



Wetside Facility Booking Form



Hirer's Details

Organisation / Name	
Contact Name	
Email Address	
Telephone	
Address	
Suburb & Postcode	
Booking Date	
Grade / Age Group	
No. of Participants	
No. of Adult Supervisors	

Please fill in required sections below for your booking.

Weekday Hire – Queensland School Term (Available Mon-Fri 9am - 6pm, 2-hour minimum hire applies)

Area	Hourly Rate	Booking Time Request
Tipping Bucket / Arena	\$138 No exclusive use during standard opening times. Groups over 100 may incur additional lifeguard fees.	
Waterslides	\$232	
Aqua Course	\$232	

Weekday Hire – Queensland School Holidays (Mon-Fri, specified times only, please tick)

Area	Hourly Rate	9 am – 10 am	5 pm – 6 pm
Tipping Bucket / Arena	\$138		
Waterslides	\$232		
Aqua Course	\$232		

Weekend Hire (Sat - Sun, specified times only, please tick)

Area	Hourly Rate	9 am – 10 am	5 pm – 6 pm
Tipping Bucket / Arena	\$185		
Waterslides	\$256		
Aqua Course	\$256		

Payment Method ☐ Cash/EFTPOS prior to event ☐ Invoice

The final cost of your booking will be provided in a confirmation email. Personal Hire: Payment must be no later than 24 hours prior to the booking date. If payment is not received by the day before scheduled booking, your booking will be cancelled. Business Hire: Invoicing for payment can be arranged, please provide us with a purchase order and accounts payable contact details.

Terms and Conditions

Risk Assessment

- Any organisation with a booking at Wetside Water Park must provide management with an appropriate risk assessment for their visit prior to any booking confirmation being received. A copy of the organisation's public liability insurance must also be provided.

Booking Process

- Submit this form with all required documents (e.g., risk assessment, public liability insurance). Your reservation is confirmed only when you receive a confirmation email from Wetside. No confirmation will be issued until all documentation is received.

Supervision

- The Hirer must supervise and control all attendees associated with the booking. While Wetside lifeguards monitor the entire facility, your representatives must stay with the group, remain visible and ensure children under 12 are supervised by someone aged 16 +. Groups over 100 may require additional lifeguards (fees apply). Maximum group size is 200.

Safety Briefing

- On arrival, Wetside staff will deliver a safety briefing covering park rules and conditions of entry.

Conditions of Entry

- All patrons must follow Wetside's conditions of entry. Staff may refuse entry or ask patrons to leave for non-compliance; no refunds will be issued in such cases.

Playground & Totside

- Follow posted rules. Totside is for children under 5 and their supervising adults. Older children should remain in the main playground. Children not fully toilet-trained must wear aqua nappies (available from the office) and be changed in designated facilities.

Waterslide Safety

- Minimum height: 1.2 m. Riders must be medically fit; the slide is not recommended for pregnant women or anyone with heart, neck, back or joint concerns. One rider at a time, feet-first, lying on the back with arms crossed. Proper swimwear is required; remove loose jewelry, goggles, hats, etc. Lifeguards may refuse entry for safety breaches.

Aqua Course Safety

- Rookie Level: minimum 8 yrs & 1.4 m. Trooper: 13 yrs & 1.5 m. Commando: 16 yrs & 1.65 m. Lifeguards will assess ability before advancing levels. The course is not recommended for pregnant women or anyone with heart, neck, back or joint concerns. Children under 10 must be closely supervised. Competitive timing groups incur an extra \$2 per person.

First Aid

- Unless otherwise agreed, Wetside staff will provide first aid and record any incidents. If you are providing your own first aid officers, notify us in advance.

Medical Conditions

- Advise Wetside of any medical conditions that may affect participation by attaching details to this form or contacting the office privately.

Cleaning & Damage

- Keep the booked area clean during and after the event. The Hirer is liable for any damage or loss arising from the booking.

Emergency Evacuation

- In an evacuation, alarms and whistles will sound. Stay with your group and follow instructions from Wetside staff.

Public Health Compliance

- If Public Health orders apply, Wetside will adjust operations to comply. No exceptions apply.

Cancellation

- The Hirer may cancel a booking by giving written notice to the Wetside office at least 24 hours before the commencement of the Booking Period. **Failure to give 24 hours' notice will result in the Hirer being invoiced the full cost of the booking.** Wetside management may, if the facility or any part thereof is unfit for use, cancel a booking. Implementation of Level 3 or higher water restrictions will result in cancellation of all private hire bookings. Furthermore, if operational hours change, no cost bookings may also be cancelled accordingly. Neither the Facility nor the Facility management will be liable in respect of any costs, loss or damage sustained as a result of the cancellation of the booking, but the Facility will refund any fees already paid for the booking (provided that the Facility or part thereof is not unfit for use due to any act or omission of the Hirer).

If the facility is under any Public Health Mandates, changes may occur to ensure compliance, there are no exceptions.

Hirer Authorization

I hereby agree to adhere to the terms and conditions and the facility conditions of entry of Wetside Water Park. I confirm that I have legal capacity and am physically and mentally competent to do so. The Hirer's Acceptance of Conditions must be emailed/returned to the Wetside office in order to process your booking request. Please keep a copy of these terms and conditions for your records.

Hirer Signature: _____ Date: _____

Reminder- Have you included your: Risk Assessment Y/N Public Liability Insurance Y/N

(Booking will not be confirmed until all documents received)

Wetside Coordinator: _____ Date: _____

If you have any questions, please feel free to contact us on 0406 451 472 or wetside@frasercoast.qld.gov.au

Privacy Statement: The information contained in this document is collected to provide contact information for organizations or individuals, wishing to book Wetside Water Park's facilities. This information may be disclosed to other areas of Aquatics, Council or other third parties should contact be necessary regarding an issue with the booking or use of the facility and in accordance with the Information Privacy Act.

Office Use Only: Booking Processed By: _____ Date: _____

Added to Links: Yes ☐ No ☐
Risk Assessment Received: Yes ☐ No ☐

Confirmation Issued: Yes ☐ No ☐
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