

Water Restrictions - Exemption Application Form

The Water Supply (Safety and Reliability) Act 2008 permits Council, as the Fraser Coast's water service provider, the power to restrict water supply to customers. This legislation also allows Council to provide an exemption to specific customers from all or part of the restriction.

Should you, as a customer, be of the understanding that you meet the approved criteria (as outlined below) and require an exemption to the current water restrictions, please complete and submit an application using this form.

To assist in the evaluation of your request in a timely manner, please provide sufficient information to support your application. Following receipt and assessment by Council you will receive written confirmation of the outcome of your application. This may take up to 10 business days.

Criteria For Exemptions:

- ◆ Your core business activities are water related, and
- ◆ You will experience significant financial impact as a result of the water restrictions, and
- ◆ You have installed or implemented all reasonable water saving initiatives, and
- ◆ Your core business activities require water for safety, or
- ◆ Your core business activities require water for health and hygiene, or
- ◆ There is no feasible waterless alternative.

Personal / Business Details

Business Name: _____

Business type: _____ ABN/ACN: _____

Contact name: _____ Contact Phone No: _____

Email: _____

Postal Address

Address: _____

Suburb: _____ Postcode: _____

Address where exemption is required

Address: _____

Suburb: _____ Postcode: _____

Mobile Business - If the exemption is required for a mobile business please tick

Installed or implemented water saving initiatives

Proceed to next page

**In using this form you are providing personal information. This information will be used only for the purpose stated on this form and will only be accessed by persons who have been authorised to do so. Your personal information is handled in accordance with the Information Privacy Act 2009.*

eDOCS # 2864378	Version Number: 12
Water Restrictions - Exemption Application Form	Owner: Principal Environmental Officer
Date of Approval/Last Review: 25/06/2025	Authoriser: Planning and Environmental Services Manager
Date due for Review: 01/06/2026	Page 1 of 2

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Exemption Requested (Please tick)

Use of sprinklers, irrigation systems and/or soaker hoses.
Please explain why you cannot meet this restriction. Please include days and times which you require to use a sprinkler or irrigation system to meet your needs.

Use of hand held hoses
Please explain why you cannot meet this restriction. Please include days and times which you require to use a hand held hose to meet your needs.

Other
Please explain reasons for requested exemption.

Additional Information that may be useful in assessing your application

Please return completed Exemption Form to:

Engineering & Technical Services Section
Water and Waste Services
PO Box 1943, HERVEY BAY QLD 4655
enquiry@frasercoast.qld.gov.au
Phone: 1300 79 49 29 | Fax: (07) 4197 4455
www.frasercoast.qld.gov.au

OFFICE USE ONLY

Date Received: _____ Date Reviewed: _____
Exemption Recommended: Yes No
Recommended by: _____
Signature: _____
Authorised by: _____
Signature: _____

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