

Contract for Supplying Potable Water from WBW Filling Stations 2025/26 CONDITIONS FOR ACCESS TO WATER FILLING STATIONS

TO BE READ IN CONJUNCTION WITH COMMERCIAL APPLICATION FOR ACCESS TO WATER FILLING STATIONS 2025/26.

1. Access to WBW potable water filling stations will be by use of an electronic tag system. Annual contract renewals for access to water filling stations must be completed and paid for by 31 July each year. The annual access fee may be pro-rata'd with a minimum of 1 month payable for commercial businesses not permanently operating within the Fraser Coast Regional Council serviced area.
2. Eight potable water filling stations have been established at:

• Arnaud St, Granville	• Morris Road, Toogoom
• Aerial Close, Dundowran Industrial Estate	• River Heads Road, Booral
• Elevated water tower, Forgan Terrace, Tiara	• Showgrounds, Maryborough
• Elevated water tower, William St, Howard	• Central Road, Tinana
3. The applicant/contractor is required to pay an annual non-refundable commercial access fee. The fee for the 2025/26 financial year is **\$778.70**. A non-refundable WBW Tag fee will also apply to any tags lost by an applicant/contractor. Each account may have an additional 4 tags - the Tag fee for the 2025/26 financial year is set at **\$52.00**.
4. A Tag will be issued to applicants/contractors upon all of the appropriate documentation being completed. The tag is not transferable and must be returned to Wide Bay Water at the contract expiry date.
5. Charges apply for the amount of water supplied. Charges are automatically debited by the pre-paid electronic tag.
6. The applicant/contractor is required to pre-pay for a specified amount of water on the tag at the current rate of **\$4.60** per kilolitre.
7. To make payment, or check your balance, phone 1300 79 49 29 between 8:15am - 4:00pm or visit:
Hervey Bay - Wide Bay Water, 29-31 Ellengowan Street, Urangan.
Hours of operation to reload prepaid water: 8:15am - 4.00pm

Maryborough – Fraser Coast Regional Council, 211-213 Adelaide Street, Maryborough.
Hours of operation to reload prepaid water: 8.15am - 4.30pm
8. Training can be provided on use of the tag and the filling station operation.
9. The applicant is required to purchase a "Female QLD Fire Hydrant Fitting" to connect to the water filling stations.
10. The applicant/contractor shall be held responsible for the cost of any repairs of damage caused by the incorrect use of equipment at the filling station.
11. Any damage to tags or equipment must be reported to Wide Bay Water within 24 hours.
12. Failure to comply with all of the conditions listed above may result in the electronic tag being cancelled

Please Note:

- **You "MUST" connect your hose to the Fill Station as well as your truck/container before inserting the Tag**
- **Once you insert the Tag, it automatically opens the Fill Station valve and begins pumping water.**
- **When the display reaches the \$ amount or litres you require, please remove your tag. The fill station will continue to release water until this volume is dispensed. Fill Stations dispense in 100 litre increments.**
Note: Tag removal does not immediately stop water flow.

FOR MORE INFORMATION CONTACT

WIDE BAY WATER, PO BOX 1943 HERVEY BAY QLD 4655

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