,323</b>	85,575
Hervey Bay Urban Surrounds South	874	986
Hervey Bay Urban Surrounds East	2,295	2,653
Hervey Bay Urban Surrounds West	754	957
<b>Hervey Bay Urban Surrounds total</b>	<b>3,923</b>	4,581
<b>Coastal Hervey Bay total</b>	<b>5,914</b>	8,707
<b>Hinterland Hervey Bay total</b>	<b>3,440</b>	6,394
<b>Maryborough Urban total</b>	<b>23,761</b>	30,772
<b>Maryborough Urban Surrounds total</b>	<b>2,960</b>	5,880
<b>Coastal Maryborough total</b>	<b>665</b>	1,116
<b>Rural South total</b>	<b>3,016</b>	5,531
<b>Rural South West total</b>	<b>1,821</b>	3,278
<b>Fraser Island total</b>	<b>358</b>	449
<b>Fraser Coast Region</b>	<b>84,181</b>	<b>152,578</b>

Source: Demographic Profile, 2010 and FCRC, 2010

It is noted that benchmark for all catchment areas have been derived from the addition of the needs generated by component sub-catchments (on the basis of the relevant type of urban or rural/ coastal benchmark). However to give an overall assessment of future need for the Fraser Coast region population as a whole, the standard Urban DSS has been applied to the Total Fraser Coast Region and former LGA populations. This means that the sum of the catchments may not equate to the whole Fraser Coast benchmark. However the whole Fraser Coast benchmark is given for comparative purposes e.g. residents will need access to a high school, even if no catchment has a sufficient threshold to warrant one. In this case, the facility to serve the whole LGA would be expected to be located in one of the main urban centres of Maryborough or Hervey Bay. This approach indicates overall need, while allowing the analysis to be sensitive to the practicality of provision of facilities in areas with small thresholds.



It should also be noted that in some cases benchmarks have been identified as being inapplicable (N/A) to certain settlement types. This is because it has been deemed inappropriate that a model of social infrastructure is adopted which builds these types of facilities in these settlement types. As an example, a performing arts centre would not be built in a small rural/ coastal settlement. However to accord with the principles above, the urban benchmark has nevertheless been inserted into the formula to indicate that 'part' of a facility which might be generated by that population.

It has not been possible to benchmark individual settlements contained in a larger catchment or sub catchment area (as defined in the Demographic Profile). However sub-catchments are indicative of the need that would be exerted on the main villages or towns in each catchment.

It might be noted that in some cases rural areas have higher number of people than for instance the village benchmark. However they may not generate the need for a facility because there is no village cluster and population is spread out over a large area. This is also taken into account in interpreting the results.

Finally, for rural/ coastal areas, in accordance with developed practice, an assumption was made that the DSS would apply to the initial population however subsequent populations would trigger the urban DSS. This assumes that once the initial facility has been provided, then the same DSS as those in urban areas would apply to rural residential and rural areas. Again, otherwise an overprovision would occur.

## **4.6 Assessing the Findings**

As stated in the best practice section, the findings from the benchmarking analysis were synthesised with other assessment findings, including:

- The audit of social infrastructure;
- Review of the demographic profile of the area;
- The implications of the settlement pattern;
- A literature review and the findings of previous studies; and
- Available community consultation findings.

The findings of the preliminary assessment are shown according to each facility category in Section 5.



## 5. Assessment of Needs

### 5.1 Community Meeting Facilities

#### Meeting rooms or spaces

Neighbourhood/village level general meeting rooms or spaces available for people to meet and use for community activities, with or without a fee.

#### Current Provision:

Catchment Areas	Meeting space or meeting room				
	Urban 1: 2,500 Rural/ Coastal 1:300				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	7	9.2	2.2	24.3	17.3
Urangan total	12	6.1	-5.9	10.0	-2.0
Hervey Bay Urban total	19	15.3	-3.7	34.3	15.3
Hervey Bay Urban Surrounds South	0	1.2	1.2	1.3	1.3
Hervey Bay Urban Surrounds East	0	1.8	1.8	1.9	1.9
Hervey Bay Urban Surrounds West	0	1.2	1.2	1.3	1.3
Hervey Bay Urban Surrounds total	0	4.2	4.2	4.5	4.5
Coastal Hervey Bay total	0	3.2	3.2	4.4	4.4
Hinterland Hervey Bay total	2	2.3	0.3	3.4	1.4
Maryborough Urban total	8	9.5	1.5	12.3	4.3
Maryborough Urban Surrounds total	0	2.1	2.1	3.2	3.2
Coastal Maryborough total	1	1.1	0.1	1.3	0.3
Rural South total	4	2.1	-1.9	3.1	-0.9
Rural South West total	0	1.6	1.6	2.2	2.2
Fraser Island total	1	1.0	0.0	1.1	0.1
<b>Fraser Coast Region</b>	<b>35</b>	<b>33.7</b>	<b>-1.3</b>	<b>61.0</b>	<b>26.0</b>

There were a total of 35 meeting rooms identified in Fraser Coast Regional Council area, including 19 in the Hervey Bay Urban catchment, 2 in Hinterland Hervey Bay, 9 in the Maryborough Urban and Coastal Maryborough catchments, 4 in the Rural South catchment and 1 at Fraser Island. These meeting spaces are separate from community halls, and include smaller meeting spaces such as clubhouses as well as meeting spaces in community/ neighbourhood centres and larger council facilities, and meeting spaces available to the community through churches and other private facilities such as service clubs. Note that whilst care has been taken to attempt to audit such facilities, there are likely to be a large number of facilities that have not been identified. The data is however considered indicative.



## Meeting rooms or spaces

### Identified Needs:

According to benchmarks, the current provision of meeting rooms in the Fraser Coast region appears to be adequate. However whilst Hervey Bay and Maryborough currently seem well provided, a shortfall appear to exist in Hervey Bay Urban surrounds and Maryborough Urban surrounds and some of the more outlying areas (coastal and rural).

Further, by 2031, the number of community meeting rooms and spaces would need to nearly double to meet future needs, most notably in the Hervey Bay Urban catchment.

The demographic profile of the catchment areas in the Fraser Coast region indicates that Hervey Bay Urban Surrounds and Maryborough Urban Surrounds have high proportions of residents in the family formation stages. Coastal Hervey Bay has large proportions of new residents, many 65+, compared to the rest of the region. There is a current shortfall of meeting spaces in these catchment areas. As neighbourhood/village level meeting spaces can provide opportunities for community building, and for new residents to meet each other and settle into the community, future provision of meeting spaces will need to be considered for these catchment areas.

Within Hervey Bay Urban area the benchmark model (see Appendix 1) identifies a number of suburbs above the DSS that do not appear to have adequate meeting rooms at the current time:

- Point Vernon (requires 2);
- Eli Waters (1);
- Urraween (1);
- Kawungan (2); and
- Urangan (1).

Similarly with Maryborough Urban area, Granville does not appear to have adequate meeting rooms, although it has a community hall.

The Draft Hervey Bay Sport, Recreation and Community Facilities Plan identified the need for general local (including neighbourhood) level community facilities to cater for growth at Eli Waters/ Point Vernon. This need would appear supported by the available data. A need for meeting spaces for service clubs and community radio in Urangan and other suitable locations was also identified, and is being addressed by the development of an Arts and Crafts Village at Urangan.

No further needs for neighbourhood level meeting spaces have previously been identified. This is in line with the principle of upgrading and maximising the use of existing facilities and encouraging shared use facilities (schools and churches) rather than providing new facilities where appropriate (Hervey Bay and Tiaro). However this lack of neighbourhood level provision will exacerbate any inadequacies in local or district level community meeting spaces.



## Meeting rooms or spaces

### Recommended Future Provision:

Benchmarks suggest there will be a total need for 26 new neighbourhood level meeting rooms and spaces in the Fraser Coast region by 2031. However the provision of local halls (see next section) negates the need for some facilities in rural and coastal areas. The main needs are seen as likely to be as follows:

- A significant number (potentially up to 15 new facilities) in the Hervey Bay Urban catchment, with the majority in Pialba;
- Possible new meeting room facilities in the Hervey Bay Urban Surrounds catchment; and
- Up to 4 new facilities in the Maryborough Urban catchment.

### Opportunities for Delivery:

It may be that further meeting rooms need to be incorporated into any higher level local or district facilities which are developed. In coastal and rural areas, meeting spaces such as outdoor shelters and civic spaces can be developed to ensure each community of benchmark size has some place to meet and gather. Where local halls are further developed or upgraded, meeting rooms can be added (see following section).



## Community halls

Local level multi-purpose halls that can cater for meetings and activities for the local community. They usually include a stage, kitchen (supper room), toilets and storage space. Can include a meeting room or rooms.

### Current Provision:

Catchment Areas	Multi-purpose Community Hall				
	Urban 1: 5,000 Rural/ Coastal 1: 1,000				
Benchmark	Actual	2010.0	Additional Required to 2010 over Actual	2031.0	Additional Required to 2031 over Actual
Pialba total	7	4.6	-2.4	12.2	5.2
Urangan total	5	3.0	-2.0	5.0	0.0
Hervey Bay Urban total	12	7.7	-4.3	17.2	5.2
Hervey Bay Urban Surrounds South	0	0.9	0.9	1.0	1.0
Hervey Bay Urban Surrounds East	1	1.3	0.3	1.3	0.3
Hervey Bay Urban Surrounds West	0	0.8	0.8	1.0	1.0
Hervey Bay Urban Surrounds total	1	2.9	1.9	3.3	2.3
Coastal Hervey Bay total	3	2.0	-1.0	2.5	-0.5
Hinterland Hervey Bay total	2	1.5	-0.5	2.1	0.1
Maryborough Urban total	11	4.8	-6.2	6.2	-4.8
Maryborough Urban Surrounds total	2	1.4	-0.6	2.0	0.0
Coastal Maryborough total	3	0.7	-2.3	1.0	-2.0
Rural South total	7	1.4	-5.6	1.9	-5.1
Rural South West total	5	1.2	-3.8	1.5	-3.5
Fraser Island total	0	0.4	0.4	0.4	0.4
<b>Fraser Coast Region</b>	<b>46</b>	<b>16.8</b>	<b>-29.2</b>	<b>30.5</b>	<b>-15.5</b>

The audit identified a total of 46 community halls in the region, with 12 in the Hervey Bay Urban area, 11 in Maryborough Urban area, 7 in the Rural South catchment and 5 in the Rural South West catchment. Some larger halls are available for functions and performances. In Hervey Bay Urban and Maryborough Urban areas, the main halls include the following:

- Hervey Bay State High School's Great Hall seats approximately 350 people and is located centrally in Pialba;
- Hervey Bay Community Recreation Centre / Police Citizens Youth Club is home to a number of sporting clubs and sporting activities and also offers meeting rooms and space for events;
- Hervey Bay Senior Citizens Centre Hall;
- Excelsior Band Hall in Maryborough is a large modern hall in good condition which is used for band practices and music education;



## Community halls

- Maryborough Community Recreation Centre is a multi-purpose recreation facility for use by the Maryborough community;
- Other sub-regional facilities include the Maryborough Senior Citizen Hall and the Portside Precinct School of Arts Building.

In coastal and rural areas halls tend to be of a traditional basic kind, with relatively poor standard of facilities and varying condition.

### Identified Needs:

According to the benchmarks, there is a high provision of local level community halls for the Fraser Coast region overall, with no further facilities being benchmarked as required by 2031. When looking at the different catchments, however, current shortfalls are indicated for Hervey Bay Urban Surrounds (1-2 facilities). This area also had a shortage of meeting rooms.

By 2031, there will be a shortfall of 5 halls in the Hervey Bay Urban catchment and 2 halls in the Hervey Bay Urban Surrounds catchments while the provision will be sufficient in other catchments. Maryborough generally appears well supplied with halls currently and into the future, as are the rural areas, although no consideration has been able to be given to age and condition.

The Draft Hervey Bay Sport, Recreation and Community Facilities Plan identified the following needs related to local community halls:

- A need for general local (including neighbourhood) level community facilities to cater for growth at Eli Waters/ Point Vernon *“Provide local community facilities for Eli Waters/ Pt Vernon as dictated by population growth”* (short term);
- A need for a local community hall south of Kawungan: *“Investigate options for provision a local community facility to the south of Kawungan to service the growing communities of Kawungan, Wondunna and Urraween, as dictated by population growth”* (long term); and
- Relocation of Memorial Hall (Pialba): *“Investigate financial viability, maintenance required and potential sites for the re-location of Memorial Hall”* (short-long term). However this hall has recently been refurbished and will now not be moved.

Within Hervey Bay and Maryborough Urban areas (see full benchmarking output in Appendix 1) there is a significant concentration of halls at Pialba and Maryborough (central), in the case of Hervey Bay, to the detriment of other parts of the urban areas. Benchmarking therefore supports an existing deficiency in local halls at:

- Eli Waters/Point Vernon;
- Urraween; and
- Kawungan



## Community halls

in Hervey Bay. Nikenbah will also require the provision of two modern halls. Replacement of the existing hall may eventually be required.

Maryborough's provision appears adequately distributed, despite the centralisation of halls, due to the large available number. The Maryborough Social Plan identified a need for upgrade of the Maryborough Community Recreation Centre, which is a multipurpose community hall with a sub-regional catchment.

In terms of outlying communities, communities that are large enough to be expected to have a local community hall but are lacking one include:

- Dundowran/Dundowran Beach; and
- Booral.

There are several other communities that warrant a part-facility – and depending on growth these may be warranted in the future.

In terms of existing facilities, the Sport, Recreation and Open Space Strategy for Toogoom and Burrum Heads developed a concept plan for the Toogoom Community Hall site, to include the Rural Fire Brigade relocated from Shellot Street Park. The potential extension of the site is proposed for passive recreational uses. It is also proposed that a space for community events adjacent to the hall (outdoor) be provided and that the site be redesigned to be an attractive entrance into the Toogoom community.

It is noted in the Fraser Coast Social Profile that Woocoo Shire has been proactive in maintaining their community halls having completed repairs, repainting and general maintenance in the 2007/2008 financial year and recently spent \$45,000 on upgrading the Teebar Memorial Hall. The construction of a stage and outdoor entertainment area adjoining the Woocoo Community Hall at Oakhurst was allocated in the Ten Year Capital Works Budget.

The former Tiaro Shire Council had no new community facilities scoped in their Ten Year Capital Works Budget but had significant internal and external funding allocated to community building upgrades.

The meeting of Southern Community Representatives held as part of this study in April 2010 indicated that the Glenwood Hall would need to be expanded or a new facility provided to provide office space e.g. for a community legal service. The current Glenwood population (estimated at just on a thousand in 2006) has the potential to grow to nearly 4,000 by 2031 according to Council data. The isolation of this area and its particular demographic characteristics indeed suggest that growth needs to be accompanied by social infrastructure.



## Community halls

### Recommended Future Provision:

There appears to be sufficient provision in the region overall for community halls, currently and to 2031. However, when taking into account the population of various catchments and proposed structure plans/residential expansion areas, benchmarking suggests there may be a need for up to 8 new community halls in the Hervey Bay area (Hervey Bay Urban and Hervey Bay Urban Surrounds) by 2031 to meet future growth, with possible provision in:

- Eli Waters/ Point Vernon (see 'Community Centre');
- Kawungan;
- Wondunna;
- Urraween;
- Nikenbah (2);
- Dundowran/Dundowran Beach; and
- Booral.

It will also be important that the fabric of existing halls is maintained, upgraded and kept in good condition, recognising the value of these halls as the basis of community. Glenwood Hall will require upgrading and ongoing expansion as the population increases over time.

### Opportunities for Delivery:

A multipurpose community hall model, preferably with a meeting room and interview/consulting room attached, should be considered in lieu of a traditional hall type. Such a model in rural residential and coastal areas would allow expansion of the use of halls for other community uses and to meet the needs of the incoming younger population, especially in rural residential areas. This means the one facility could be used as the basis for delivery of many services, including health checks, playgroups, school activities, etc.



## Community/neighbourhood centres

Community centres are district level multifunctional facilities that are used by a single or multiple human service providers to deliver essential community services and programs. State funded facilities with a paid coordinator are usually termed 'Neighbourhood Centres' and focus on service provision with some meeting space. A 'community centre' is more likely to be provided by local government and provide a coordinator or lease it to a community group that manages the use of the facility by the community and service providers. It can include one or two halls, meeting rooms and interview space. Centres can vary in size, however a common size could be expected to be between 1,000-1,500m<sup>2</sup> floor space. A local level community centre similar to the multi-purpose hall model described under "Community Halls", could also be provided for a smaller catchment and at a lesser scale (e.g. 600-800m<sup>2</sup>).

### Current Provision:

Catchment Areas	Multi-purpose community / neighbourhood centre				
	Urban 1: 25,000 Rural/ Coastal 1: 10,000				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	3	0.6	-2.4	1.0	-2.0
Hervey Bay Urban total	4	1.5	-2.5	3.4	-0.6
Hervey Bay Urban Surrounds South	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds East	0	0.2	0.2	0.3	0.3
Hervey Bay Urban Surrounds West	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds total	0	0.4	0.4	0.5	0.5
Coastal Hervey Bay total	0	0.6	0.6	0.9	0.9
Hinterland Hervey Bay total	1	0.3	-0.7	0.6	-0.4
Maryborough Urban total	1	1.0	0.0	1.2	0.2
Maryborough Urban Surrounds total	1	0.3	-0.7	0.6	-0.4
Coastal Maryborough total	0	0.1	0.1	0.1	0.1
Rural South total	1	0.3	-0.7	0.6	-0.4
Rural South West total	0	0.2	0.2	0.3	0.3
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>8</b>	<b>3.4</b>	<b>-4.6</b>	<b>6.1</b>	<b>-1.9</b>

There are 8 community centres in the region, which generally serve a district catchment. These are:

- Urangan Community Centre, Urangan (Council facility)
- Hervey Bay Sports and Leisure Centre, Torquay (Council facility)
- Dan Dinna House, Torquay (community owned facility)



## Community/neighbourhood centres

- Hervey Bay Neighbourhood Centre, Pialba (State facility)
- Burrum & District Community Centre, Howard (Council facility)
- Maryborough Neighbourhood Centre, Maryborough (State facility)
- Tiaro and District Community Centre, Tiaro (Council facility)
- Woocoo Community Hall/ Centre (Council facility)

Of the above, only Hervey Bay and Maryborough centres are State funded Neighbourhood Centres with a paid co-ordinator. These, together with key community centres, are acknowledged by the Wide Bay Burnett Regional Infrastructure Profile 2009 to provide a vital link within communities, and provide opportunities to access support groups, special interest groups, lifelong learning, training, information, service referral and leisure activities.

### Identified Needs:

According to the benchmarks, there is currently a high level of provision of community/ neighbourhood centres on the Fraser Coast. The current level of provision should theoretically be sufficient to meet future growth until 2031. However community service providers have identified a strong need for affordable premises where large numbers of people can gather, affordable office space can be sourced and services can be provided for the benefit of the community as a whole. The scattering of services particularly across many parts of Hervey Bay has also been identified as a key issue. These needs did not appear to be met either within other types of community space or within community centres.

Of the existing centres, the Urangan Community Centre is a multi-purpose community centre available for hire by community groups and for private functions. It is leased to Hervey Bay Neighbourhood Centre which runs a large number of programs. However it is below the required floor space as per DSS, and the centre is cramped for space and requires expansion. The centre is well located adjacent to the Urangan shopping centre.

Hervey Bay Sports and Leisure Centre doubles as a sporting clubhouse, with a large hall and various sized meeting rooms. The downstairs area is used by the Bayconnect program and includes a computer room. The location has relatively poor accessibility although it is within proximity to Wondunna/Kawungan.

Dan Dinna House is a community centre complex provided by the Uniting Church. It has a hall, meeting rooms, and space for service providers. The programs run from the centre include the Sixty and Better Healthy Ageing Programme, which includes a Mens Shed and Carers First. The facility is located in an ageing house with reasonable disability access on a large site. The Uniting Church is considering the development of a new community complex on this site.

Hervey Bay Neighbourhood Centre is located in an older style double-storey house in a residential area. A large number of services are offered, including child care, legal advice, internet access, counselling, youth mentoring, migrant settlement program, English classes and respite services. The facility does not meet required floor space & DSS and suffers from a lack



## Community/neighbourhood centres

of disability access upstairs, which contains the only toilet. It is also reported as overbooked, crowded and unsuited to the programs and activities currently being delivered by the organisation.

The Neighbourhood Centre delivers some multicultural services from The Cottage which is located in the centre of Pialba. This facility is quite rundown and is located on a small block which has recently been re-established as a community garden.

The Burrum and District Community Centre is a multi-purpose space for youth and seniors. It offers a large function hall with stage as well as a kitchen and meeting rooms. It is adjoined by a child-care centre and is co-located on the same site as the library and museum. Application has been made for expansion to enable two further meeting rooms, three more health rooms (enabling adult health services to be delivered), an administration office and an extension of the hall to be developed. It is well located adjacent to the town centre of Howard.

The Maryborough Neighbourhood Centre is a modern purpose-built centre which offers literacy programs, migrant support programs, parenting workshops, information and referral, advocacy, youth programs and low cost meeting space. It contains several meeting rooms, cafe area and offices. It is well located within the town centre and heavily used.

Tiaro and District Community Centre is a modern, lightly built but functional space leased by Council to the Community Centre. It is co-located with Tiaro library and a customer service centre in the same building.

Woocoo Community Hall/Centre is a small Council facility in the former Council office. The building is modern but not well designed for community use.

The Draft Hervey Bay Sport, Recreation and Community Facilities Plan identified the need for:

- A local community centre for Point Vernon: "Pending outcome [negotiation with developers to secure land and buildings for community use] refurbish the existing building on the parcel of land on Tooth & Halcro Streets Point Vernon, to operate as a local community facility servicing the communities of Eli Waters and Pt Vernon";
- A district community centre to cater for the western areas of the former LGA: "Provide a district level community centre in western area of Hervey Bay as dictated by population growth and DSoS" (long term).
- A sub-regional level community centre or civic centre at Pialba: "Construct a new citywide community centre at Pialba incorporating reception area, office space for community service providers, meeting rooms, large activity space, and appropriate audio visual and lighting infrastructure, car parking, and accessible amenities and building access" (short term).
- Upgrade of the Urangan Community Centre.

Part funding for a new Pialba community centre is allocated in the FCRC Ten Year Capital



## Community/neighbourhood centres

Works Budget. Contributions have also been obtained from the State Government (\$1.632 million), Hervey Bay Neighbourhood Centre and donations. Matching funds have only very recently been allocated by the Federal Government, enabling the commencement of site planning on land designated by Council in the civic precinct.

The new Hervey Bay Community Centre will be a facility of approximately 1,724 m<sup>2</sup> which will provide a community meeting place as well as housing 20 existing programs and services presently operating across Hervey Bay. The Community Centre represents a unique partnership between all three levels of government, community-based organisations, the University of Southern Queensland and the wider community. It will maximise resources that already exist in the community and provide locum rooms for regionally based services while ensuring viability of programs and services in a rapidly growing community. The Community Centre is anticipated to provide the following facilities and services:

- Administration equipment and services;
- Catering facilities;
- Child-care facilities;
- Counselling centre;
- Dividable function space;
- Interview rooms;
- Meeting rooms;
- Multicultural garden;
- Public Internet access; and
- Bicycle parking.

Once completed, the centre will be leased to the Hervey Bay Neighbourhood Centre Inc for a peppercorn rent to manage the new facility. It is envisaged that this centre will significantly assist the perceived lack of community facilities, halls and affordable spaces and community organisations to lease in the urban area of Hervey Bay, coupled with increasing demands for services, recreation, spaces, social groups, support groups, conferences and training. It will also provide a base for the effective regional delivery of services.

The Hervey Bay Interagency meeting held in April 2010, strongly supported the development of a new Community Centre in Hervey Bay and identified the need for an accessible community services hub or hubs in Hervey Bay given its spread out nature, and the need for more meeting spaces in addition to existing spaces at the Urangan Community Centre and Memorial Hall, both of which have a high level of usage.

Assessment overall of meeting rooms, halls and community centres in Hervey Bay Urban area supports the need for further community meeting space and space for community service providers to deliver services at the present time. These needs will only be exacerbated by rapid future growth.



## Community/neighbourhood centres

No gaps or needs for State provided community/neighbourhood centres are observed in the Wide Bay Burnett Regional Infrastructure Plan, and DOCs has not indicated any future plans to provide additional centres. It does however consider that with increased population projections in the northern area (Howard/Burrum Heads etc), it is likely that a community service hub will need to be provided. This is proposed to be a one stop shop facility providing a range of services to individuals and families.

### Recommended Future Provision:

While benchmarks do not indicate the need for more community centres overall, it is clear that the existing centres are not adequately meeting current need, and will fall far short of meeting future needs. Significant forward planning is therefore required, including:

- The development of a subregional community/neighbourhood centre in the Fraser Coast region. The development of this facility on the civic precinct site in Pialba would enable greatly improved access to services which are currently scattered throughout Hervey Bay. It would also help to enliven and create a community focus for Pialba, as well as offering a highly transport accessible and convenient location adjacent to shopping, education, entertainment and other key community facilities;
- Conversion of the Telstra building into a local level Community Centre in Point Vernon for use primarily by aged care groups and services;
- Support for the development of a purpose-built community centre for Torquay/Scarness through redevelopment of the Dan Dinna House by the Uniting Church;
- Development of a district centre in the western areas of Urraween/Kawungan/Wondunna/Nikenbah, to serve incoming population;
- Expansion of the Burrum and District Community Centre; and
- Expansion of Urangan Community Centre.

Ongoing maintenance and refurbishment of existing community centres is strongly encouraged to ensure that the amenities offered by these centres remain adequate to service future populations, particularly where infill development may occur.

### Opportunities for Delivery:

The above proposals will all assist in meeting future needs. This will need to occur through the integrated action of all levels of government, the community sector and potentially the private sector. Consideration might be given to the development of facilities which support recurrent costs through a combination of market and subsidised rents (e.g. space can be provided for a commercial/retail lease, as well as office space for lease to community organisations), individual and corporate investment/donations and government grant funding.



## 5.2 Educational Facilities

### Primary school

Primary school catering for students from preparatory to Grade 7.

Detailed analysis of school needs will be undertaken by qualified staff in the Department of Education and Training.

#### Current Provision:

There are a total of 23 state primary schools identified as currently servicing the Fraser Coast Regional Area. The state schools are as follows:

School	Catchment
Yarrilee State School	Coastal Hervey Bay
Kawungan State School	Hervey Bay Urban
Pialba State School	Hervey Bay Urban
Torquay State School	Hervey Bay Urban
Sandy Strait State School	Hervey Bay Urban
Urangan Point State School	Hervey Bay Urban
Howard State School	Hinterland Hervey Bay
Torbanlea State School	Hinterland Hervey Bay
Albert State School	Maryborough Urban
Granville State School	Maryborough Urban
Maryborough Central SS	Maryborough Urban
Maryborough West State School	Maryborough Urban
St Helens State School	Maryborough Urban
Sunbury State School	Maryborough Urban
Tinana State School	Maryborough Urban
Parke State School	Maryborough Urban
Bauple State School	Rural South
Glenwood State School	Rural South
Gunalda State School	Rural South
Tiaro State School	Rural South
Brooweena State School	Rural South West
Mungar State School	Rural South West
Gundiah State School	Rural South

There are also 6 private P-10 schools and 2 private primary schools in the Fraser Coast Region. These are concentrated in Hervey Bay and Maryborough Urban.

#### Identified Needs:

There are generally considered to be a large number of schools in the Wide Bay Burnett Region, both public and private, in a range of denominations (Wide Bay Burnett Regional Infrastructure Profile 2009).



### **Primary school**

Broad analysis suggests that the level of growth in former Hervey Bay LGA will require expansion of existing schools and may require further provision of schools. There is also a large concentration of primary schools in localities within the former Maryborough LGA, which could suggest possible future advantages of population growth in the Maryborough locality.

The need for primary schools has not been assessed in previous Council documents.

#### **Recommended Future Provision:**

Detailed planning of school needs will be undertaken by DET.

#### **Opportunities for Delivery:**

Increased use of existing schools is a marked advantage in terms of the cost of urban expansion. In this respect growth in the Maryborough Urban catchment may have advantages.



## High schools

Secondary school catering for students from Grades 8 to 12.

As for primary schools, detailed analysis of school needs will be undertaken by qualified staff in the Department of Education and Training.

Note that private schools are not subject to benchmarks, although their existence will be considered by DET in reviewing the needs of an area.

### Current Provision:

There are 4 state high schools on the Fraser Coast, with 2 being located in Hervey Bay Urban and 2 in Maryborough Urban, as follows:

School	Catchment
Hervey Bay State High School	Hervey Bay Urban
Urangan State High School	Hervey Bay Urban
Aldridge State High School	Maryborough Urban
Maryborough State High School	Maryborough Urban

There are also 6 private P-10 schools and one private secondary school. Like the State schools, these are concentrated in Hervey Bay and Maryborough Urban.

There is one alternative education facility on the Fraser Coast, located in Hervey Bay Urban - Glendyne Education and Training Centre in Nikenbah - which is for disengaged young people and also houses a Bridging the GAP program.

### Identified Needs:

The current supply of high schools in the Fraser Coast region appears appropriate, and is complemented by a good level of provision of private schools. Expansion areas to the west of Hervey Bay, however, will need to be examined for adequate capacity.

The need for high schools has not been assessed in previous Council documents.

At a meeting held with service providers from the Burrum and District area, it was identified that a high school was seen as highly desirable in Howard (Hinterland Hervey Bay catchment area) as high school students were travelling up to 40 minutes each way to attend state schools in Childers and Maryborough, or private schools in Hervey Bay.

### Recommended Future Provision:

Detailed school planning will be required by DET.

### Opportunities for Delivery:



## TAFE college

TAFE colleges provide vocational education and training services in a broad range of industry areas.

A TAFE college – would normally be provided for a population of up to 50,000 people  
 A 'district' level TAFE campus - could serve a population of up to 150,000 people, assumed in this case at 1:100,000 people and administer several colleges.

### Current Provision:

Catchment Areas	TAFE campus / vocational training centre				
	Urban 1: 45,000 Rural/ Coastal N/A				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.5	-0.5	1.4	0.4
Urangan total	0	0.3	0.3	0.6	0.6
Hervey Bay Urban total	1	0.9	-0.1	1.9	0.9
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	0	0.1	0.1	0.1	0.1
Maryborough Urban total	0	0.5	0.5	0.7	0.7
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.1	0.1
Rural South West total	0	0.0	0.0	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>1</b>	<b>1.9</b>	<b>0.9</b>	<b>3.4</b>	<b>2.4</b>



## TAFE college

Catchment Areas	TAFE (district campus)				
	Urban 1: 100,000 Rural/Coastal N/A				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	0	0.2	0.2	0.6	0.6
Urangan total	0	0.2	0.2	0.2	0.2
Hervey Bay Urban total	0	0.4	0.4	0.9	0.9
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Hervey Bay total	0	0.1	0.1	0.1	0.1
Hinterland Hervey Bay total	0	0.0	0.0	0.1	0.1
Maryborough Urban total	1	0.2	-0.8	0.3	-0.7
Maryborough Urban Surrounds total	0	0.0	0.0	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.0	0.0	0.1	0.1
Rural South West total	0	0.0	0.0	0.0	0.0
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>1</b>	<b>0.8</b>	<b>-0.2</b>	<b>1.5</b>	<b>0.5</b>

The Fraser Coast region has 2 TAFE facilities, with the Maryborough TAFE being the Headquarters of the Wide Bay Institute of TAFE. The campus specialises in delivering courses in business, community services, construction and furnishing, engineering, horticulture and vocational access.

The Hervey Bay TAFE (Pialba) is the Institute's specialist centre for Year 11 and 12 studies, visual art, hospitality and sport and fitness. Business, retail and information technology departments are also located at the Urraween Road campus.

### Identified Needs:

While benchmarks indicate that there appears to be a current shortfall of 1 TAFE campus/vocational training centre in the Fraser Coast region, the presence of a TAFE district campus in Maryborough meets this need. To meet future growth, benchmarks suggest there may be a need for an additional or expanded TAFE campus/vocational training centre in the Hervey Bay Urban catchment by 2031.

According to benchmarks the current provision of a TAFE district campus in Maryborough will meet future needs to 2031, although expansion is possible.



<b>TAFE college</b>
No needs in relation of TAFE facilities have been assessed in previous Council documents. The Wide Bay Burnett Regional Plan notes that north Burnett currently has no TAFE campuses. The Tiaro Social Plan identified a need to develop relationships with Education Queensland / TAFE to examine the potential to deliver Shire based training programs that are directly linked to assisting the unemployed.
<b>Recommended Future Provision:</b> The recommended future provision (by 2031) for the Fraser Coast region includes the following: <ul style="list-style-type: none"><li>• A possible second or expanded TAFE campus/vocational training centre in the Hervey Bay Urban catchment.</li></ul>
<b>Opportunities for Delivery:</b>



## University

A tertiary education facility servicing local, regional, interstate and international catchments.

### Current Provision:

Catchment Areas	University				
	Urban 1: 150,000 Rural/ Coastal N/A				
Benchmark	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.2	-0.8	0.4	-0.6
Urangan total	0	0.1	0.1	0.2	0.2
Hervey Bay Urban total	1	0.3	-0.7	0.6	-0.4
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Hervey Bay total	0	0.0	0.0	0.1	0.1
Hinterland Hervey Bay total	0	0.0	0.0	0.0	0.0
Maryborough Urban total	0	0.2	0.2	0.2	0.2
Maryborough Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.0	0.0	0.0	0.0
Rural South West total	0	0.0	0.0	0.0	0.0
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>1</b>	<b>0.6</b>	<b>-0.4</b>	<b>1.0</b>	<b>0.0</b>

The University of Southern Queensland (USQ) has a campus located at Pialba.

### Identified Needs:

Benchmarks indicate that one existing university facility at Pialba is adequate for the population size of the Fraser Coast. No new universities are triggered by the benchmarks. However benchmarks are changing as the trend toward satellite campuses of major institutions continues.

The University of Southern Queensland campus at Hervey Bay offers accounting, community welfare and development, teaching, information technology, marketing, mass communication, nursing and tourism courses. Undergraduate and postgraduate degree programs are available. Campus facilities include state-of-the-art lecture theatres, computer laboratories, simulated clinical wards for the nursing program and a shared library with FCRC.

At the present time there are between 800-900 students of the Fraser Coast campus however,



<b>University</b>
<p>an additional 200 external students of the Toowoomba campus use the Fraser Coast campus (library and computer rooms) to support their study.</p>
<p>University of Southern Queensland state that, although there are no planned upgrades at this stage there is sufficient land to accommodate an enrolment of at least 5,000 estimated full time students and to develop some other related activities. Many of these possibilities are currently under review (Wide Bay Burnett Regional Infrastructure Plan 2009).</p>
<p><b>Recommended Future Provision:</b></p>
<p>There is no current or future need for a new university in the Fraser Coast region.</p>
<p><b>Opportunities for Delivery:</b></p>
<p>Expansion of available courses and of the existing facility could be anticipated on the Pialba site.</p>



### 5.3 Health Facilities

Hospital					
A publicly or privately funded hospital serving district or regional catchments					
Note that private hospitals are not subject to benchmarks, although their existence will be considered by Queensland Health (QH) in reviewing the needs of an area.					
<b>Current Provision:</b>					
Catchment Areas	Public hospital				
Benchmark	Urban 1: 100,000 Rural/ Coastal N/A				
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.2	-0.8	0.6	-0.4
Urangan total	0	0.2	0.2	0.2	0.2
Hervey Bay Urban total	1	0.4	-0.6	0.9	-0.1
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Hervey Bay total	0	0.1	0.1	0.1	0.1
Hinterland Hervey Bay total	0	0.0	0.0	0.1	0.1
Maryborough Urban total	1	0.2	-0.8	0.3	-0.7
Maryborough Urban Surrounds total	0	0.0	0.0	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.0	0.0	0.1	0.1
Rural South West total	0	0.0	0.0	0.0	0.0
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>2</b>	<b>0.8</b>	<b>-1.2</b>	<b>1.5</b>	<b>-0.5</b>

The audit has identified the following hospitals in the region:

- Hervey Bay Hospital (public) – Hervey Bay is a modern 104-bed facility which was opened in May 1997. This facility provides acute services, including operating theatres, general surgery, day procedure unit, 24-hour emergency department, intensive and coronary care, paediatrics, obstetrics and gynaecology, midwifery, orthopaedic surgery, ophthalmology, pathology, medical imaging, renal dialysis, cardiac rehabilitation, pharmacy, internal medicine, oncology services, endocrinology, specialist outpatients, population health and onsite breast screening. Allied Health services include physiotherapy, occupational therapy, dietetics, diabetes education, speech pathology and social work;



## Hospital

- Maryborough Hospital (public) – Maryborough Base Hospital is an 88-bed facility. Its Patient case mix provides for sub-acute services. This hospital is also the site of the Health Service District 14-bed Integrated Mental Health Service's acute inpatient unit. Oral Health Services, Red Cross Blood Bank, accommodation and Pathology Services are provided from this campus. A heated indoor hydrotherapy pool has been newly opened in this facility and it provides treatment facilities for the Community Based Rehabilitation Team;
- St Stephens Hospital Maryborough – A private 58 inpatient bed hospital providing a wide range of services including oncology, chemotherapy, gynaecology, general surgery, day surgery (12 chairs), urology, orthopaedics, ear, nose and throat surgery, ophthalmology, dental surgery and general medicine;
- St Stephens Day Surgery (private) – A private day surgery hospital (under St Stephens Hospital) in a range of surgical specialties including general surgery, dental, gastroenterology, medical oncology, ophthalmology, orthopaedics, ENT and colorectal;
- Hervey Bay Surgical Centre (private) – A day surgical private hospital with 6 standard beds and 2 high dependency beds. Specialises in ophthalmology, gastroenterology and orthopaedics.

## Identified Needs:

It appears from the benchmarking analysis that a population of the size of the current Fraser Coast region may be served by one public hospital in an urban area. The two public hospitals provide complementary services suited to their respective populations and are a factor of settlement patterns and historical circumstances. The current provision of two public hospitals should be adequate to meet future growth until 2031 and possibly beyond, although clearly expansion and upgrading will be required over time.

A number of enhancements are planned for public hospitals in the Wide Bay Burnett Region, but no further major health infrastructure proposals are identified for the region through the Wide Bay Burnett Regional Infrastructure Profile 2009. It is reported that it is likely that Hervey Bay Hospital will have an increase in bed numbers (estimated at 30) over the next 5 years. Eighteen of these beds will need to be built. Planning has commenced for a \$4.3m Pathology Building and \$17.5m improvements to oral health facilities in the Wide Bay-Burnett region, including new Oral Health facility at Hervey Bay.

St Stephens Hospital Maryborough provides a range of surgical and medical specialties for the residents of the Fraser Coast area, either as inpatients or day patients. It reports that the current facility is adequate in size and condition for current service delivery and there are no plans for expansion. St Stephens has identified the recruitment of medical specialists to the area as representing ongoing challenges (including recruitment to address current gaps in service delivery), and that an increase in the range of specialist services and radiography services available (MRI) will be required as the population grows.



## Hospital

St Stephen's Hospital Hervey Bay provides a purpose-built day surgical unit. While this facility is modern and adequate in size and condition of the current service delivery, it has been identified that provision of inpatient facilities is needed. The hospital is waiting final approval from Uniting Care for the construction of a 96 bed inpatient facility and two additional operating theatres. It is anticipated that this facility will serve the projected increase in population growth in the Hervey Bay area.

The Wide Bay Burnett Regional Infrastructure Profile 2009 identified that access to key specialist services for people living in the rural areas of Wide Bay Burnett remains a key issue for residents. Services such as maternity, mental health and renal services can often only be accessed at the larger hospitals in the region and lack of public transport makes the issue of access a complex one.

This would appear compounded by the difficulty of recruitment of medical specialists, as identified by St Stephens. The need for specialist medical services at Maryborough Hospital was identified by participants attending the Southern Community Representatives Meeting held as part of this study in April 2010. The service provider meetings held as part of this study found that there is a general need across the region for transport services that connect residents to existing hospitals and health related services in Maryborough and Hervey Bay.

### **Recommended Future Provision:**

The current number of hospitals appears adequate for the Fraser Coast region until 2031, although increases in facilities and services will be required. Initiatives to recruit further medical specialists will also be desirable.

### **Opportunities for Delivery:**

The development of the St Stephens Hervey Bay private inpatient hospital facility will enable substantial expansion of hospital facilities in the growth areas of the region.



## Community Health Centre/ Community Health Precinct

Community Health Precinct - An integrated community health precinct, may include the co-location of both public and private hospital services

Community Health Centre - A dedicated facility/service offering local and district level primary health care services

### Current Provision:

Catchment Areas	Community health centre				
	Urban 1:25,000 Rural/ Coastal N/A				
Benchmark	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	1	0.6	-0.4	1.0	0.0
Hervey Bay Urban total	2	1.5	-0.5	3.4	1.4
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.2	0.2	0.2	0.2
Coastal Hervey Bay total	0	0.2	0.2	0.3	0.3
Hinterland Hervey Bay total	0	0.1	0.1	0.3	0.3
Maryborough Urban total	1	1.0	0.0	1.2	0.2
Maryborough Urban Surrounds total	0	0.1	0.1	0.2	0.2
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.2	0.2
Rural South West total	0	0.1	0.1	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>3</b>	<b>3.4</b>	<b>0.4</b>	<b>6.1</b>	<b>3.1</b>



## Community Health Centre/ Community Health Precinct

Catchment Areas	Community health precinct				
	Benchmark	Urban 1: 100,000 Rural/ Coastal N/A			
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	0	0.2	0.2	0.6	0.6
Urangan total	0	0.2	0.2	0.2	0.2
Hervey Bay Urban total	0	0.4	0.4	0.9	0.9
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Hervey Bay total	0	0.1	0.1	0.1	0.1
Hinterland Hervey Bay total	0	0.0	0.0	0.1	0.1
Maryborough Urban total	0	0.2	0.2	0.3	0.3
Maryborough Urban Surrounds total	0	0.0	0.0	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.0	0.0	0.1	0.1
Rural South West total	0	0.0	0.0	0.0	0.0
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>0</b>	<b>0.8</b>	<b>0.8</b>	<b>1.5</b>	<b>1.5</b>

2 community health centres and a women's health centre have been identified on the Fraser Coast, as follows:

- Hervey Bay Community Health Services – Provides Child and Family Health, School Health, Community Health Nursing, Indigenous Health, Alcohol Tobacco & Other Drugs, Home & Community Care, Occupational Therapy Physiotherapy, Dietetic and Social Work Services, Allied Health Paediatric Development, TACCT (cultural competence training), Transition Care and Chronic Disease Management Services, Breast Care Nursing Services, Community Based Rehabilitation Team, Wide Bay Aged Care Assessment Service, Allied Health Cancer Team and Women's Cancer Screening Services (the last three provide services to Wide Bay and Burnett).
- Fraser Coast Community and Allied Health Services (Bauer Wiles Community Health Centre) – Offer community based services - Physiotherapy, Occupational Therapy, Nursing (Community, Women's Health), ATSI Worker, Social Worker, Alcohol and Drug Advisers, Exercise Physiologist, Nutritionists, Paediatric Early Intervention, Child and Family Health, Home Care.
- Wide Bay Women's Health Centre – Provides a range of services for women, including information, education, counselling, and a health nurse. Provides outreach to rural and isolated areas. Has an Indigenous Health support worker.



## Community Health Centre/ Community Health Precinct

### Identified Needs:

The current provision of community health centres appears generally in line with current benchmarks. Up to three new community health centres could be expected to be established by 2031 in the region should population centres be large enough.

In the future, the need for a community health precinct could be anticipated on the Fraser Coast, based on benchmarks. Community health precincts are a relatively new model of delivering health services to the community and future shifts towards this model are anticipated to increase co-location and integration of health services in regional areas. Benchmarks suggest that this health precinct could be located in the Pialba sub-catchment.

The Wide Bay Burnett Regional Infrastructure Profile 2009 notes that while community health facilities are available at each of the key regional centres across the Wide Bay Burnett Region, access is at times limited to those living in small rural towns. Both the Fraser Coast Social Profile and the Tiaro Social Plan identified the need for enhanced health and human service provision in Tiaro (currently limited outreach) and Woocoo (currently no outreach).

The Wide Bay Burnett Regional Infrastructure Plan, the Wide Bay Burnett Regional Plan and the Wide Bay Burnett Strategy for Ageing identified a number of needs in relation to health services, including:

- Access to community health and key specialist health services in rural areas – an issue compounded by lack of public transport services to regional centres;
- Enhanced human service provision in both Tiaro (currently limited outreach) and Woocoo (currently no outreach);
- Need for further: Alcohol and drug rehabilitation and support services, mental health services, preventative services and co-ordination of service provision and referral services;
- Indigenous health care services;
- Culturally appropriate child protection services; and
- Youth services.

At the Northern Service Providers meeting held as part of this study in March 2010, it was noted that a funding application had been made by the Burrum & District Community Centre in Howard to extend its mental health and related health services to meet the needs of people living in the area. This extended service is intended to reduce the need for residents to travel to larger centres (e.g. Maryborough and Hervey Bay) to access such services. The provision of adult community health services was considered a priority by the service providers who attended the meeting.

The need for a medical centre in Tiaro was identified by participants attending the Southern Community Representatives Meeting held as part of this study in April 2010. It is understood



### **Community Health Centre/ Community Health Precinct**

that a funding application has been made for a Medical Centre at Tiaro with Council committing \$100,000 of its funds towards the centre and the remainder of funds pending on the funding application. The need for a medical centre to be established in Tiaro has been supported by the Australian Medical Association (AMA) Wide Bay Division of Practice. It was noted at the meeting that no medical centre exists between Maryborough and Gympie and that some GPs in Maryborough (indeed, as in Hervey Bay) have closed their books and were not taking new patients. The community appeared divided on the need for a pharmacy attached to the medical centre. The need for residents in the southern part of the region to access visiting medical specialists in Maryborough was also identified at the meeting.

### **Recommended Future Provision:**

The recommended future provision of community health centres and precincts in the Fraser Coast region is as follows:

- Consideration of a community health precinct in Hervey Bay by 2031; and
- Consideration of 2-3 new community health centres by 2031, possibly at Tiaro and Howard to serve surrounding district level catchment areas.

### **Opportunities for Consideration:**

Public/private partnerships to establish hinterland community health centres including medical practices should be considered.



## 5.4 Cultural Facilities

### Art facilities

**Art gallery** - a facility that provides exhibition spaces and educational programs

**Arts development space** - a relatively new concept which is still emerging. This can include facilities for the development of all types of arts, including visual arts and sometimes a small performing arts facility (e.g. a 200 seat theatre). This type of facility is therefore not benchmarked.

### Current Provision:

Catchment Areas	Arts gallery				
	Benchmark	Urban 1: 50,000 Rural/ Coastal N/A			
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.5	-0.5	1.2	0.2
Urangan total	1	0.3	-0.7	0.5	-0.5
Hervey Bay Urban total	2	0.8	-1.2	1.7	-0.3
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	0	0.1	0.1	0.1	0.1
Maryborough Urban total	2	0.5	-1.5	0.6	-1.4
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.1	0.1
Rural South West total	0	0.0	0.0	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>4</b>	<b>1.7</b>	<b>-2.3</b>	<b>3.0</b>	<b>-1.0</b>

There were 4 art galleries identified on the Fraser Coast, as follows:

- Gatakers Artspace (Portside, Maryborough)
- Hervey Bay Regional Gallery (Pialba)
- Maryborough Art Society and Gallery (Maryborough)
- Hervey Bay Arts Society/ Gallery 5 (Urangan)

Hervey Bay Regional Gallery and Gatakers Artspace in Maryborough are Council provided facilities.



## Art facilities

The Hervey Bay Regional Gallery is a modern, purpose built facility adjacent to the regional library and located on the same grounds as the University of Southern Queensland. The gallery has a Category A status which allows it to host state and national exhibitions. The current facility has just enough floor space to meet current needs and is a regional level facility.

Gatakers Artspace located in Maryborough is more akin in concept to an arts development space. The historic building in which the gallery is located was built around 1873 by a general merchant and has been used for various purposes over the years. Council purchased the building in 2005 and after renovations the gallery was opened in early 2010. The Gatakers Artspace supports and promotes the art activities of individual and groups within the community. Areas within the building are also available for hire for events.

Both the Maryborough Art Society and Gallery and the Hervey Bay Arts Society/ Gallery 5 are community based galleries. They offer an opportunity for local artists to display their work and offer it for sale, as well as provide a range of classes and workshops for members of the group and the general community.

### Identified Needs:

According to benchmarks there are a higher number of art galleries or spaces in the Fraser Coast region than might be anticipated. The former Maryborough LGA has 2 art galleries, and Hervey Bay has 2, whereas only between 1 and 2 might be expected in total. However the galleries differ in their function and nature, with only two public galleries. This is reasonably on par with current benchmarks.

The need for upgrade of the Hervey Bay Regional Gallery was identified in the draft Hervey Bay Sport, Recreation and Community Facilities Plan. Major funds have further been allocated in the Fraser Coast Capital Works Budget for art gallery projects, including:

- \$243,500 on public artwork in Hervey Bay in the financial year 2009/10.

Whilst the available galleries vary in size and function, no new art galleries are likely to be required by 2031. However it could be anticipated that Hervey Bay Regional Gallery would need to be increased substantially to meet future needs, and that ongoing development of the Maryborough Artspace would occur over time.

The Maryborough Social Plan identified the need for an Indigenous Cultural Centre. Various indigenous cultural exhibits are held at Gatakers Artspace, however this proposal has not proceeded.

DOCs has similarly recommended that planning should also include Indigenous Arts, Knowledge and Enterprise Services to enable Indigenous people to be part of their own solutions to local community issues. They consider that there is currently limited opportunity provided that is specifically inclusive of Indigenous aspirations on the Fraser Coast.



## Art facilities

### Recommended Future Provision:

There appears to be no current or future need for new art galleries in the Fraser Coast region. However plans have been developed and funding now obtained from the Federal Government for redevelopment of the existing Hervey Bay art gallery in the civic precinct in Pialba. This is supported both in terms of the size of the existing gallery and likely future needs. It will also help to provide an important civic focus for Hervey Bay.

An Indigenous Cultural/Arts Centre in Maryborough should be subject to further consideration and discussion with local indigenous groups and DOCs.

### Opportunities for Delivery:

Development of a new regional art gallery is planned in the proposed civic precinct in Pialba. It is also noted that Council intends to provide future public art within this development.



## Museum

A building, place or institution devoted to the acquisition, conservation, study, exhibition and educational interpretation of objects having scientific, historical or artistic value.

### Current Provision:

Catchment Areas	Museum				
	Urban 1: 50,000 Rural/Coastal N/A				
Benchmark	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.5	-0.5	1.2	0.2
Urangan total	0	0.3	0.3	0.5	0.5
Hervey Bay Urban total	1	0.8	-0.2	1.7	0.7
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	1	0.1	-0.9	0.1	-0.9
Maryborough Urban total	5	0.5	-4.5	0.6	-4.4
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	1	0.1	-0.9	0.1	-0.9
Rural South West total	1	0.0	-1.0	0.1	-0.9
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>9</b>	<b>1.7</b>	<b>-7.3</b>	<b>3.0</b>	<b>-6.0</b>

There are 9 museums on the Fraser Coast, with 5 of these being located in Maryborough Urban area. The museums are:

- Bauple Museum: Dedicated to the history of Bauple and the surrounding region;
- Woocoo Historical Village, Broweena; Comprises 11 different buildings chronicling the past;
- Burrum District Museum: Incorporates the collections of the former Torbanlea Mining Museum and the Howard Museum. It is run by the Burrum and District Heritage Society in conjunction with the Regional Council;
- Hervey Bay Historical Village and Museum: Features 19 historical buildings housing over 8,000 exhibits;
- Maryborough Military and Colonial Museum: Regarded as one of the best country museums in Australia, this museum focuses on local military and colonial history and contains more than 2,000 items of interest;



## Museum

- Customs House Interpretive Centre (Maryborough);
- Bond Store Museum (Maryborough): Focuses on the history of the Port of Maryborough and how the city developed around the Port;
- Brennan and Geraghty's Store Museum (Maryborough): Exhibits grocery items and records from the 1890s to 1960s;
- Mc Millan Light Horse and Military Museum.

### Identified Needs:

There is a wealth of museums in the Fraser Coast region including 5 museums in the historical Maryborough Urban catchment. The Portside precinct, incorporating the Customs House Interpretive Centre, the Bond Store Museum and the Military and Colonial Museum is an important visitor attraction for both tourists and locals.

Benchmarks do not suggest the need for further museums overall; however the need for a museum in the proposed Pialba civic precinct was identified in the draft Hervey Bay Sport, Recreation and Community Facilities Plan, viz:

*"Construct a Museum space in Hervey Bay's Civic Precinct as part of the City's cultural hub"* (medium-long term).

It is understood that this is currently not under consideration, and would not be considered a priority within this precinct.

Significant funds have been allocated in the Fraser Coast Capital Works Budget for museum projects, including:

- \$70,000 over the next 10 years for a sports museum in Maryborough;
- \$100,000 for updates to displays at the Bond Store museum and Customs House; and
- \$50,000 for the Bond Store to stabilise downstairs floor and lighting.

These upgrades are progressively being undertaken.

### Recommended Future Provision:

There appears no current or future need for further museums in the Fraser Coast region although ongoing development of the existing museums will occur. Council is taking the opportunity to preserve artefacts of cultural heritage in Hervey Bay and to preserve these and highlight them in new development. This is considered likely to offset any current needs in Hervey Bay.

### Opportunities for Delivery:



## Library

A standalone or integrated facility offering a range of library and information delivery services.

### Current Provision:

Catchment Areas	Branch library				
	Urban 1: 25,000 Rural/ Coastal 1: 1,500				
Benchmark	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	0	0.9	0.9	2.4	2.4
Urangan total	0	0.6	0.6	1.0	1.0
Hervey Bay Urban total	0	1.5	1.5	3.4	3.4
Hervey Bay Urban Surrounds South	0	0.6	0.6	0.7	0.7
Hervey Bay Urban Surrounds East	0	1.0	1.0	1.0	1.0
Hervey Bay Urban Surrounds West	0	0.5	0.5	0.6	0.6
Hervey Bay Urban Surrounds total	0	2.1	2.1	2.3	2.3
Coastal Hervey Bay total	1	1.2	0.2	1.3	0.3
Hinterland Hervey Bay total	1	1.1	0.1	1.2	0.2
Maryborough Urban total	0	1.0	1.0	1.2	1.2
Maryborough Urban Surrounds total	0	1.1	1.1	1.2	1.2
Coastal Maryborough total	0	0.4	0.4	0.7	0.7
Rural South total	1	1.1	0.1	1.2	0.2
Rural South West total	0	1.0	1.0	1.1	1.1
Fraser Island total	0	0.2	0.2	0.3	0.3
<b>Fraser Coast Region</b>	<b>3</b>	<b>3.4</b>	<b>0.4</b>	<b>6.1</b>	<b>3.1</b>



## Library

Catchment Areas	Central library				
	Urban 1: 50,000 Rural/ Coastal N/A				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.5	-0.5	1.2	0.2
Urangan total	0	0.3	0.3	0.5	0.5
Hervey Bay Urban total	1	0.8	-0.2	1.7	0.7
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	0	0.1	0.1	0.1	0.1
Maryborough Urban total	1	0.5	-0.5	0.6	-0.4
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.1	0.1
Rural South West total	0	0.0	0.0	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>2</b>	<b>1.7</b>	<b>-0.3</b>	<b>3.0</b>	<b>1.0</b>

5 libraries are provided by Council in the Fraser Coast area. There are 2 central libraries, being the Hervey Bay and the Maryborough libraries. The Hervey Bay Library has been designated as the regional library. Branches are located at Burrum Heads, Howard and Tiaro. The Burrum Heads and Howard libraries are ageing and do not meet DSS and State Library Standards. Tiaro adjoins the community centre in a modern if simply constructed building.

The Hervey Bay Library is jointly located with the library of the University of Southern Queensland and is located in the same building as the Hervey Bay Regional Gallery. The university collection can be borrowed by regular library members.

The Maryborough Library building has been showing signs of age and issues have been raised regarding the adequacy of parking available at the facility. However a renovation has recently been undertaken to modernise and make this library more attractive. The Hervey Bay, Maryborough and Tiaro libraries are open six days per week however Howard is open four days and Burrum Heads three days per week.

### Identified Needs:

The number of branch and central libraries on the Fraser Coast is currently on par with



## Library

benchmarks. By 2031, overall benchmarking suggests there could be a need for 3 further new branch libraries on the Fraser Coast. It is likely that at least two of these additional libraries would be situated in the Hervey Bay area – Hervey Bay Urban and Hervey Bay Urban Surrounds, and possibly one in Maryborough. The benchmarks also suggest the need for a further central library in the former Hervey Bay LGA; however given the existing settlement pattern, this would not be anticipated unless a ‘new town’ development were pursued; rather expansion of the existing central libraries could be assumed.

An increase in floorspace will also be required overall in the libraries. The State Library of Queensland has developed Guidelines and Standards for Queensland Public Libraries (recently revised October 2009) which provide a process to determine floorspace requirements for libraries. Branch libraries are to be sized according to catchment area, with visitors and workers taken into account (methodology not specified).

Considering the LGA as a whole at the present time, these standards suggest that as a minimum, a population of 89,479 people should have 3,463 m<sup>2</sup> floorspace available. To this should be added space for any additional areas such as local history, meeting rooms, cafe, outdoor areas/courtyards etc. plus a premium of an additional 15% space for the regional<sup>2</sup> library (255 m<sup>2</sup>). This equates to a minimum of 3,718 m<sup>2</sup>, without additional functional areas at the present time.

The current provision between all libraries is approximately 3,170 m<sup>2</sup>. Hervey Bay Library is the largest at 1,700 m<sup>2</sup>, and Maryborough is 1,360 m<sup>2</sup>. Burrum Heads, Tiaro and Howard are jointly assumed to be approximately 110 m<sup>2</sup>. This suggests a current undersupply of library floor space. Further, with a future population of 154,875 people, by 2031 it could be anticipated that a total library floorspace of around 6,000 m<sup>2</sup> might be required.

It can also be noted that there is currently no library branch serving the former LGA of Woocoo, and among the larger suburbs, none in Urangan/Torquay, although both of these would be below benchmarks at which a library might be anticipated.

The draft Hervey Bay Sport, Recreation and Community Facilities Plan identified the following needs in relation to libraries:

- Upgrade of the Regional Library – funding allocated in the Ten Year Capital Works Budget;
- Investigate opportunities to supplement existing branch libraries at Howard and Burrum Heads, which do not meet Queensland State Library Standards and DSS;
- Investigate feasibility of providing a mobile library service for Urangan and outlying communities; and
- Upgrade of Howard, Pialba and Burrum Heads Branch libraries to meet State Library

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<sup>2</sup> Usually the central library, but assumed the Hervey Bay library given that there are 2 in effect previously central libraries



## Library

Standards and DSS.

The Tiaro Social Plan also identified the need for upgrades of the Tiaro Library to meet the Queensland State Library Standard.

### **Recommended Future Provision:**

The theoretical recommended future provision for library facilities on the Fraser Coast includes (by 2031):

- 2 new branch libraries in Hervey Bay Urban and Hervey Bay Urban Surrounds catchments;
- Possibly 1 new branch library in the former Maryborough LGA;
- Expansion of the Hervey Bay library; and
- Possible expansion of other libraries dependent on growth patterns and projections.

It is also recommended that consideration be given to upgrading existing branch libraries to comply with the Queensland State Library Standards. This may include various aspects of library provision (e.g. disability access, shelf height etc), but also possibly compliance with a minimum recommended floorspace of 225 m<sup>2</sup>.

### **Opportunities for Delivery:**

Expansion of the Hervey Bay Library into the current Art Gallery space has been mooted and should now be able to proceed once the gallery is relocated. It is also understood that some separate space (600m<sup>2</sup>) is required by USQ. There may also be the potential for further expansion of Hervey Bay library on site if required in future.



## Performing arts facilities

**A performing arts centre / theatre** - a major, regional level public building with space to host large public and private business, social events and concerts. It can also act as a convention or exhibition centre

**A performing arts space** - a district level facility which provides space for holding auditions, rehearsals, plays and performances. Spaces for artists and art development projects (eg. craft workshops, rehearsal spaces)

### Current Provision:

Catchment Areas	Performing arts space				
	Urban 1: 45,000 Rural/ Coastal NA				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	4	0.5	-3.5	1.4	-2.6
Urangan total	3	0.3	-2.7	0.6	-2.4
Hervey Bay Urban total	7	0.9	-6.1	1.9	-5.1
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	0	0.1	0.1	0.1	0.1
Maryborough Urban total	5	0.5	-4.5	0.7	-4.3
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.1	0.1
Rural South West total	0	0.0	0.0	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>12</b>	<b>1.9</b>	<b>-10.1</b>	<b>3.4</b>	<b>-8.6</b>



## Performing arts facilities

Catchment Areas	Performing arts / exhibition / convention centre				
	Urban 1: 100,000 Rural/ Coastal N/A				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	0	0.2	0.2	0.6	0.6
Urangan total	0	0.2	0.2	0.2	0.2
Hervey Bay Urban total	0	0.4	0.4	0.9	0.9
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.0	0.0	0.0	0.0
Coastal Hervey Bay total	0	0.1	0.1	0.1	0.1
Hinterland Hervey Bay total	0	0.0	0.0	0.1	0.1
Maryborough Urban total	1	0.2	-0.8	0.3	-0.7
Maryborough Urban Surrounds total	0	0.0	0.0	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.0	0.0	0.1	0.1
Rural South West total	0	0.0	0.0	0.0	0.0
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>1</b>	<b>0.8</b>	<b>-0.2</b>	<b>1.5</b>	<b>0.5</b>

The regional performance centre on the Fraser Coast is the Brolga Theatre in Maryborough, which is a Council facility. A relatively new construction, the Brolga Theatre contains:

- A 919 seat auditorium with tiered seating;
- A 200 seat flat-floored space;
- Foyer area large enough to seat 300 people;
- A number of break-out spaces including; and
- A licensed restaurant.

The Brolga Theatre is utilised for a range of theatrical, convention, dining and entertainment purposes.

There are another 12 facilities for performing arts and conventions/ larger functions with a district or sub-regional catchment. These facilities are as follows:



## Performing arts facilities

Hervey Bay Baptist Church	Nikenbah
Hervey Bay RSL	Pialba
Hervey Bay State High School, Great Hall	Pialba
Z-Pack Theatre	Scarness
Hervey Bay City Musicians Hall	Torquay
Hervey Bay Boat Club	Urangan
Sportsmen's Club	Urangan
University of Southern Queensland (USQ)	Pialba
Excelsior City Band Hall	Maryborough
Maryborough Showgrounds and Equestrian Park	Maryborough
Maryborough RSL	Maryborough
St Mary's College Hall	Maryborough
Maryborough City Hall	Maryborough
Excelsior Band Hall	Maryborough

### Of these:

- The Hervey Bay RSL has a flat-floor room called Hervey House which seats 350 people in an auditorium layout;
- The Hervey Bay State High School's Great Hall located centrally in Pialba seats 350 people. The Great Hall is dated and has limited parking available - spare land across the street is generally used as parking for larger functions;
- The Z-Pack Theatre, located in Hervey Bay offers an auditorium with tiered seating for 120 people;
- The Hervey Bay City Musicians Hall is a non-Council facility with available meeting space;
- Hervey Bay Boat Club has a theatre limit of 320 people; The University of Southern Queensland has two lecture theatres which seat 175 people and 72 people, as well as another space which seats 90 people;
- Maryborough RSL seats 120 people;
- Maryborough City Hall is a Council owned performing arts centre seating around 800 people; and
- Excelsior Band Hall in Maryborough is a large modern hall in good condition which is used for band practice and music education.

### Identified Needs:

The Wide Bay Burnett Regional Infrastructure Profile 2009 notes that the Wide Bay Burnett Region has a very active performing arts community. According to the benchmarks, the Fraser Coast region is well supplied with performing arts spaces. All performing arts spaces are located in the urban localities within the former Hervey Bay and Maryborough LGAs.



## Performing arts facilities

On the basis of benchmarks, no new performing arts spaces will be required by 2031; however it is noted that there is no subregional performing arts/ exhibition /convention centre in Hervey Bay, and that by 2031 benchmarks suggest 1.5 centres will be required to serve the regional population (i.e. an additional half centre to that existing). There is however a smaller district level facility (120 seats), the Z-Pack Theatre in Hervey Bay, which is a multipurpose arts facility which caters for live performances by local artists as well as major state and national touring performance.

Feedback from Council officers suggests that the greatest need is for a large stadium/events centre suitable for indoor and outdoor large scale events for 10,000 people plus with associated infrastructure. They see such a centre being purpose built on a greenfields site away from residential areas, with strong public transport links.

The Draft Hervey Bay Sport, Recreation and Community Facilities Plan identified the need for a multi-purpose performing arts/ exhibition/ conference centre (sub-regional level), as well as music and theatre rehearsal space:

*“Construct multi-purpose performing arts/ exhibition/ conference centre in suitable location to cater for population growth” (long term) and “Investigate opportunities to provide a music/ theatre rehearsal space either in conjunction with the development of a new facility or use of an appropriately located existing building” (immediate).*

It is understood that since this time, Urangan State High School has developed a proposal to develop a large performing arts centre and are seeking community partnership.

The need has also been identified by Council officers for a civic square/town centre/or heart that creates a location for community celebrations, particularly for Hervey Bay. Better utilisation of existing spaces/facilities in Maryborough to similarly create a civic space suitable for performance and celebrations has also been raised. This includes the potential for a third space at the Brolga Theatre, and opening up of space at Queens Park and Portside, including further development of infrastructure such as improved toilet power facilities, lighting, signage etc. Tiaro is also seen as requiring the establishment of key open spaces and facilities accompanied by appropriate infrastructure (power, toilets and parking) to host community events.

## Recommended Future Provision:

There appears no current or future need for further performing arts spaces in the Fraser Coast region. However there is a need for further provision of appropriate civic spaces to host community celebrations in Hervey Bay, Maryborough and Tiaro.

A large scale events venue such as a stadium may also be required, possibly located in the former Hervey Bay LGA, in addition to the existing performing arts/exhibition/convention facility in Maryborough.



## Performing arts facilities

### Opportunities for Delivery:

Possible partnership with Urangan State High School in relation to a performing arts space, and investigation of a stadium site in greenfields development.

Consideration of opportunities for development of a civic space within the civic precinct in Hervey Bay; a new civic space at the Brolga Theatre; and improvement of an existing community reserve at Tiaro.



## 5.5 Targeted Facilities

### Children's Services

**Pre-school kindergartens** are licensed services and generally provide care and education for children from three and a half years to school age.

**Long day care (LDC) centres** are licensed services and are usually open Monday to Friday between 7 am and 6 pm for at least 48 weeks of the year.

#### Current Provision:

Catchment Areas	Pre-school/ kindergarten				
	Urban 1: 7,500 Rural/ Coastal 1: 1,500				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	3	3.1	0.1	8.1	5.1
Urangan total	1	2.0	1.0	3.3	2.3
Hervey Bay Urban total	4	5.1	1.1	11.4	7.4
Hervey Bay Urban Surrounds South	0	0.6	0.6	0.7	0.7
Hervey Bay Urban Surrounds East	0	1.1	1.1	1.2	1.2
Hervey Bay Urban Surrounds West	0	0.5	0.5	0.6	0.6
Hervey Bay Urban Surrounds total	0	2.2	2.2	2.4	2.4
Coastal Hervey Bay total	0	1.6	1.6	2.0	2.0
Hinterland Hervey Bay total	1	1.3	0.3	1.7	0.7
Maryborough Urban total	5	3.2	-1.8	4.1	-0.9
Maryborough Urban Surrounds total	0	1.2	1.2	1.6	1.6
Coastal Maryborough total	0	0.4	0.4	0.7	0.7
Rural South total	0	1.2	1.2	1.5	1.5
Rural South West total	0	1.0	1.0	1.2	1.2
Fraser Island total	0	0.2	0.2	0.3	0.3
<b>Fraser Coast Region</b>	<b>10</b>	<b>11.2</b>	<b>1.2</b>	<b>20.3</b>	<b>10.3</b>



## Children's Services

Catchment Areas	Long day child care centre				
	Benchmark				
	Urban 1: 4,000 Rural/ Coastal 1: 2,500				
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	6	5.8	-0.2	15.2	9.2
Urangan total	7	3.8	-3.2	6.2	-0.8
Hervey Bay Urban total	13	9.6	-3.4	21.4	8.4
Hervey Bay Urban Surrounds South	0	0.3	0.3	0.4	0.4
Hervey Bay Urban Surrounds East	0	0.9	0.9	1.0	1.0
Hervey Bay Urban Surrounds West	0	0.3	0.3	0.4	0.4
Hervey Bay Urban Surrounds total	0	1.6	1.6	1.8	1.8
Coastal Hervey Bay total	1	1.9	0.9	2.6	1.6
Hinterland Hervey Bay total	2	1.2	-0.8	2.0	0.0
Maryborough Urban total	8	5.9	-2.1	7.7	-0.3
Maryborough Urban Surrounds total	0	1.1	1.1	1.8	1.8
Coastal Maryborough total	0	0.3	0.3	0.4	0.4
Rural South total	0	1.1	1.1	1.8	1.8
Rural South West total	0	0.7	0.7	1.2	1.2
Fraser Island total	0	0.1	0.1	0.2	0.2
<b>Fraser Coast Region</b>	<b>24</b>	<b>21.0</b>	<b>-3.0</b>	<b>38.1</b>	<b>14.1</b>

There were 10 kindergartens and 24 long day childcare centres identified on the Fraser Coast, with 4 kindergartens and 13 childcare centres being located in the Hervey Bay Urban catchment and 5 kindergartens and 8 childcare centres being located in the Maryborough Urban catchment. There was also 1 kindergarten and 3 long day childcare centres identified in the Hervey Bay Coastal and Hinterland catchments. No facilities were identified as being located in other catchments including the Rural South and Rural South West. In addition, there were 2 family day care centres operated by Churches of Christ (one in Hervey Bay and one in Maryborough).

### Identified Needs:

There appears to be an overall slight shortfall in the anticipated number of pre-school/ kindergarten facilities on the Fraser Coast.

There is a slight over provision of long day child care centres on the Fraser Coast with Maryborough Urban and Hervey Bay Urban catchments both currently having an excess compared to the benchmarks.

By 2031, there will be a need for 10 new pre-school/kindergarten facilities and 14 new long day care centres on the Fraser Coast with the majority of new demand being generated in the



## **Children's Services**

Hervey Bay Urban catchment. Additional facilities may also be appropriate in Coastal Hervey Bay, Maryborough Urban Surrounds, Rural South and Rural South West to 2031.

The need for kindergartens and childcare centres has not previously been assessed by the Fraser Coast Region council/ former councils.

At the Southern Community Representatives meeting held in April 2010, the need for a local child care facility in Tiaro was identified. It was believed that a child minding facility for parents commuting to major centres for employment was needed and that Tiaro was considered to be a suitable location given its service centre role and its close proximity to the highway. This need was recognised several years ago in a proposal made by a commercial child care company however this did not proceed.

The Maryborough Interagency meeting held as part of this study in March 2010 indicated that an early years centre was needed in Maryborough to provide a soft entry point for children and their families to access child care and related support services. This would need to be dependent on growth being planned in the Maryborough area.

### **Recommended Future Provision:**

Overall, a total of up to 10 new preschool/kindergarten facilities and up to 14 new long day care centres will be required by 2031, with the majority of new demand being generated in the Hervey Bay Urban catchment.

Additional facilities may also be appropriate in Hervey Bay Urban Surrounds, Coastal Hervey Bay, Maryborough Urban Surrounds, Rural South and Rural South West to 2031.

### **Opportunities for Delivery:**

A long day care centre would appear desirable for Tiaro as a district centre and, longer term, a possible preschool facility dependent on the nature of the incoming population.

Advocacy should occur to establish an early years centre in Maryborough to provide a soft entry point for children and their families to access child care and related support services. The required future child care facilities could be incorporated in such a facility.



## Youth centre

A dedicated facility or drop in centre offering a range of services and programs for young people.

### Current Provision:

Catchment Areas	Youth centre or facility				
	Urban 1: 25,000 Rural/ Coastal NA				
Benchmark	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	0	0.6	0.6	1.0	1.0
Hervey Bay Urban total	1	1.5	0.5	3.4	2.4
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.2	0.2	0.2	0.2
Coastal Hervey Bay total	0	0.2	0.2	0.3	0.3
Hinterland Hervey Bay total	0	0.1	0.1	0.3	0.3
Maryborough Urban total	0	1.0	1.0	1.2	1.2
Maryborough Urban Surrounds total	0	0.1	0.1	0.2	0.2
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.2	0.2
Rural South West total	0	0.1	0.1	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>1</b>	<b>3.4</b>	<b>2.4</b>	<b>6.1</b>	<b>5.1</b>

There is only one dedicated youth facility on the Fraser Coast, being the Hervey Bay Community Recreation Centre and PCYC at Pialba. Funding has been allocated to upgrade this facility into a regional recreation centre. Activities at the PCYC include Sporting, Welfare, Vacation Care, meeting facilities for clubs etc, Blue Light Disco, Netball, Basketball, Judo, Soccer, Boxing, Muay Thai Kick Boxing, Integrated Martial Arts, Baby Gym, Kids Play Gym, and Volleyball. The vacation care program is currently running at full capacity and it is unable to take on more children.

### Identified Needs:

According to the benchmarks, the Fraser Coast has a current shortfall of 2 youth centres. With only 1 youth centre in the region, benchmarks will trigger up to 5 new youth centres for the whole region by 2031. Of the new youth centres potentially needed in the region, 2 would be required in the Hervey Bay Urban catchment.



## Youth centre

Maryborough would appear to warrant 1 youth centre at the present time, based on benchmarks. Service providers in Maryborough confirmed a need for a dedicated youth space as it was believed that many young people were bored because of lack of available activities and programs for youth.

The need for investigating and developing opportunities, projects and facilities for young people was a common theme cited in the former social plans. Specific recommendations made by previous Councils in the area of youth included:

- A youth centre in Maryborough (Maryborough Social Plan), including sound proofing;
- Provision of Youth Services across the Fraser Coast (Fraser Coast Social Profile and Tiaro Social Plan); and
- Provision / retention of activities for youth in rural communities, including provision of youth facilities in Burrum District (Good Things Small Places).

The Tiaro Social Plan contained an action of providing a range of services and information for young people within the neighbourhood centre.

The Northern Service Providers meeting held as part of this study in March 2010 found the need for youth services and vacation care programs in Howard. Past programs have ceased because of insufficient funding.

In many cases, it would appear that certainty of funding for youth facilities and services may be as or more important than provision of a dedicated facility.

### **Recommended Future Provision:**

The following facilities are likely to be required to meet current and future needs on the Fraser Coast:

- Either 2 new youth centres in the Hervey Bay Urban catchment, or youth services managed from suitable existing community centres or other venues;
- 1 new dedicated youth centre with funded programs in the Maryborough Urban catchment; and
- Funded youth services in district centres in the south and north of the LGA.

### **Opportunities for Delivery:**

Further consideration of possible models for providing youth facilities and services needs to occur in consultation with young people and service providers. It may be for instance, that one additional district level youth facility could be provided in Hervey Bay, together with a drop in/information service. It would appear in either case, that strengthening of funded youth services needs to occur.



## Aged Care Facilities

Aged care facilities include:

**Senior citizen's centre** – a place providing mainly activities and social interaction.

**Day care/respice centre** - a centre providing day care for frail aged people and younger people with a disability and their carers.

### Current Provision:

Catchment Areas	Aged care / respice centre / senior citizens centre				
Benchmark	Urban 1: 25,000 Rural/ Coastal NA				
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	6	0.9	-5.1	2.4	-3.6
Urangan total	1	0.6	-0.4	1.0	0.0
Hervey Bay Urban total	7	1.5	-5.5	3.4	-3.6
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.1	0.1	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.2	0.2	0.2	0.2
Coastal Hervey Bay total	0	0.2	0.2	0.3	0.3
Hinterland Hervey Bay total	1	0.1	-0.9	0.3	-0.7
Maryborough Urban total	2	1.0	-1.0	1.2	-0.8
Maryborough Urban Surrounds total	0	0.1	0.1	0.2	0.2
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.2	0.2
Rural South West total	0	0.1	0.1	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>10</b>	<b>3.4</b>	<b>-6.6</b>	<b>6.1</b>	<b>-3.9</b>

There are 10 facilities for the aged on the Fraser Coast, 2 senior citizen centres and 8 day care/activity facilities for older people/younger people with a disability. These are as follows:

Maryborough Senior Citizen Centre	Maryborough
Hervey Bay Senior Citizens Centre	Torquay
Hervey Bay/ Fraser Coast CAG & GEMS respice	Point Vernon
Kal'Ang Respice Centre (indigenous)	Point Vernon
Blue Care Respice Centre Maryborough	Maryborough
Blue Care Respice Care Hervey Bay	Point Vernon
Burrum Districts Respice Assoc Inc	Howard
Hervey Bay Day Care & Respice Centre Inc. – Lonsdale House	Pialba
Fraser Coast Multicultural Respice Service at Hervey Bay Neighbourhood Centre	Pialba



## Aged Care Facilities

Lonsdale House Hervey Bay Day Respite Centre	Pialba
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Maryborough Senior Citizens Centre and Hervey Bay Senior Citizens Centre offer a range of activities for seniors and also rent their halls for community use.

Lonsdale House is a purpose built facility which provides day respite for the elderly as well as adults with disabilities. There is also a Blue Care Respite Centre at Point Vernon in Hervey Bay, and the Fraser Coast Multicultural Respite Service at the Hervey Bay Neighbourhood Centre provides a range of respite options, including centre based respite and respite care and support services to people from culturally diverse backgrounds. The organisation offers these services to people living in the Hervey Bay and Maryborough areas.

GEMS at Point Vernon offers day support, respite care (including day and short-term overnight respite) and supported accommodation for people with mental health problems. The Kal'Ang Respite Care Centre at Point Vernon provides flexible service options including home and personal care, home maintenance, day care, respite and transport service to Aboriginal and Torres Strait Islander people.

The Blue Care Respite Centre at Maryborough provides centre based and in-home respite as well as transport services.

The Burrum Districts Respite Association currently provides services from the Community Centre. However a new day care centre is being constructed in Howard.

### Identified Needs:

According to the benchmarks, there appear to be adequate day care facilities in the Fraser Coast region with the majority of centres concentrated in the Hervey Bay Urban locality. No new facilities are triggered by the benchmarks, indicating that the existing provision of day care centres should be sufficient to meet future growth until 2031. However no consideration has been given to the number of places which might be provided in such centres, and the high proportion of older people and people with disabilities in the population should be taken into account in interpreting benchmarking.

Investigating and developing opportunities, projects and facilities for older people was a common theme cited in the social plans of former Councils. However no needs specifically related to senior citizen centres or day care centres have previously been identified, with the exception that Kal'Ang respite centre requires a purpose-built facility. A number of needs relating to other types of aged care – preventative care, in-house care, Community Aged Care Packages, low and high care residential accommodation, palliative care and health services for Indigenous people have however been identified. The need for specialist disability services has further been identified.

The demographic profile of the Fraser Coast region indicates that the catchment areas with the highest proportions of older people (55-64 years) include Coastal Maryborough, Coastal Hervey



## **Aged Care Facilities**

Bay, Hinterland Hervey Bay and Hervey Bay Urban. Whilst current provision of aged day care facilities appears adequate, there is a need to consider ongoing older people's access to health and other services and facilities especially in catchment areas that are already experiencing ageing of the population.

DOCs has expressed the likely need for increased social services for older people due to the ageing demographic. They suggest that this may include the establishment of additional seniors' activity centres and other targeted wellbeing services. This may include facilities such as mens' sheds in some of the smaller communities such as Howard/Burrum Heads and Tiaro. The meeting of Southern Community Representatives held as part of this study in April 2010 suggested that existing aged care services such as Blue Nurses and Meals on Wheels need to be widely promoted to older residents living in the area. It was believed that older people living in Tiaro, Bauple, Glenwood and other communities in the southern part of the region often relocate to Maryborough to be near social, health and transport services.

A new day care centre is currently being built in Howard and is due to open its doors in October 2010. It has the capacity to service 40 part time clients (2-3 days per week) from Burrum District and surrounds (Toogoom, Pacific Haven, Takura and Tobanlea). It is also expected to continue to offer respite for people with disabilities, as currently occurs from the community centre, including people living in Maryborough.

A need for respite services was also identified at the Maryborough Interagency meeting held in March 2010. Specifically, the need was identified for flexible respite services that catered for people with dementia and young people with disabilities.

### **Recommended Future Provision:**

There appears no current or future need for an aged care centre in the Fraser Coast region based on benchmarks alone. Consideration might be given to the need for a southern district level centre. Further consideration will be required to determine the need for future aged care centres, given the high level of older people in the community above those anticipated by benchmarks.

DOCs notes that at present, there are some aged care and retirement facilities that do not have pedestrian access to local shops, transport stops, etc. This situation needs to be remedied and any planning for future facilities should include appropriate access to surrounding community services and retail outlets.

They also note that an increase in the number of older people in the region will result in even higher use of motorised scooters. For this reason, consideration needs to be given to appropriate planning for scooter use including adequate access, wide pathways and battery recharge stations.



## Aged Care Facilities

### **Opportunities for Delivery:**

The provision of aged day care centres can occur in tandem with private/charitable retirement villages/developments. The opportunity should be taken by Council where possible to encourage the provision of such facilities, which can be used by a wider community.



## 5.6 Emergency Services and Justice

### Police

#### Current Provision:

Catchment Areas	Police				
	Urban 1: 25,000 Rural/ Coastal 1: 1,500				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	1	0.6	-0.4	1.0	0.0
Hervey Bay Urban total	2	1.5	-0.5	3.4	1.4
Hervey Bay Urban Surrounds South	0	0.6	0.6	0.7	0.7
Hervey Bay Urban Surrounds East	0	1.0	1.0	1.0	1.0
Hervey Bay Urban Surrounds West	0	0.5	0.5	0.6	0.6
Hervey Bay Urban Surrounds total	0	2.1	2.1	2.3	2.3
Coastal Hervey Bay total	0	1.2	1.2	1.3	1.3
Hinterland Hervey Bay total	1	1.1	0.1	1.2	0.2
Maryborough Urban total	1	1.0	0.0	1.2	0.2
Maryborough Urban Surrounds total	0	1.1	1.1	1.2	1.2
Coastal Maryborough total	0	0.4	0.4	0.7	0.7
Rural South total	1	1.1	0.1	1.2	0.2
Rural South West total	0	1.0	1.0	1.1	1.1
Fraser Island total	1	0.2	-0.8	0.3	-0.7
<b>Fraser Coast Region</b>	<b>6</b>	<b>3.4</b>	<b>-2.6</b>	<b>6.1</b>	<b>0.1</b>

There are 5 police stations and 1 police beat on the Fraser Coast. These are as follows:

- Howard Police Station
- Maryborough Police Station (district headquarters)
- Hervey Bay Police Station, Scarness
- Tiaro Police Station
- Fraser Island Police Service, Eurong
- Urangan Police Beat

#### Identified Needs:

According to the benchmarks, there appears to be an adequate current supply of police stations on the Fraser Coast. However this includes a service on Fraser Island for a small residential and tourist population, and a Police Beat in Urangan.



## Police

The current level of provision may not therefore be sufficient to meet future demand to 2031, dependent on growth patterns, with another possible two stations required. Staffing levels may also require an increase to accommodate the high levels of population growth.

No needs were previously identified by the Fraser Coast Region Council, or by former councils in relation to police facilities. No gaps or needs are observed in the Wide Bay Burnett Infrastructure Profile. Queensland Police Service (QPS) is aware of the significant growth likely to 2031 and is continually monitoring the situation. They anticipate the need for significantly more police resources in the area. To ensure the most efficient provision of resources in the region, a specialist services complex in a centrally located area could be appropriate to meet the needs of the anticipated growth.

### **Recommended Future Provision:**

Additional police resources will be required in the Fraser Coast region in the future to meet anticipated population growth. These are likely to be required in the Hervey Bay area.

### **Opportunities for Delivery:**

Potential location of the new stations will require further investigation by police and all emergency services, with the opportunities for colocation of a specialist services complex in a centrally located area being considered to meet the needs of the anticipated growth.



## Ambulance

### Current Provision:

Catchment Areas	Ambulance				
	Urban 1: 25,000 Rural/ Coastal 1: 1,500				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	0	0.0	0.0	1.0	1.0
Hervey Bay Urban total	1	0.9	-0.1	3.4	2.4
Hervey Bay Urban Surrounds South	0	0.6	0.6	0.7	0.7
Hervey Bay Urban Surrounds East	0	1.0	1.0	1.0	1.0
Hervey Bay Urban Surrounds West	0	0.5	0.5	0.6	0.6
Hervey Bay Urban Surrounds total	0	2.1	2.1	2.3	2.3
Coastal Hervey Bay total	0	1.2	1.2	1.3	1.3
Hinterland Hervey Bay total	1	1.1	0.1	1.2	0.2
Maryborough Urban total	3	1.0	-2.0	1.2	-1.8
Maryborough Urban Surrounds total	0	1.1	1.1	1.2	1.2
Coastal Maryborough total	0	0.4	0.4	0.7	0.7
Rural South total	0	1.1	1.1	1.2	1.2
Rural South West total	0	1.0	1.0	1.1	1.1
Fraser Island total	1	0.2	-0.8	0.3	-0.7
<b>Fraser Coast Region</b>	<b>6</b>	<b>3.4</b>	<b>-2.6</b>	<b>6.1</b>	<b>0.1</b>

There are 4 Queensland Ambulance Service (QAS) and stations on the Fraser Coast, with 1 located in Maryborough and the others located at Howard, Fraser Island and Scarness (in the Pialba sub catchment). There are also 2 St John's Ambulance facilities in Maryborough (St John's Ambulance Station and St Johns Adult Division Station).

### Identified Needs:

The benchmarking analysis indicates that the current provision of QAS stations on the Fraser Coast appears to be adequate. However this includes a station on Fraser Island, and the two St John's Ambulance facilities. St John's Ambulance Australia is a self-funding charitable organisation active in all states and territories. It is Australia's leading provider of first aid training, first aid services at public events and supplier of first aid kits and equipment. While St John runs the ambulance services in Western Australia and Northern Territory, it does not play this role in Queensland although it provides a range of community services and youth development programs.



## **Ambulance**

With the exception of the St John's ambulance facilities then, the current level of provision would appear similar to that anticipated by benchmarks. However, it is likely that up to 2-3 new facilities may be required to the future population to 2031.

At the Southern Community Representatives meeting held as part of this study in April 2010, the need for an ambulance facility in the southern part of the Fraser Coast region was identified. It was noted that Glenwood, halfway between Maryborough and Gympie, would be the preferred location for a new ambulance station. A potential site for a future ambulance station has already been identified and is thought to have sufficient space for radio aerial infrastructure and a helipad for SES.

No needs were previously identified by the Fraser Coast Region Council, or by former councils in relation to ambulance needs. No gaps or needs are observed in the Wide Bay Burnett Infrastructure Profile. QAS have advised that they are currently considering future needs.

### **Recommended Future Provision:**

Dependent on future growth, up to another 2-3 stations may be required. A station currently appears to be required in the southern part of the LGA, and new stations may be required in Hervey Bay Urban and Coastal Hervey Bay catchments.

### **Opportunities for Delivery:**

Potential location of the new stations will require further investigation by QAS, and possibly consideration of colocation opportunities.



## Fire and Rescue

### Current Provision:

Catchment Areas	Fire and Rescue				
	Urban 1: 25,000 Rural/ Coastal 1: 1,500				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.9	-0.1	2.4	1.4
Urangan total	1	0.6	-0.4	1.0	0.0
Hervey Bay Urban total	2	1.5	-0.5	3.4	1.4
Hervey Bay Urban Surrounds South	0	0.6	0.6	0.7	0.7
Hervey Bay Urban Surrounds East	0	1.0	1.0	1.0	1.0
Hervey Bay Urban Surrounds West	0	0.5	0.5	0.6	0.6
Hervey Bay Urban Surrounds total	0	2.1	2.1	2.3	2.3
Coastal Hervey Bay total	0	1.2	1.2	1.3	1.3
Hinterland Hervey Bay total	0	1.1	1.1	1.2	1.2
Maryborough Urban total	1	1.0	0.0	1.2	0.2
Maryborough Urban Surrounds total	0	1.1	1.1	1.2	1.2
Coastal Maryborough total	0	0.4	0.4	0.7	0.7
Rural South total	0	1.1	1.1	1.2	1.2
Rural South West total	0	1.0	1.0	1.1	1.1
Fraser Island total	0	0.2	0.2	0.3	0.3
<b>Fraser Coast Region</b>	<b>3</b>	<b>3.4</b>	<b>0.4</b>	<b>6.1</b>	<b>3.1</b>

There are 3 fire and rescue stations located on the Fraser Coast, being the Pialba, Torquay and Maryborough Fire Stations.

### Identified Needs:

For the Fraser Coast region in general, the existing provision of fire stations appears relatively adequate based on current benchmarks; however with two stations in Hervey Bay Urban area, there are gaps in the remaining coverage of the LGA. In particular it could be anticipated that there may be a station required in the north and south of the region.

Participants at the Southern Community Representatives meeting held as part of this study noted that urban Fire and Rescue services needed to attend house fires in the Burrum District from the station in Maryborough.

No needs have been previously identified by the Fraser Coast Region Council, or by former councils in relation to Fire and Rescue facilities. No gaps or needs are observed in the Wide Bay Burnett Infrastructure Profile.



## **Fire and Rescue**

### **Recommended Future Provision:**

Benchmarks suggest there could be a requirement for up to 3 new fire stations in the region by 2031, including 2 new stations in the former Hervey Bay LGA.

### **Opportunities for Delivery:**

Potential location of the new stations will require further investigation by QFRS. However it would seem likely that with further growth, stations in the north and south of the region could be considered, as well as potentially a further station to serve the Coastal or Hinterland Hervey Bay catchments.



## Court house

### Current Provision:

Catchment Areas	Court house				
	Urban 1: 50,000 Rural/ Coastal N/A				
Benchmark					
Year	Actual	2010	Additional Required to 2010 over Actual	2031	Additional Required to 2031 over Actual
Pialba total	1	0.5	-0.5	1.2	0.2
Urangan total	0	0.3	0.3	0.5	0.5
Hervey Bay Urban total	1	0.8	-0.2	1.7	0.7
Hervey Bay Urban Surrounds South	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds East	0	0.0	0.0	0.1	0.1
Hervey Bay Urban Surrounds West	0	0.0	0.0	0.0	0.0
Hervey Bay Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Hervey Bay total	0	0.1	0.1	0.2	0.2
Hinterland Hervey Bay total	0	0.1	0.1	0.1	0.1
Maryborough Urban total	1	0.5	-0.5	0.6	-0.4
Maryborough Urban Surrounds total	0	0.1	0.1	0.1	0.1
Coastal Maryborough total	0	0.0	0.0	0.0	0.0
Rural South total	0	0.1	0.1	0.1	0.1
Rural South West total	0	0.0	0.0	0.1	0.1
Fraser Island total	0	0.0	0.0	0.0	0.0
<b>Fraser Coast Region</b>	<b>2</b>	<b>1.7</b>	<b>-0.3</b>	<b>3.0</b>	<b>1.0</b>

There are 2 court houses located on the Fraser Coast, being at Maryborough and Scarness (in the Pialba sub catchment). Hervey Bay has a Magistrates Court and a District Court. Maryborough has a Magistrates Court, a District Court and one of 11 Supreme Courts in the State (also one at Bundaberg). It also runs a Murri Court.

### Identified Needs:

According to the benchmarks, the supply of court houses in the Fraser Coast region appears to be adequate. By 2031, benchmarks suggest there may be a requirement for a new court facility on the Fraser Coast. This facility would likely be located in the Hervey Bay Urban catchment.

No gaps or needs are observed in social infrastructure documents by the former Fraser Coast Region councils or in the Wide Bay Burnett Infrastructure Profile.

### Recommended Future Provision:

A new court house or expansion of the existing facility may be required in Hervey Bay by 2031.



**Court house**

**Opportunities for Delivery:**



## 6. Recommendations for the Sustainable Growth Strategy

The needs assessment has been based on an assessment of current need by catchment and an overall evaluation of future needs based on Council's adopted population projections.

The following implications arise from the needs assessment which may influence the future identification of the preferred settlement pattern and the Sustainable Growth Strategy which is adopted.

- **Development of regional social infrastructure**

It was noted that both Hervey Bay and Maryborough play various regional roles, with neither taking pre-eminence as a regional centre e.g. Hervey Bay provides the regional library while Maryborough provides the regional Performing Arts Centre. There is no reason the two centres should not work in a complementary fashion; however this requires effective public transport between the two centres. This does not exist at the present time, and if this servicing pattern of joint centres is to continue, this transport link will be required.

- **Reinforcement of Pialba as a CBD with higher order community facilities**

The highest order civic facilities and services in Hervey Bay should be focused in Pialba, reinforcing the potential role of Pialba as a CBD for Hervey Bay.

Key to this will be the development of the civic precinct including an art facility, expanded library, community centre and preferably a Council presence and address. It should be located within an attractive city park and water feature, containing public art and preservation of Hervey Bay's history in an outdoor exhibition.

- **Creation of villages**

A sense of place and belonging can also be enhanced by differentiating communities both in urban areas like Hervey Bay and in rural areas like the southern hinterland.

In Hervey Bay a particular area where villages can be accentuated by urban design and streetscaping initiatives are the Esplanade suburbs, which currently merge into a long urban strip with little differentiation. Paving and signage could be undertaken as community development initiatives which involve local community members. Oral histories and photographs provided by older residents could also reinforce the cultural heritage of these once sea-side holiday villages.

Dependent on the level of infill development which will be targeted in these urban areas, it may be possible to accentuate the development of these villages around neighbourhood/local level community facilities. Community meeting spaces or civic squares can be provided in each community.



In the hinterland regions, this could occur by reinforcing the special nature and character of different towns and villages, such as the macadamia industry in Bauple, etc.

- **Reinforcement of local and district centres in urban areas**

At the present time there has been little differentiation of district and local centres within Hervey Bay Urban area and Maryborough Urban area. This also makes the effective decentralisation of social infrastructure throughout the urban catchments difficult.

Likewise, social infrastructure can be used to reinforce larger urban activity centres, to focus rather than scatter facilities and services, and to reduce transport demands and provide better local access to facilities and services.

The core local/district level facility is a network of community centres, where activities from basic meeting to visiting specialist service providers can be accessed. In Hervey Bay this network of district centres should potentially comprise:

- Pialba Community Centre (as the highest order (sub regional) and largest centre);
- Urangan Community Centre (existing but requires expansion);
- Torquay Community Centre Complex (to be developed on Uniting Church land possibly in partnership with the church);
- Eli Waters Community Centre (developed in association with new retail development);
- Point Vernon Community Centre (smaller centre, converting existing Telstra building owned by Council; and
- Urraween Community Centre (to serve new growth areas).

These centres should be reinforced by the settlement pattern.

Maryborough has one existing modern, purpose-built community centre and a legacy of other community buildings. Consideration might be given to reinforcing the role of Tinana and Granville as community activity centres, depending on the settlement pattern adopted.

- **Increased utilisation of capacity of Maryborough**

As a seat of Local Government, Maryborough has long functioned as a sub regional city with a relatively high level of provision of social infrastructure. It was noted above that Maryborough and Hervey Bay share the role of sub regional centres, with no pre-eminent regional centre on the Fraser Coast.

It has also been noted that Maryborough has a good legacy of substantial community buildings, although not all of these are well suited to modern community purposes, and ageing infrastructure can mean less money available to put into new modern facilities. Upgrading can however cost less than replacement.

Maryborough also appears relatively well provided with schools. Subject to further analyses by DET and QH being undertaken for the WBB Regional Plan, there may be opportunities to more



fully utilise capacity in existing social infrastructure in Maryborough in terms of accommodating future growth.

- **Development of hinterland district centres**

The flat structure of the LGA settlement pattern creates difficulties in providing adequate access to community facilities and services without an effective public transport system. One method of addressing this is to reinforce the development of district centres through population growth.

In hinterland areas two potential future district centres have been identified:

- Howard-Torbanlea – to serve the northern hinterland.
- Tiaro – to serve the southern hinterland.

The concept of these centres would be to act as secondary service centres with the infrastructure to support outreach to local townships, villages and rural/rural residential areas. As far as is possible within infrastructure constraints, they should be reinforced by the settlement pattern, which in turn will possibly allow them to establish higher order facilities. Smaller villages distant from district centres should be retained at village/local level with only neighbourhood/local level social infrastructure.

- **Development of new service models for rural residential /village areas**

A multipurpose community hall model, with a meeting room and interview /consulting room attached, should be considered in new rural residential or village areas in lieu of a traditional hall type. Such a model would allow expansion of the use of halls for other community uses and to meet the needs of the incoming younger and older retirement population. This means the one facility could be used as the basis for delivery of many services, including health checks, playgroups, school activities, etc.

- **Regional and Local Area Planning**

Rather than competition occurring between towns and villages, increased regional cooperation will enable focusing of key resources in the most accessible centres and development of integrated tourism infrastructure and promotion, while not losing the individuality of separate towns and villages. This should be reinforced by the development of regional strategies (through the Sustainable Growth Strategy and other mechanisms such as tourism plans).

- **Concentration of Hervey Bay shopping facilities in larger centres**

A concentration of Hervey Bay shopping facilities in larger centres is recommended from a community health and well-being point of view, with encouragement of at least one regional scale mall.

This will result in the type of facility where:



- Older people can interact and spend time;
- People can walk for health, especially among older people;
- Young families can meet and entertain children; and
- Young people can legitimately visit.

Creating larger centres will also contribute to sense of place and provide a logical destination for social infrastructure provision, allowing 'hubs' to be created based on activity centres where people go to access a range of retail, social and support services and facilities. It will also make retail facilities less private car dependent and allow more efficient patterns of pedestrian, bicycle and scooter mobility to be planned and developed.

- **Creation of 'Age-Friendly Neighbourhoods'**

A critical future issue will be the adequate housing of an ageing population. The mobility corridor is an exceptional facility which should be further built on and used as the base for development of surrounding 'age-friendly neighbourhoods'.

Many areas adjacent to the mobility corridor are likely to near the end of the economic housing life in the medium to longer study term. Many contain older residents. Infill development and redevelopment of the areas around the corridor should encourage the development of housing types which are suitable for older people downscaling, so that houses can be released for redevelopment without residents moving out of their existing communities. These age friendly neighbourhoods can then be made more 'age-friendly' and better connected to the social infrastructure which is vital for older people.

Age-friendly initiatives might include:

- Creating a safe and secure pedestrian environment which provides traffic slowing and priority to pedestrians (e.g. at driveways and footpath crossings);
- Providing design elements to increase outdoor comfort (e.g. seats in shady spots, adequate rest areas on routes to shops etc, areas where people might aggregate to chat and gather);
- Providing public toilets at appropriate locations;
- Improving transportation options for older people e.g. ensuring disability friendly buses are used on those routes;
- Ensuring appropriate recreation facilities, safe parks and tracks; and
- Providing links containing these features from residential areas to the mobility corridor and thus to shops and services.



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# Appendix 1: Benchmarking Output Tables

RESIDENT POPULATION				NEIGHBOURHOOD / VILLAGE LEVEL FACILITY			LOCAL LEVEL FACILITIES			LOCAL LEVEL FACILITIES		
Catchment Areas	Population 2006		Pop'n Proj'd 2031	Meeting space or meeting room			Multi-purpose Community Hall			Pre-school/ kindergarten		
	Pop	% of LGA pop	Pop	Urban 1: 2,500 Rural/ Coastal 1:300			Urban 1: 5,000 Rural/ Coastal 1: 1,000			Urban 1: 7,500 Rural/ Coastal 1: 1,500		
				Actual	2010	2031	Actual	2010	2031	Actual	2010	2031
Pialba	3166	3.8%	NA	4	1.3		6	0.6		3	0.4	
Scarness	3321	3.9%	NA	1	1.3		0	0.7		0	0.4	
Point Vernon	5053	6.0%	NA	0	2.0		0	1.0		0	0.7	
Eli Waters	1910	2.3%	NA	0	0.8		0	0.4		0	0.3	
Urraween	4664	5.5%	NA	1	1.9		0	0.9		0	0.6	
Kawungan	4797	5.7%	NA	0	1.9		0	1.0		0	0.6	
Nikenbah	199	0.2%	NA	1	0.1		1	0.0		0	0.0	
<b>Pialba total</b>	<b>23110</b>	<b>27.5%</b>	<b>60,822</b>	<b>7</b>	<b>9.2</b>	<b>24.3</b>	<b>7</b>	<b>4.6</b>	<b>12.2</b>	<b>3</b>	<b>3.1</b>	<b>8.1</b>
Urangan	8009	9.5%	NA	2	3.2		2	1.6		0	1.1	
Torquay	5693	6.8%	NA	10	2.3		3	1.1		0	0.8	
Wondunna	1511	1.8%	NA	0	0.6		0	0.3		1	0.2	
<b>Urangan total</b>	<b>15213</b>	<b>18.1%</b>	<b>24,962</b>	<b>12</b>	<b>6.1</b>	<b>10.0</b>	<b>5</b>	<b>3.0</b>	<b>5.0</b>	<b>1</b>	<b>2.0</b>	<b>3.3</b>
<b>Hervey Bay Urban total</b>	<b>38323</b>	<b>45.5%</b>	<b>85,575</b>	<b>19</b>	<b>15.3</b>	<b>34.2</b>	<b>12</b>	<b>7.7</b>	<b>17.1</b>	<b>4</b>	<b>5.1</b>	<b>11.4</b>
Sunshine Acres	794	0.9%	NA	0	1.2		0	0.8		0	0.5	
Bunya Creek	80	0.1%	NA	0	0.3		0	0.1		0	0.1	
<b>Hervey Bay Urban Surrounds South</b>	<b>874</b>	<b>1.0%</b>	<b>986</b>	<b>0</b>	<b>1.2</b>	<b>1.3</b>	<b>0</b>	<b>0.9</b>	<b>1.0</b>	<b>0</b>	<b>0.6</b>	<b>0.7</b>
Booral	1365	1.6%	NA	0	1.4		0	1.1		0	0.9	
River Heads	930	1.1%	NA	0	1.3		1	0.9		0	0.6	
<b>Hervey Bay Urban Surrounds East</b>	<b>2295</b>	<b>2.7%</b>	<b>2,653</b>	<b>0</b>	<b>1.8</b>	<b>1.9</b>	<b>1</b>	<b>1.3</b>	<b>1.3</b>	<b>0</b>	<b>1.1</b>	<b>1.2</b>
Takura	442	0.5%	NA	0	1.1		0	0.4		0	0.3	
Walligan	312	0.4%	NA	0	1.0		0	0.3		0	0.2	
<b>Hervey Bay Urban Surrounds West</b>	<b>754</b>	<b>0.9%</b>	<b>957</b>	<b>0</b>	<b>1.2</b>	<b>1.3</b>	<b>0</b>	<b>0.8</b>	<b>1.0</b>	<b>0</b>	<b>0.5</b>	<b>0.6</b>
<b>Hervey Bay Urban Surrounds total</b>	<b>3923</b>	<b>4.7%</b>	<b>4,581</b>	<b>0</b>	<b>4.2</b>	<b>4.5</b>	<b>1</b>	<b>2.9</b>	<b>3.3</b>	<b>0</b>	<b>2.2</b>	<b>2.4</b>
Dundowran	695	0.8%	NA	0	1.2		0	0.7		0	0.5	
Dundowran Beach	1563	1.9%	NA	0	1.5		0	1.1		0	1.0	
Craiglish	1439	1.7%	NA	0	1.5		1	1.1		0	1.0	
Toogoom	992	1.2%	NA	0	1.3		1	1.0		0	0.7	
Burrum Heads	1225	1.5%	NA	0	1.4		1	1.0		0	0.8	
<b>Coastal Hervey Bay total</b>	<b>5914</b>	<b>7.0%</b>	<b>8,707</b>	<b>0</b>	<b>3.2</b>	<b>4.4</b>	<b>3</b>	<b>2.0</b>	<b>2.5</b>	<b>0</b>	<b>1.6</b>	<b>2.0</b>
Howard	1304	1.5%	NA	1	1.4		1	1.1		1	0.9	
Torbanlea	806	1.0%	NA	0	1.2		1	0.8		0	0.5	
Burrum Town	406	0.5%	NA	0	1.0		0	0.4		0	0.3	
Dundathu	355	0.4%	NA	1	1.0		0	0.4		0	0.2	
Great Sandy Strait	0	0.0%	NA	0	0.0		0	0.0		0	0.0	
Pacific Haven	569	0.7%	NA	0	1.1		0	0.6		0	0.4	
<b>Hinterland Hervey Bay total</b>	<b>3440</b>	<b>4.1%</b>	<b>6,394</b>	<b>2</b>	<b>2.3</b>	<b>3.4</b>	<b>2</b>	<b>1.5</b>	<b>2.1</b>	<b>1</b>	<b>1.3</b>	<b>1.7</b>
Maryborough	15957	19.0%	NA	6	7.3		7	3.2		3	2.1	
Tinana	4413	5.2%	NA	2	2.6		3	0.9		1	0.6	
Tinana South	781	0.9%	NA	0	1.2		0	0.2		0	0.1	
Granville	2610	3.1%	NA	0	1.9		1	0.5		1	0.3	
<b>Maryborough Urban total</b>	<b>23761</b>	<b>28.2%</b>	<b>30,772</b>	<b>8</b>	<b>9.5</b>	<b>12.3</b>	<b>11</b>	<b>4.8</b>	<b>6.2</b>	<b>5</b>	<b>3.2</b>	<b>4.1</b>
Maryborough West	389	0.5%	NA	0	1.0		0	0.4		0	0.3	
Aldershot	405	0.5%	NA	0	1.0		1	0.4		0	0.3	
Aldershot	515	0.6%	NA	0	1.1		0	0.5		0	0.3	
St Helens	511	0.6%	NA	0	1.1		0	0.5		0	0.3	
Oakhurst	299	0.4%	NA	0	1.0		0	0.3		0	0.2	
Owanyilla	346	0.4%	NA	0	1.0		0	0.3		0	0.2	
Bidwill	495	0.6%	NA	0	1.1		1	0.5		0	0.3	
<b>Maryborough Urban Surrounds total</b>	<b>2960</b>	<b>3.5%</b>	<b>5,880</b>	<b>0</b>	<b>2.1</b>	<b>3.2</b>	<b>2</b>	<b>1.4</b>	<b>2.0</b>	<b>0</b>	<b>1.2</b>	<b>1.6</b>
Boonooroo (includes Tuan)	346	0.4%	NA	1	1.0		1	0.3		0	0.2	
Boonooroo Plains	0	0.0%	NA	0	0.0		1	0.0		0	0.0	
Poona	291	0.3%	NA	0	1.0		1	0.3		0	0.2	
Tinnanbar	28	0.0%	NA	0	0.1		0	0.0		0	0.0	
<b>Coastal Maryborough total</b>	<b>665</b>	<b>0.8%</b>	<b>1,116</b>	<b>1</b>	<b>1.1</b>	<b>1.3</b>	<b>3</b>	<b>0.7</b>	<b>1.0</b>	<b>0</b>	<b>0.4</b>	<b>0.7</b>
Tiaro	769	0.9%	NA	0	1.2		3	0.8		0	0.5	
Glenwood	904	1.1%	NA	0	1.2		1	0.9		0	0.6	
Bauple	279	0.3%	NA	3	0.9		2	0.3		0	0.2	
Gundiah	384	0.5%	NA	1	1.0		1	0.4		0	0.3	
St Mary	393	0.5%	NA	0	1.0		0	0.4		0	0.3	
Miva	80	0.1%	NA	0	0.3		0	0.1		0	0.1	
Gunalda	184	0.2%	NA	0	0.6		0	0.2		0	0.1	
Tin Can Bay (rural)	0	0.0%	NA	0	0.0		0	0.0		0	0.0	
Anderleigh	23	0.0%	NA	0	0.1		0	0.0		0	0.0	
<b>Rural South total</b>	<b>3016</b>	<b>3.6%</b>	<b>5,531</b>	<b>4</b>	<b>2.1</b>	<b>3.1</b>	<b>7</b>	<b>1.4</b>	<b>1.9</b>	<b>0</b>	<b>1.2</b>	<b>1.5</b>
Oakhurst	542	0.6%	NA	0	1.1		1	0.5		0	0.4	
Mungar	545	0.6%	NA	0	1.1		1	0.5		0	0.4	
Doongul	119	0.1%	NA	0	0.4		1	0.1		0	0.1	
Boompa	178	0.2%	NA	0	0.6		1	0.2		0	0.1	
Calgoa	183	0.2%	NA	0	0.6		1	0.2		0	0.1	
Dunmora	254	0.3%	NA	0	0.8		0	0.3		0	0.2	
<b>Rural South West total</b>	<b>1821</b>	<b>2.2%</b>	<b>3,278</b>	<b>0</b>	<b>1.6</b>	<b>2.2</b>	<b>5</b>	<b>1.2</b>	<b>1.5</b>	<b>0</b>	<b>1.0</b>	<b>1.2</b>
Fraser Island (Hervey Bay City)	116	0.1%	NA	0	0.4		0	0.1		0	0.1	
Fraser Island (Maryborough City)	165	0.2%	NA	1	0.6		0	0.2		0	0.1	
Eurong (Maryborough City)	77	0.1%	NA	0	0.3		0	0.1		0	0.1	
<b>Fraser Island total</b>	<b>358</b>	<b>0.4%</b>	<b>449</b>	<b>1</b>	<b>1.0</b>	<b>1.1</b>	<b>0</b>	<b>0.4</b>	<b>0.4</b>	<b>0</b>	<b>0.2</b>	<b>0.3</b>
<b>Fraser Coast Region</b>	<b>84,181</b>	<b>100.0%</b>	<b>152,578</b>	<b>35</b>	<b>33.7</b>	<b>61.0</b>	<b>46.0</b>	<b>16.8</b>	<b>30.5</b>	<b>10.0</b>	<b>11.2</b>	<b>20.3</b>



LOCAL LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES		
Long day child care centre			Youth centre or facility			Multi-purpose community / neighbourhood centre			Performing arts space			Community health centre		
Urban 1: 4,000 Rural/ Coastal 1: 2,500			Urban 1: 25,000 Rural/ Coastal NA			Urban 1: 25,000 Rural/ Coastal 1: 10,000			Urban 1: 45,000 Rural/ Coastal NA			Urban 1:25,000 Rural/ Coastal N/A		
Actual	2010	2031	Actual	2010	2031	Actual	2010	2031	Actual	2010	2031	Actual	2010	2031
4	0.8		1	0.1		1	0.1		2	0.1		1	0.1	
1	0.8		0	0.1		0	0.1		1	0.1		0	0.1	
1	1.3		0	0.2		0	0.2		0	0.1		0	0.2	
0	0.5		0	0.1		0	0.1		0	0.0		0	0.1	
0	1.2		0	0.2		0	0.2		0	0.1		0	0.2	
0	1.2		0	0.2		0	0.2		0	0.1		0	0.2	
0	0.0		0	0.0		0	0.0		1	0.0		0	0.0	
6	5.8	15.2	1	0.9	2.4	1	0.9	2.4	4	0.5	1.4	1	0.9	2.4
1	2.0		0	0.3		1	0.3		2	0.2		0	0.3	
4	1.4		0	0.2		2	0.2		1	0.1		1	0.2	
2	0.4		0	0.1		0	0.1		0	0.0		0	0.1	
7	3.8	6.2	0	0.6	1.0	3	0.6	1.0	3	0.3	0.6	1	0.6	1.0
13	9.6	21.4	1	1.5	3.4	4	1.5	3.4	7	0.9	1.9	2	1.5	3.4
0	0.3		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.3	0.4	0	0.0	0.0	0	0.1	0.1	0	0.0	0.0	0	0.0	0.0
0	0.5		0	0.1		0	0.1		0	0.0		0	0.1	
0	0.4		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.9	1.0	0	0.1	0.1	0	0.2	0.3	0	0.1	0.1	0	0.1	0.1
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.3	0.4	0	0.0	0.0	0	0.1	0.1	0	0.0	0.0	0	0.0	0.0
0	1.6	1.8	0	0.2	0.2	0	0.4	0.5	0	0.1	0.1	0	0.2	0.2
1	0.3		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.6		0	0.1		0	0.2		0	0.0		0	0.1	
0	0.6		0	0.1		0	0.1		0	0.0		0	0.1	
0	0.4		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.5		0	0.0		0	0.1		0	0.0		0	0.0	
1	1.9	2.6	0	0.2	0.3	0	0.6	0.9	0	0.1	0.2	0	0.2	0.3
1	0.5		0	0.1		1	0.1		0	0.0		0	0.1	
1	0.3		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.1		0	0.0		0	0.0	
2	1.2	2.0	0	0.1	0.3	1	0.3	0.6	0	0.1	0.1	0	0.1	0.3
5	4.0		0	0.6		1	0.6		5	0.4		1	0.6	
1	1.1		0	0.2		0	0.2		0	0.1		0	0.2	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
2	0.7		0	0.1		0	0.1		0	0.1		0	0.1	
8	5.9	7.7	0	1.0	1.2	1	1.0	1.2	5	0.5	0.7	1	1.0	1.2
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.1		0	0.0		1	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.3	0.4	0	0.0	0.0	0	0.1	0.1	0	0.0	0.0	0	0.0	0.0
0	0.3		0	0.0		1	0.1		0	0.0		0	0.0	
0	0.4		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	1.1	1.8	0	0.1	0.2	1	0.3	0.6	0	0.1	0.1	0	0.1	0.2
0	0.2		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.1		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.7	1.2	0	0.1	0.1	0	0.2	0.3	0	0.0	0.1	0	0.1	0.1
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1	0.2	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0
24.0	21.0	38.1	1.0	3.4	6.1	8.0	3.4	6.1	12.0	1.9	3.4	3.0	3.4	6.1



DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES			DISTRICT LEVEL FACILITIES		
Branch library			Aged care / respite centre / senior citizens centre			Police			Ambulance			Fire and Rescue		
Urban 1: 25,000 Rural/ Coastal 1: 1,500			Urban 1: 25,000 Rural/ Coastal NA			Urban 1: 25,000 Rural/ Coastal 1: 1,500			Urban 1: 25,000 Rural/ Coastal 1: 1,500			Urban 1: 25,000 Rural/ Coastal 1: 1,500		
Actual	2010	2031	Actual	2010	2031	Actual	2010	2031	Actual	2010	2031	Actual	2010	2031
0	0.1		3	0.1		0	0.1		0	0.1		1	0.1	
0	0.1		0	0.1		1	0.1		1	0.1		0	0.1	
0	0.2		3	0.2		0	0.2		0	0.2		0	0.2	
0	0.1		0	0.1		0	0.1		0	0.1		0	0.1	
0	0.2		0	0.2		0	0.2		0	0.2		0	0.2	
0	0.2		0	0.2		0	0.2		0	0.2		0	0.2	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.9	2.4	6	0.9	2.4	1	0.9	2.4	1	0.9	2.4	1	0.9	2.4
0	0.3		0	0.3		0	0.3		0	0.3		0	0.3	
0	0.2		1	0.2		0	0.2		0	0.2		1	0.2	
0	0.1		0	0.1		0	0.1		0	0.1		0	0.1	
0	0.6	1.0	1	0.6	1.0	1	0.6	1.0	0	0.6	1.0	1	0.6	1.0
0	1.5	3.4	7	1.5	3.4	2	1.5	3.4	1	1.5	3.4	2	1.5	3.4
0	0.5		0	0.0		0	0.5		0	0.5		0	0.5	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.6	0.7	0	0.0	0.0	0	0.6	0.7	0	0.6	0.7	0	0.6	0.7
0	0.9		0	0.1		0	0.9		0	0.9		0	0.9	
0	0.6		0	0.0		0	0.6		0	0.6		0	0.6	
0	1.0	1.0	0	0.1	0.1	0	1.0	1.0	0	1.0	1.0	0	1.0	1.0
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.5	0.6	0	0.0	0.0	0	0.5	0.6	0	0.5	0.6	0	0.5	0.6
0	2.1	2.3	0	0.2	0.2	0	2.1	2.3	0	2.1	2.3	0	1.1	2.3
0	0.5		0	0.0		0	0.5		0	0.5		0	0.5	
0	1.0		0	0.1		0	1.0		0	1.0		0	1.0	
0	1.0		0	0.1		0	1.0		0	1.0		0	1.0	
0	0.7		0	0.0		0	0.7		0	0.7		0	0.7	
1	0.8		0	0.0		0	0.8		0	0.8		0	0.8	
1	1.2	1.3	0	0.2	0.3	0	1.2	1.3	0	1.2	1.3	0	1.2	1.3
1	0.9		1	0.1		1	0.9		1	0.9		0	0.9	
0	0.5		0	0.0		0	0.5		0	0.5		0	0.5	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.4		0	0.0		0	0.4		0	0.4		0	0.4	
1	1.1	1.2	1	0.1	0.3	1	1.1	1.2	1	1.1	1.2	0	1.1	1.2
0	0.6		2	0.6		1	0.0		2	0.0		1	0.0	
0	0.2		0	0.2		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.1		0	0.1		0	0.0		1	0.0		0	0.0	
0	1.0	1.2	2	1.0	1.2	1	1.0	1.2	3	1.0	1.2	1	1.0	1.2
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	1.1	1.2	0	0.1	0.2	0	1.1	1.2	0	1.1	1.2	0	1.1	1.2
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.4	0.7	0	0.0	0.0	0	0.4	0.7	0	0.4	0.7	0	0.4	0.7
1	0.5		0	0.0		1	0.5		0	0.5		0	0.5	
0	0.6		0	0.0		0	0.6		0	0.6		0	0.6	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.3		0	0.0		0	0.3		0	0.3		0	0.3	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
0	0.0		0	0.0		0	0.0		0	0.0		0	0.0	
1	1.1	1.2	0	0.1	0.2	1	1.1	1.2	0	1.1	1.2	0	1.1	1.2
0	0.4		0	0.0		0	0.4		0	0.4		0	0.4	
0	0.4		0	0.0		0	0.4		0	0.4		0	0.4	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.2		0	0.0		0	0.2		0	0.2		0	0.2	
0	1.0	1.1	0	0.1	0.1	0	1.0	1.1	0	1.0	1.1	0	1.0	1.1
0	0.1		0	0.0		0	0.1		0	0.1		0	0.1	
0	0.1		0	0.0		1	0.1		1	0.1		0	0.1	
0	0.1		0	0.0		1	0.1		0	0.1		0	0.1	
0	0.2	0.3	0	0.0	0.0	1	0.2	0.3	1	0.2	0.3	0	0.2	0.3
3.0	3.4	6.1	10.0	3.4	6.1	6.0	3.4	6.1	6.0	3.4	6.1	3.0	3.4	6.1







## Appendix 2: Community Facilities Audit

Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>General community facilities</b>							
<b>Meeting rooms/ spaces/ clubhouses*</b>							
<b>Note: these are small Council meeting spaces and other meeting spaces that may be restricted in their availability to the community, including churches and private venues</b>							
V	Boonooroo Sandy Straits Bowls Club	Eckert Road	Boonooroo	Coastal Maryborough		Boonooroo	
V	Fraser Island Backpackers YHA	Happy Valley	Fraser Island	Fraser Island		Fraser Island (Maryborough City)	Capacity: 150 people under cover
R	University of Southern Queensland (USQ)	161 Old Maryborough Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Meeting spaces available: Lecture Theatre 72 people 6 x Tutorial Rooms 48 people Lakeside Room 90 people <b>See also conference facilities</b> Equipment: Data projector, visualiser (like overhead projector but uses normal paper), computer, console, podium, microphone & portable clip
SUB-R	Hervey Bay Sports and Leisure Centre, including Arts and Craft Village	187 Bideford Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Council facility, new  Activities Room 40 people Arts and Craft Village 30 people Training Room 10 people Room has 10 computer stations, ADSL internet available, printers, whiteboard, data projector and laptop for hire. <b>See also community centre</b>
D	Uniting Church	27 Anderson St	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>General community facilities</b>							
SUB-R	Hervey Bay Baptist Church	20 Nikenbah Dundowran Rd	Nikenbah	Hervey Bay Urban	Pialba	Nikenbah	Non-Council facility with available meeting space Conference Room 30 people u-shape; Conference Room seats 30 people <b>See also performance facilities</b>
SUB-R	Hervey Bay RSL	Torquay Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Boardroom limit: Lakes Meeting Room 22 people The Boardroom 30 people Lakes Meeting Room 35 people The Boardroom 64 people Lakes Meeting Room 22 people The Boardroom 50 people The Boardroom 50 people Classroom limit: Hervey House 80 people Lakes Meeting Room 18 people The Boardroom 28 people <b>See also performance facilities</b> Equipment: White boards, OHP, large screen TV and Video, DVD, Data Projector.
L	Bayside Christian Church	18 Neils Street	Pialba	Hervey Bay Urban	Pialba	Pialba	Non-Council facility with available meeting space
L	St Josephs Church Hall	Bryant St	Pialba	Hervey Bay Urban	Pialba	Pialba	Non-Council facility
L	Maryborough Sailing Club	Esplanade	Scarness	Hervey Bay Urban	Pialba	Scarness	Non-Council facility with available meeting space
SUB-R	AFL Clubhouse	Raward Road	Torquay	Hervey Bay Urban	Urangan	Torquay	Council facility Facilities do not meet accessibility requirements
L	Hervey Bay Croquet Club	Totness Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space.
SUB-R	Hervey Bay Sailing Club	Esplanade	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
SUB-R	Hervey Bay Surf Life Saving Club	Esplanade	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>General community facilities</b>							
D	Hervey Bay United Soccer Club	Tavistock Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space - meeting room seats 30 people
SUB-R	Hockey Clubhouse	McFie Park, Tavistock Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Council facility Facilities do not meet accessibility requirements
L	Uniting Church	27 Anderson St	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
L	Walkers Rd Cricket Clubhouse	Walkers Rd	Urangan	Hervey Bay Urban	Urangan	Urangan	Council facility Facilities do not meet accessibility requirements
L	Walkers Rd Soccer Clubhouse	Walkers Rd	Urangan	Hervey Bay Urban	Urangan	Urangan	Council facility Facilities do not meet accessibility requirements
L	St James Lutheran Church	138-172 Pantlin's Lane	Urraween	Hervey Bay Urban	Pialba	Urraween	Non-Council facility with available meeting space
D	Burrum & District Community Centre	56 Steley street	Howard	Hinterland Hervey Bay		Howard	Council facility Multi-purpose incl youth and seniors' space <b>Also listed as community centre</b>
V	Durisdeer Park	Prawle Road	Dundathu	Hinterland Hervey Bay		Dundathu	Council facility Covered picnic shelter at Durisdeer Park as per community request
SUB-R	Maryborough RSL	175 Lennox Street	Maryborough	Maryborough Urban		Maryborough	Boardroom limit: 40 people or 30 U-shape Classroom limit: 50 people <b>See also performance facilities</b> Equipment: Overhead projector, screen, TV, video, DVD, lectern, whiteboard, blackboard, flip chart, data projector (extra cost), radio microphone, lapel microphone.
L	St Mary's Catholic Parish Church Hall	Bazaar Street	Maryborough	Maryborough Urban		Maryborough	Bookings taken for community groups and fund-raising activities



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>General community facilities</b>							
L	St Paul's Memorial Hall	200 Adelaide Street	Maryborough	Maryborough Urban		Maryborough	The hall is used for church activities and let to community groups for meetings and functions
L	Maryborough Hockey Association Hall	Woodstock Street	Maryborough	Maryborough Urban		Maryborough	
SUB-R	Maryborough City Hall	388 Kent Street	Maryborough	Maryborough Urban		Maryborough	Boardroom limit: Reception 12-50 people Committee 24 people Classroom limit: Reception 50 people Reception approx 60 people Equipment: Whiteboard, TV, Video, and overhead projector. Comments: Reception room can be divided into two rooms for training etc. <b>See also convention facilities</b>
L	Tinana Soccer/ Moonaboola Sea Scouts	Gympie Road	Tinana	Maryborough Urban		Tinana	
L	Tinana Cycle Club	Cran Street	Tinana	Maryborough Urban		Tinana	Hall for community venues
D	Maryborough Neighbourhood Centre	25 Ellena Street	Maryborough	Maryborough Urban		Maryborough	State funded facility. Literacy program, migrant support program. Parenting workshops, information and referral, advocacy, youth programs, low cost meeting space, coffee shop and in-house catering <b>Also listed under community centre</b>
V	Bauple and District Recreation Ground	34 Pettit Road	Bauple	Rural South		Bauple	New clubhouse
V	Rosendale Tennis Clubhouse	Bauple Drive	Bauple	Rural South		Bauple	Non-Council facility with available meeting space
L	Bauple Community Shed		Bauple	Rural South		Bauple	NOT SURE IF OPEN FOR MEETINGS
V	Gundiah Community Place	Netherby Road	Gundiah	Rural South		Gundiah	Council facility. This meeting place for the local community has a club house and recreation grounds



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community halls</b>							
L	Burrum Heads Community Hall	Cnr Burrum Heads Road & Howard St	Burrum Heads	Coastal Hervey Bay		Burrum Heads	Council facility
L	Dundowran Community/ Recreation Hall	Lower Mountain Road	Craignish	Coastal Hervey Bay		Craignish	Council facility available for community groups, functions, parties
L	Toogoom Community Hall	108 Toogoom Rd	Toogoom	Coastal Hervey Bay		Toogoom	Council owned
V	Boonooroo Hall	3 Bottlebrush Drive	Boonooroo	Coastal Maryborough		Boonooroo	
V	Maaroom Community Hall	Lot 85 Granville Road	Maaroom	Coastal Maryborough		Boonooroo Plains	Full disabled access community hall and facilities owned and operated by the Maaroom Progress & Ratepayers Association Inc.
V	Poona Hall	134 Boronia Drive	Poona	Coastal Maryborough		Poona	
L	River Heads Hall	54 Ariadne Street	River Heads	Hervey Bay Urban Surrounds East		River Heads	Council facility, well used hall
V	Nikenbah Old School Hall		Nikenbah	Hervey Bay Urban	Pialba	Nikenbah	Council facility, very poor repair.
SUB-R	Hervey Bay State High School, Great Hall	Beach Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Theatre limit: 800 people Banquet limit: 350 people Cocktail limit: 1000 people Equipment: Microphones, stands, 4 sound and lighting, technicians available, whiteboard, data projector, many more on request. Surcharge applies.
L	Memorial Hall	Main Street	Pialba	Hervey Bay Urban	Pialba	Pialba	Council facility, capacity 200 people Facilities do not meet accessibility requirements. Recently refurbished.
L	Pialba QCWA Hall	7 Torquay Rd	Pialba	Hervey Bay Urban	Pialba	Pialba	Non-Council facility with available meeting space



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community halls</b>							
D	Vietnam Veterans Hall	Main Street	Pialba	Hervey Bay Urban	Pialba	Pialba	Same site as Memorial Hall, centrally located in Pialba.
D	Hervey Bay Neighbourhood Centre	57 Taylor St	Pialba	Hervey Bay Urban	Pialba	Pialba	State funded facility Facility does not meet required floor space & DSS - converted house without disability access to all facilities (eg toilet upstairs). <b>Also listed as community centre</b>
R	Hervey Bay Community Recreation Centre/ Police Citizens Youth Club	O'Rourke St	Pialba	Hervey Bay Urban	Pialba	Pialba	Boardroom limit: Pulse Room 30 people Pulse Room 80 people Equipment: Whiteboard Theatre limit: Two Courts 800 people Banquet limit: Two Courts 500 people Cocktail limit: Two Courts 1000 people Equipment: Whiteboard Comments: Will need club approval prior to event or meeting. Will need to carpet over courts. <b>Also listed as youth centre</b>
L	Torquay QCWA Hall	25 Bideford St	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
SUB-R	Hervey Bay Senior Citizens Centre Hall	Cnr Denman Camp Rd & Totness Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
L	Dan Dinna House	Boat Harbour Dr	Torquay	Hervey Bay Urban	Torquay	Torquay	Non-Council community centre, with hall, meeting rooms, and space for service providers. Ageing house on large site. Reasonable disability access. <b>Also listed as community centre and meeting space</b>
L	Urangan QCWA Hall	19 Pulgul Street	Urangan	Hervey Bay Urban	Urangan	Urangan	Non-Council facility with available meeting space



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community halls</b>							
D	Urangan Community Centre Hall	Elizabeth Street	Urangan	Hervey Bay Urban	Urangan	Urangan	Council facility Multi-purpose community centre, incl seniors' activity space Currently below required floor space as per DSS Theatre limit: 120 people Banquet limit: 80 people Cocktail limit: 100 people Equipment: Overhead projector, screen, whiteboard, sound system, and data projector on request. <b>Also listed as community centre</b>
	River Heads Hall	Ariadne Street	River Heads				
D	Qld Country Women's Association Hall	Steley St	Howard	Hinterland Hervey Bay		Howard	Non-Council facility with available meeting space
L	Torbanlea Community Hall	Robertson St	Torbanlea	Hinterland Hervey Bay		Torbanlea	Council facility
D	Aldridge State High School Hall	Boys Avenue	Maryborough	Maryborough Urban		Maryborough	Large Community hall
SUB-R	Excelsior Band Hall	Mary River Parklands, Richmond St	Maryborough	Maryborough Urban		Maryborough	Large hall in good condition available for general hire. Used for banding and music education. Gazebo adjoins.
D	St Mary's College Hall	51 Lennox Street	Maryborough	Maryborough Urban		Maryborough	Large hall/sporting facility with the option of function catering available for general hire. Incorporating a 'Hospitality Centre' suitable for meetings and seminar in the context of dining activity.
SUB-R	Maryborough Community Recreation Centre	66 Ariadne Street	Maryborough	Maryborough Urban		Maryborough	Multi-use recreation facility for the whole community
L	Maryborough QCWA Hall	122/124 Wharf Street	Maryborough	Maryborough Urban		Maryborough	Hall for hire
SUB-R	Maryborough Senior Citizen Hall	333 Alice Street	Maryborough	Maryborough Urban		Maryborough	A range of activities daily, and hall for rent
SUB-R	Portside Precinct School of Arts Building		Portside	Maryborough Urban		Maryborough	



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community halls</b>							
L	Little Tinana Sport and Recreation Ground Hall	Langers Road	Tinana	Maryborough Urban		Tinana	
L	Tinana Hall	Gympie Road	Tinana	Maryborough Urban		Tinana	Hall for hire
L	Tinana QCWA	Gympie Road	Tinana	Maryborough Urban		Tinana	Venue for community organisations, meetings, parties etc
L	Granville Community Hall	Cambridge St	Granville	Maryborough Urban		Granville	Available for hire for private functions.
L	Aldershot Community Hall	2 Vaughan Street	Aldershot	Maryborough Urban Surrounds		Aldershot	Council facility
V	Bauple Band Hall	5 Band Hall Road	Bauple	Rural South		Bauple	Bauple Band Hall is a large Community Hall and can be hired for day or night functions.
V	Bauple QCWA Hall	Mill St	Bauple	Rural South		Bauple	Small former house
V	Glenwood Hall	Pepper Road	Glenwood	Rural South		Glenwood	
V	Gootchie QCWA Hall	215 Bauple Woolooga Road	Gootchie	Rural South		Gundiah	
V	Munna Creek Hall	Bauple Woolooga Road	Munna Creek	Rural South		Gundiah	Not useable, in state of disrepair <b>NOTE: NOT INCLUDED IN BENCHMARKING ASSESSMENT</b>
L	Tiaro Memorial Hall	Mayne Street	Tiaro	Rural South		Tiaro	Hire of hall for recreational purposes
L	Tiaro QCWA Hall	35 Mayne Street	Tiaro	Rural South		Tiaro	



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community halls</b>							
D	Tiaro and District Community Centre Hall	Cnr Kooringa Rd & Mayne Street	Tiaro	Rural South		Tiaro	<b>Also listed as community centre</b>
L	Antigua and District Community Hall	1501 Mungar Road	Antigua	Rural South West		Mungar	
V	Bidwill Hall	Ariadne Street	Bidwill	Maryborough Urban Surrounds		Bidwill	
D	Lorne Purser Community Centre	Smith Crescent	Brooweena	Rural South West		Boompa	Council facility <b>Also listed as community centre</b>
V	North Aramara Recreation Hall	North Aramara Road	North Aramara	Rural South West		Doongul	
V	Teebar Memorial Hall	Teebar Hall Road	Teebar	Rural South West		Calgoa	Council facility available for community groups, functions, parties
L	Woocoo Community Hall/ Centre	Maryborough/Biggenden Road	Oakhurst	Rural South West		Oakhurst	Council facility <b>Also listed as community centre</b>
V	Yengarie Hall	Mungar Road	Yengarie	Rural South West		Mungar	Council facility available for community groups, functions, parties
<b>Community/ neighbourhood centres</b>							
D	Hervey Bay Sports and Leisure Centre, including Arts and Craft Village	187 Bideford Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Council facility, new Function Room 150 people Activities Room 40 people Arts and Craft Village 30 people Training Room 10 people Room has 10 computer stations, ADSL internet available, printers, whiteboard, data projector and laptops for hire. Price on application. Equipment: Function room has whiteboard, overhead projector, data projector, TV, DVD, Video, lectern, other equipment for hire on request. <b>Also listed under meeting spaces</b>



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community/ neighbourhood centres</b>							
D	Dan Dinna House Community Centre	459 Boat Harbour Dr	Torquay	Hervey Bay Urban	Torquay	Torquay	Non-Council community centre, with hall, meeting rooms, and space for service providers including Carers First, Sixty and Better Healthy Ageing Programme. Ageing house on large site. Reasonable disability access. <b>Also listed as hall and meeting space</b>
D	Hervey Bay Neighbourhood Centre	57 Taylor St	Pialba	Hervey Bay Urban	Pialba	Pialba	State funded facility Facility does not meet required floor space & DSS <b>Also listed as community hall</b>
D	Urangan Community Centre	Elizabeth Street	Urangan	Hervey Bay Urban	Urangan	Urangan	Council facility available for community groups and private functions Multi-purpose community centre, incl seniors' activity space Currently below required floor space as per DSS Theatre limit: 120 people Banquet limit: 80 people Cocktail limit: 100 people Equipment: Overhead projector, screen, whiteboard, sound system, data projector on request. <b>Also listed as community hall</b>
D	Burrum & District Community Centre	56 Steley street	Howard	Hinterland Hervey Bay		Howard	Council facility Multi-purpose incl youth and seniors' space Large function hall with stage, kitchen and meeting rooms <b>Also listed as meeting space</b>
D	Maryborough Neighbourhood Centre	25 Ellena Street	Maryborough	Maryborough Urban		Maryborough	State funded facility. Literacy program, migrant support program. Parenting workshops, information and referral, advocacy, youth programs, low cost meeting space, coffee shop and in-house catering <b>Also listed under meeting space</b>
D	Tiaro and District Community Centre	Cnr Kooringa Rd & Mayne Street	Tiaro	Rural South		Tiaro	<b>Also listed as community hall</b>
L	Woocoo Community Hall/ Centre	Maryborough/Biggenden Road	Oakhurst	Rural South West		Oakhurst	Small Council facility (former Council office)



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Cultural facilities</b>							
<b>Art galleries</b>							
SUB-R	Hervey Bay Art Gallery	161 Old Maryborough Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Council facility. The region's major public art gallery hosting exhibitions from across Australia, free entry. Current facility only just meets required floor space
D	Maryborough Art Society and Gallery	282 Kent Street	Maryborough	Maryborough Urban		Maryborough	Art gallery and workshop
R	Gatakers Artspace	Wharf Street	Portside	Maryborough Urban		Maryborough	Council owned, undergoing renovation and refurbishment. Located in one of Maryborough's oldest commercial buildings, this is a community arts and cultural hub for a broad range of cultural activities
D	Hervey Bay Arts Society/ Gallery 5	5 Sandy Street	Urangan	Hervey Bay Urban	Urangan	Urangan	Open to visitors Mon-Sat
<b>Arts workshop space</b>							
<b>NOTE: NOT INCLUDED IN BENCHMARKING ASSESSMENT</b>							
L	Men's Shed	Boat Harbour Dr	Torquay	Hervey Bay Urban	Torquay	Torquay	Within Dan Dinna House complex. A workspace providing a comfortable environment and mateship for men
L	Bauple Community Shed		Bauple	Rural South		Bauple	This shed is open for everyone of all ages to learn skills or work on projects of their own. There is welding equipment, wood working equipment, computers, pottery, sewing and much more for use.



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Museums</b>							
D	Bauple Museum	Bauple Drive	Bauple	Rural South		Bauple	Dedicated to the history of Bauple and surrounding region
D	Woocoo Historical Museum	Smith Crescent	Brooweena	Rural South West		Boompa	
D	Burrum District Museum	Burrum Street	Howard	Hinterland Hervey Bay		Howard	The Burrum District Museum incorporates the collections of the former Torbanlea Mining Museum and the Howard Museum and is run by the Burrum and District Heritage Society Inc. in conjunction with Hervey Bay City Council's
R	Historical Village & Museum	13 Zephyr Street	Scarness	Hervey Bay Urban	Pialba	Scarness	The Hervey Bay Historical Village and Museum features 19 historical buildings housing over 8,000 exhibits, from the Fraser Coast and Wide Bay area.
R	Maryborough Military and Colonial Museum	106 Wharf Street	Portside	Maryborough Urban		Maryborough	Strong focus on local military and colonial history and contains more than 2000 items of interest, with the display continuously changing.
R	Customs House Interpretive Centre	Wharf Street	Portside	Maryborough Urban		Maryborough	
R	Bond Store Museum	101 Wharf Street	Portside	Maryborough Urban		Maryborough	The Bond Store Museum concentrates on the history of the Port of Maryborough and how the City developed around the Port.
R	Brennan and Geraghty's Store Museum	64 Lennox St	Maryborough	Maryborough Urban		Maryborough	Grocery Store Museum with stock and records from the 1890s to the 1960s.
R	Mc Millan Light Horse and Military Museum	256 Queen Street	Maryborough	Maryborough Urban		Maryborough	Specialising in the history of the Australian Light Horse as well as other militaria
<b>Libraries</b>							
L	Burrum Heads Library	Burrum Heads Road	Burrum Heads	Coastal Hervey Bay		Burrum Heads	Council facility Does not meet DSS & State Library Standards
D	Howard Library	Steley Street	Howard	Hinterland Hervey Bay		Howard	Council facility Facility does not meet DSS & State Library Standards



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Libraries</b>							
SUB-R	Maryborough Library	127-129 Bazaar Street	Maryborough	Maryborough Urban		Maryborough	Council facility. Parking issues raised; also building is showing signs of age.
R	Hervey Bay Central Library	161 Old Maryborough Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Council facility Current facility below required floor space as per DSS & State Library Standards
D	Tiaro Library	Forgan Terrace	Tiaro	Rural South		Tiaro	Council facility
<b>Performing arts/convention/exhibition centres</b>							
<b>NOTE: BROLGA IS THE ONLY FACILITY INCLUDED AS A REGIONAL LEVEL FACILITY IN THE BENCHMARKING ASSESSMENT</b>							
R	University of Southern Queensland (USQ)	161 Old Maryborough Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Main Lecture Theatre 175 people Lecture Theatre 72 people Lakeside Room 90 people <b>See also meeting rooms</b> Equipment: Data projector, visualiser (like overhead projector but uses normal paper), computer, console, podium, microphone & portable clip
SUB-R	Hervey Bay Baptist Church	20 Nikenbah Dundowran Rd	Nikenbah	Hervey Bay Urban	Pialba	Nikenbah	Non-Council facility with Main Auditorium seats 1200-1500 people <b>See also meeting rooms</b>
SUB-R	Hervey Bay RSL	Torquay Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Theatre limit: Hervey House 400 people Banquet limit: Hervey House 260 people Cocktail limit: Hervey House 350 people. <b>See also meeting rooms</b>
SUB-R	Hervey Bay State High School, Great Hall	Beach Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Theatre limit: 800 people Banquet limit: 350 people Cocktail limit: 1000 people <b>(also listed as hall)</b> Equipment: Microphones, stands, 4 sound and lighting, technicians available, whiteboard, data projector, many more on request.



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Performing arts/convention/exhibition centres</b>							
SUB-R	Z-Pack Theatre	Zephyr Street	Scarness	Hervey Bay Urban	Pialba	Scarness	Auditorium for hire Theatre limit: Raked auditorium seating 120 people Equipment: Amplifier, microphone, CD, whiteboard. Comments: Availability by prior arrangement. Air-conditioned, kitchen with fridge, microwave, dishwasher, toilets
SUB-R	Hervey Bay City Musicians Hall		Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
SUB-R	Hervey Bay Boat Club	Buccaneer Drive	Urangan	Hervey Bay Urban	Urangan	Urangan	Board room: 35 Fraser room: 160 Marloo room: 350 Lower deck:
SUB-R	Sportsmen's Club	10 Pier Street	Urangan	Hervey Bay Urban	Urangan	Urangan	Theatre limit: 320 people Banquet limit: 300 people Cocktail limit: 400 people Equipment: Overhead projector, whiteboard, flip charts, and lectern on request. Comments: Bar in middle between auditorium and lounge
R	Brolga Theatre	5 Walker Street	Maryborough	Maryborough Urban		Maryborough	Council facility/ performance arts centre. The Provision of facilities in the Wide Bay, Burnett and Fraser Coast region for a variety of theatrical, convention, fine dining & entertainment purposes. Conference Room 25 people Band Room 25 people Conference Room 40 people Band Room 40 people Federation Room 200 people Foyer 300 people Auditorium 919 people Banquet limit: Federation Room 120 people at round tables Foyer 350 people at tables
SUB-R	Excelsior City Band Hall	Mary River Parklands, Richmond Street	Maryborough	Maryborough Urban		Maryborough	



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Performing arts/convention/exhibition centres</b>							
R	Maryborough Showgrounds and Equestrian Park	Bruce Highway, 3km north of Maryborough	Maryborough	Maryborough Urban		Maryborough	
SUB-R	Maryborough RSL	175 Lennox Street	Maryborough	Maryborough Urban		Maryborough	Theatre limit: 120 people Cocktail limit: 110 people <b>See also meeting rooms</b>
D	St Mary's College Hall	51 Lennox Street	Maryborough	Maryborough Urban		Maryborough	Large hall/sporting facility with the option of function catering available for general hire. <b>(also listed as hall)</b> Incorporating a 'Hospitality Centre' suitable for meetings and seminar in the context of dining activity.
SUB-R	Maryborough City Hall	388 Kent Street	Maryborough	Maryborough Urban		Maryborough	Council facility/ performance arts centre Theatre limit: Auditorium 800 people Cocktail limit: Auditorium 800 people Equipment: Whiteboard, TV, Video, overhead projector. <b>See also meeting spaces</b>
SUB-R	Excelsior Band Hall	Mary River Parklands, Richmond St	Maryborough	Maryborough Urban		Maryborough	Large hall in good condition used for banding and music education. Gazebo adjoins.  <b>Also listed under halls</b>
<b>Educational facilities</b>							
<b>State Primary schools</b>							
L?	Yarilean State School	15 Scrub Hill Road	Dundowran	Coastal Hervey Bay		Dundowran	810 students
N	Kawungan State School	Grevillea Street	Kawungan	Hervey Bay Urban	Pialba	Kawungan	971 students
L	Pialba State School	Alice Street	Pialba	Hervey Bay Urban	Pialba	Pialba	602 students
L	Torquay State School	Tavistock Street	Torquay	Hervey Bay Urban	Urangan	Torquay	409 students
L	Sandy Strait State School	Robert Street	Urangan	Hervey Bay Urban	Urangan	Urangan	881 students
L	Urangan Point State School	Miller Street	Urangan	Hervey Bay Urban	Urangan	Urangan	263 students
L	Howard State School	108 William Street	Howard	Hinterland Hervey Bay		Howard	185 students
L	Torbanlea State School	Pialba Road	Torbanlea	Hinterland Hervey Bay		Torbanlea	282 students
L	Albert State School	210-220 Albert Street	Maryborough	Maryborough Urban		Maryborough	203 students
L	Granville State School	Cambridge Street	Maryborough	Maryborough Urban		Maryborough	399 students



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>State Primary Schools</b>							
L	Maryborough Central SS	471 Kent Street	Maryborough	Maryborough Urban		Maryborough	326 students
L	Maryborough West State School	149 North Street	Maryborough	Maryborough Urban		Maryborough	630 students
L	St Helens State School	891 Saltwater Creek Road	Maryborough	Maryborough Urban		Maryborough	199 students
L	Sunbury State School	545 Alice Street	Maryborough	Maryborough Urban		Maryborough	342 students
L	Tinana State School	239 Gympie Road	Tinana	Maryborough Urban		Tinana	531 students
V	Parke State School	400 Teddington Road	Tinana South	Maryborough Urban		Tinana South	73 students
V	Bauple State School	8 Forestry Road	Bauple	Rural South		Bauple	86 students
V	Glenwood State School	13 Glenwood School Road	Glenwood	Rural South		Glenwood	74 students
V?	Gunalda State School	King Street	Gunalda	Rural South		Gunalda	29 students
L	Tiaro State School	1 Forgan Terrace	Tiaro	Rural South		Tiaro	55 students
V	Brooweena State School	Lahey Street	Brooweena	Rural South West		Boompa	39 students
V?	Mungar State School	1143 Mungar Road	Mungar	Rural South West		Mungar	62 students
V	Gundiah State School	23 Gundiah School Road	Gundiah	Rural South		Gundiah	18 students
<b>State secondary schools</b>							
D	Aldridge State High School	Boys Avenue	Maryborough	Maryborough Urban		Maryborough	993 students Community Hall (in Maryborough)
D	Maryborough State High School	Kent Street	Maryborough	Maryborough Urban		Maryborough	730 students
D	Hervey Bay State High School	Beach Road	Pialba	Hervey Bay Urban	Pialba	Pialba	698 students
D	Urangan State High School	Robert Street	Urangan	Hervey Bay Urban	Urangan	Urangan	1597 students
<b>State special schools</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
R	Hervey Bay Special School	23 Frangipani Avenue	Scarness	Hervey Bay Urban	Pialba	Scarness	74 students
R	Maryborough Special School	164 Woodstock Street	Maryborough	Maryborough Urban		Maryborough	57 students



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Private schools</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
D	Xavier Catholic College	Wide Bay Drive	Eli Waters	Hervey Bay Urban		Pialba	905 students P-10
D	Fraser Coast Anglican College	Doolong South Road	Wondunna	Hervey Bay Urban	Urangan	Wondunna	763 students P-10
D	Riverside Christian College	23 Royle Street	Maryborough	Maryborough Urban		Maryborough	515 students P-10
D	St Mary's College	51 Lennox Street	Maryborough	Maryborough Urban		Maryborough	430 students - secondary Community Hall
D	St Mary's Primary School	167 John Street	Maryborough	Maryborough Urban		Maryborough	412 students - primary
D	Hervey Bay Christian Academy	Lot 3 Pantilins Lane	Pialba	Hervey Bay Urban	Pialba	Pialba	23 students P-10
D	St James Lutheran College	138-172 Pantilins Lane	Pialba	Hervey Bay Urban	Pialba	Pialba	112 students P-10
D	Agnew School	Fazio Road	St Helens	Maryborough Urban Surrounds		St Helens	58 students P-10
D	Star of the Sea Catholic School	Hughes Road	Torquay	Hervey Bay Urban	Urangan	Torquay	505 students - primary
<b>Alternative educational facilities</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
R	Glendyne Education and Training Centre	72 Nikenbah-Dundowran rd,	Nikenbah	Hervey Bay Urban	Pialba	Nikenbah	Glendyne provides a school environment for students who are seeking an alternative education program to mainstream schooling such as, small class sizes, hands-on learning and mentor support. A Bridging the Gap program, providing practical programs and life skill development is also run from Glendyne.



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>TAFE</b>							
SUB-R	Hervey Bay TAFE	Urraween Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Hervey Bay campus is the Institute's specialist centre for Year 11 and 12 studies, visual art, hospitality and sport and fitness. Business, retail and information technology departments are also located at the Urraween Road campus.
R	Maryborough TAFE (Headquarters Wide Bay Institute of TAFE)	Nagel Street	Maryborough	Maryborough Urban		Maryborough	Headquarters Wide Bay Institute of TAFE. The campus specialises in delivering courses in business, community services, construction and furnishing, engineering, horticulture and vocational access.
<b>University</b>							
R	University of Southern Queensland (USQ), Hervey Bay Campus	161 Old Maryborough Road	Pialba	Hervey Bay Urban	Pialba	Pialba	
<b>Health facilities</b>							
<b>Public Hospitals</b>							
SUB-R	Hervey Bay Hospital	Cnr Nissen and Urraween Roads	Pialba	Hervey Bay Urban	Pialba	Pialba	<p>Hervey Bay is a modern 104-bed facility which was opened in May 1997. This facility provides acute services, including operating theatres, general surgery, day procedure unit, 24-hour emergency department, intensive and coronary care, paediatrics, obstetrics and gynaecology, midwifery, orthopaedic surgery, ophthalmology, pathology, medical imaging, renal dialysis, cardiac rehabilitation, pharmacy, internal medicine, oncology services, endocrinology, specialist outpatients, population health and onsite breast screening.</p> <p>Allied Health services include physiotherapy, occupational therapy, dietetics, diabetes education, speech pathology and social work.</p>



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Public hospitals</b>							
SUB-R	Maryborough Hospital	185 Walker Street	Maryborough	Maryborough Urban		Maryborough	Maryborough Base Hospital is an 88-bed facility located at 185 Walker Street. Its patient case mix provides for sub-acute services. This hospital is also the site of the Health Service District's 14-bed Integrated Mental Health Service's acute inpatient unit. Oral Health Services, Red Cross Blood Bank, accommodation and Pathology Services are provided from this campus. A heated indoor hydrotherapy pool has been newly opened in this facility and it provides treatment facilities for the Community Based Rehabilitation Team.
<b>Private Hospitals</b> <b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
SUB-R	Hervey Bay Surgical Centre	Cnr Boat Harbour Drive and O'Rourke St	Pialba	Hervey Bay Urban	Pialba	Pialba	Private hospital. 6 standard beds and 2 high dependency beds. Specialises in ophthalmology, gastroenterology and orthopaedics
SUB-R	St Stephens Day Surgery	182-198 Nissen St	Pialba	Hervey Bay Urban	Pialba	Pialba	Private day surgery hospital with 12 chairs. Proposal for 96 bed inpatient facility.
SUB-R	St Stephens Hospital	172 John Street	Maryborough	Maryborough Urban		Maryborough	Private hospital, 58-bed hospital provides a wide range of services including oncology, chemotherapy, gynaecology, general surgery, urology, orthopaedics, ear, nose and throat surgery, ophthalmology, dental surgery and general medicine
<b>Community health</b> <b>NOTE: ONLY COMMUNITY HEALTH CENTRES LOCATED AT TORQUAY AND M AND HB HOSPITALS ARE INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
SUB-R	Wide Bay Women's Health Centre	8 Truro St	Torquay	Hervey Bay Urban	Torquay	Torquay	Provides a range of services for women, including information, education, counselling, health nurse. Provides outreach to rural and isolated areas. Has an Indigenous Health support worker



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Community health</b>							
SUB-R	The Village Oral Health Service (public)	Torquay Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Under Hervey Bay Hospital. Adult Dental Clinic Village Complex, Mobile and Fixed School Dental Services, attached to Hervey bay Hospital. Planning commenced \$4.3m Pathology Building Planning commenced for \$17.5m improvements to oral health facilities in the Wide Bay-Burnett region, including new Oral Health facility at Hervey Bay
R	Hervey Bay Community Health Services	Cnr Nissen and Uraween Roads	Pialba	Hervey Bay Urban	Pialba	Pialba	Under Hervey Bay Hospital. Community Health Service: Child and Family Health, School Health, Community Health Nursing , Indigenous Health, Alcohol Tobacco & Other Drugs, Home & Community Care, Occupational Therapy Physiotherapy, Dietetic and Social Work Services, Allied Health Paediatric Development, TACCT, Transition Care and Chronic Disease Management Services, Breast Care Nursing Services, Community Based Rehabilitation Team , Wide Bay Aged Care Assessment Service, Allied Health Cancer Team and Women's Cancer Screening Services (the last three provide services to Wide Bay and Burnett)
R	Fraser Coast Community and Allied Health Services (Bauer Wiles Community Health Centre)	167 Neptune Street	Maryborough	Maryborough Urban		Maryborough	Under Maryborough Hospital. Offer community based services-Physio, Occup Therapist, Nurses (Community, Women's Health), ATSI Worker, Social Worker, Alcohol and Drug Advisers, Exercise Physiologist, Nutritionists, Paediatric Early Intervention, Child and Family Health, Home Care.
SUB-R	Maryborough Oral Health Service	167 Neptune Street	Maryborough	Maryborough Urban		Maryborough	Under Maryborough Hospital. Adult Dental Clinic, Mobile and Fixed Clinics, School Dental Services
SUB-R	Integrated Mental Health Service	78 Torquay Road	Pialba	Hervey Bay Urban	Pialba	Pialba	Inpatient unit, community health for adults, youth, children, clinical support,



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Targeted facilities</b>							
<b>Childcare centres (long day care)</b>							
L	ABC Dundowran	26 Scrub Hill Ave	Dundowran	Coastal Hervey Bay		Dundowran	Long day care
L	Star of The Sea Catholic Child Care Centre	64 Washington Drive	Wondunna	Hervey Bay Urban	Urangan	Wondunna	Long day care
L	Bay Central Child Care Centre	16 Magnolia St	Scarness	Hervey Bay Urban	Pialba	Scarness	Long day care, 6 weeks+
L	ABC Hervey Bay	754 Boat Harbour Drive	Urangan	Hervey Bay Urban	Urangan	Urangan	Long day Care
L	Beach Road Child Care Centre	113 Beach Rd	Pialba	Hervey Bay Urban	Pialba	Pialba	Long day care, 0+
L	Condy Park Preschool and Kindergarten	Old Maryborough Rd	Pialba	Hervey Bay Urban	Pialba	Pialba	Early learning
L	Plaza Kidz Early Learning Centre	79 Boat Harbour Drive	Pialba	Hervey Bay Urban	Pialba	Pialba	Long day care, 0+ (75 place centre)
L	ABC Pialba	55 Boat Harbour Drive	Pialba	Hervey Bay Urban	Pialba	Pialba	Long day care
L	ABC Point Vernon	38 Murphy St	Point Vernon	Hervey Bay Urban	Pialba	Point Vernon	Long day care
L	Able Little Learners Child Care Centre	19 Southerden St	Torquay	Hervey Bay Urban	Urangan	Torquay	Long day care
L	ABC Torquay South	1 Maree St	Torquay	Hervey Bay Urban	Urangan	Torquay	Long day care
L	Village Kids Childrens Centre - Torquay	143 Colyton St	Torquay	Hervey Bay Urban	Urangan	Torquay	Long day care
L	Torquay Kids Early Learning Centre	44 Totness St	Torquay	Hervey Bay Urban	Urangan	Torquay	Long day care
L	Fraser Coast Anglican College Early Learning Centre	Doolong South Rd	Wondunna	Hervey Bay Urban	Urangan	Wondunna	Long day care
L	Burrum District Community Kindergarten	56 Steley St	Howard	Hinterland Hervey Bay		Howard	Long day care
L	Burrum Kids-R-Us	11 Burrum River Rd	Torbanlea	Hinterland Hervey Bay		Torbanlea	Long day care
L	Leading Childcare - Maryborough 1 & 2	118 Saltwater Creek Rd	Maryborough	Maryborough Urban		Maryborough	Long day care, also known as ABC Maryborough north
L	Maryborough Child Care Centre	89 Saltwater Creek Rd	Maryborough	Maryborough Urban		Maryborough	Long day care, Community based childcare
L	Maryborough Central Early Learning Centre	28 North St	Maryborough	Maryborough Urban		Maryborough	Long day care
L	ABC Maryborough	154 Ferry St	Maryborough	Maryborough Urban		Maryborough	Long day care



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
Central & Babyworld							
<b>Targeted facilities</b>							
<b>Childcare centres (long day care)</b>							
L	Maryborough World of Learning	Cnr Ellena & Tooley Sts	Maryborough	Maryborough Urban		Maryborough	Long day care
L	Tinana World of Learning	18 Woongool Rd	Tinana	Maryborough Urban		Tinana	Long day care
N	Village Kids Childrens Centre - Granville	32 Regent St	Granville	Maryborough Urban		Granville	Long day care
N	Granville Childcare Centre	94 Cardigan St	Granville	Maryborough Urban		Granville	Long day care
<b>Family day care</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
SUB-R	Hervey Bay Family Day Care	37 Tavistock St	Torquay	Hervey Bay Urban	Urangan	Torquay	(Churches of Christ childcare centre)
SUB-R	Maryborough Family Day Care	26 Jupiter St	Maryborough	Maryborough Urban		Maryborough	(Churches of Christ childcare centre)
<b>Kindy/ pre-school</b>							
L	Burrum District Community Kindergarten	56 Steley street	Howard	Hervey Bay Hinterland		Howard	Operating from Burrum District Community Centre
L	Carramar Community Pre-School and Kindergarten	326 Alice St	Maryborough	Maryborough Urban		Maryborough	Educational programs for children aged 3-5 years, half/full days
L	Condy Park	Old Maryborough Rd	Pialba	Hervey Bay Urban	Pialba	Pialba	Community kindergarten, sessional programs offered
L	Fraser Coast Anglican College Koala Kindy	Dulong South Road	Wondunna	Hervey Bay Urban	Urangan	Wondunna	
L	Granville Community Kindergarten and Preschool	162 Cambridge St	Maryborough	Maryborough Urban		Granville	Early childhood education
L	Hervey Bay Community Kindergarten and Preschool	71 East St	Scarness	Hervey Bay Urban	Pialba	Pialba	Children 3-5 years (C&K). Half and full day programs available
L	Maryborough Community Kindergarten and Pre-Prep Schooling	19 Farrell St	Maryborough	Maryborough Urban		Maryborough	Early education for 3-5 year olds.
L	St James Lutheran Community Kindergarten	Crn Urraween Rd and Pantlins Lane	Pialba	Hervey Bay Urban	Pialba	Pialba	2 and 3 day programs available
L	Tinana Preschool and Kindergarten	26 Walworth St	Tinana	Maryborough Urban		Tinana	Early education for 3-5 year olds.
L	Unndennoo Kindergarten	571 Alice St	Maryborough	Maryborough Urban		Maryborough	Early education for 3-5 year olds.



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Youth centres/ spaces</b>							
SUB-R	Hervey Bay Community Recreation Centre/ Police Citizens Youth Club	O'Rourke Street	Pialba	Hervey Bay Urban	Pialba	Pialba	Sporting, Welfare, Vacation care, Meeting room, Clubs welcome. Blue Light Disco, Netball, Basketball, Judo, Soccer, Boxing, Muay Thai Kick Boxing, Integrated Martial Arts, Baby Gym, Kids Play Gym, Volleyball.  <b>Colocated with the the Hervey Bay Community Recreation Centre, also listed as community hall and meeting space</b>
<b>Older people</b>							
Senior citizen centre							
SUB-R	Maryborough Senior Citizen Centre	333 Alice Street	Maryborough	Maryborough Urban		Maryborough	A range of activities daily for seniors, and hall for rent to the community
SUB-R	Hervey Bay Senior Citizens Centre	Cnr Denman Camp Rd & Totness Street	Torquay	Hervey Bay Urban	Urangan	Torquay	Non-Council facility with available meeting space
<b>Respite</b>							
SUB-R	Hervey Bay/ Fraser Coast CAG & GEMS respite	Gaunders St	Point Vernon	Hervey Bay Urban	Pialba	Point Vernon	GEMS is a organisation, that has 3 facets for mental health patients - day support group - Respite Care; day respite, short term overnight in home care - Supported Accommodation
SUB-R	Kal'Ang Respite Centre	78 Corfield St	Point Vernon	Hervey Bay Urban	Pialba	Point Vernon	Provides flexible service options including home and personal care, home maintenance, day care, respite and transport service to Aboriginal and Torres Strait Islander people.
D	Blue Care Respite Centre Maryborough	163 Fort Street	Maryborough	Maryborough Urban		Maryborough	Blue Care provides centre based respite, in-home respite and transport services to older people, people with disabilities, people with dementia and their carers.
D	Blue Care Respite Care Hervey Bay	141 Long Street Point	Point Vernon	Hervey Bay Urban	Pialba	Point Vernon	Centre based day respite
D	Burrum Districts Respite Assoc Inc		Howard	Hinterland Hervey Bay		Howard	Centre based day respite (possibly not a separate facility)



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Respite</b>							
D	Hervey Bay Day Care & Respite Centre Inc. – Lonsdale House	11 Fairway Drive, Pialba	Pialba	Hervey Bay Urban	Pialba	Pialba	Centre based day respite, services Hervey Bay and Pialba
R	Fraser Coast Multicultural Respite Service at Hervey Bay Neighbourhood Centre	57 Taylor St	Pialba	Hervey Bay Urban	Pialba	Pialba	Provides flexible respite options to people from a culturally diverse background living in the Hervey Bay & Maryborough areas. Services include: Centre Based Respite, Respite Care and Social Support.
D	Lonsdale House Hervey Bay Day Respite Centre	11 Fairway Drive	Pialba	Hervey Bay Urban	Pialba	Pialba	Day respite for the elderly and younger adults with disabilities, Mon-Fri. Transport available. Aged and disability services
<b>Meals on Wheels</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
SUB-R	Hervey Bay MOW	2 Gossner St	Scarness	Hervey Bay Urban	Pialba	Scarness	
SUB-R	St Stephens MOW	167 Churchill Street	Maryborough	Maryborough Urban		Maryborough	
<b>People with disabilities</b>							
<b>NOTE: NOT INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
	Endeavour foundation fac		Maryborough				
<b>People from NESB</b>							
SUB-R	The Cottage	Peter's Lane	Pialba	Hervey Bay Urban	Pialba	Pialba	Small cottage, requires extension or relocation. Has an edible garden.
<b>Emergency</b>							
<b>Police stations</b>							
D	Howard Police Station	William St	Howard	Hinterland Hervey Bay		Howard	



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Police Stations</b>							
R	Maryborough Police Station (and district headquarters)	Lennox Street & Kent Street	Maryborough	Maryborough Urban		Maryborough	
SUB-R	Hervey Bay Police Station	142 Torquay Road	Scarness	Hervey Bay Urban	Pialba	Scarness	
D	Tiaro Police Station	Mayne Street	Tiaro	Rural South		Tiaro	
<b>Police beat/office</b>							
<b>NOTE: INCLUDED IN THE BENCHMARKING ASSESSMENT</b>							
D	Police Service		Eurong	Fraser Island		Eurong	
L	Urangan Police Beat	46 Merlin Drive	Urangan	Hervey Bay Urban	Urangan	Urangan	
<b>Ambulance</b>							
D	Maryborough Ambulance Station		Maryborough	Maryborough Urban		Maryborough	
D	St John's Ambulance Adult Division Station		Maryborough	Maryborough Urban		Maryborough	
	Hervey Bay Ambulance Station		Scarness	Hervey Bay Urban	Scarness	Scarness	
D	Howard Ambulance Station		Howard	Hinterland Hervey Bay		Howard	
D	Happy Valley Ambulance Station	Happy Valley	Fraser Island	Fraser Island		Fraser Island (Maryborough City)	Only staffed during school holidays
L	St John's Ambulance Station		Granville	Maryborough Urban		Granville	



Level of Hierarchy	Facility name	Address	Locality	Catchment	Sub-catchment	State Suburb	Comments
<b>Fire and rescue</b>							
D	Pialba Fire Station	56 Old Maryborough Rd	Pialba	Hervey Bay Urban	Pialba	Pialba	
D	Torquay Fire Station	228 Torquay Tce	Torquay	Hervey Bay Urban	Urangan	Torquay	
SUB-R	Maryborough Fire Station	98 Lennox St	Maryborough	Maryborough Urban		Maryborough	
<b>Justice</b>							
<b>Courthouse</b>							
R	Maryborough District/Magistrate and Supreme Court	170 Richmond Street	Maryborough	Maryborough Urban		Maryborough	Also runs a Murri Court
R	Hervey Bay District and Magistrates Court	Cnr Queens Road and Freshwater Street	Scarness	Hervey Bay Urban	Pialba	Scarness	



## **Appendix 3: Mapping of Key Community Facilities**

